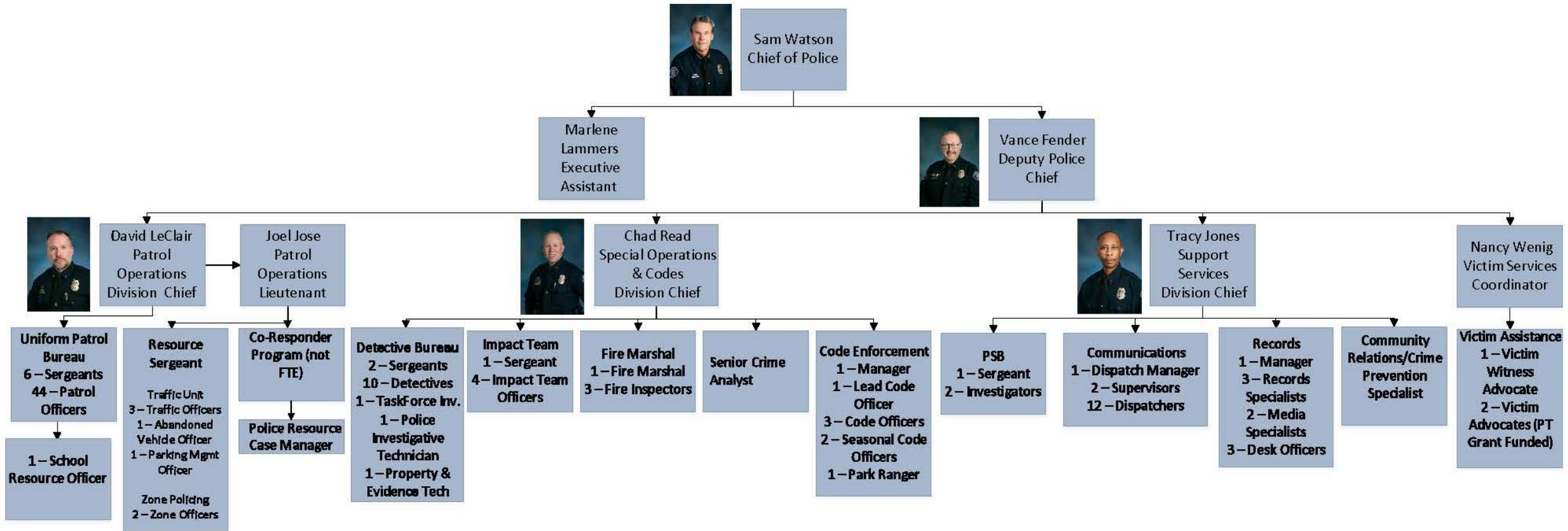




Community Safety Report 2024

Chief Sam Watson and P.D. Command Staff

Englewood Police Department Org Chart



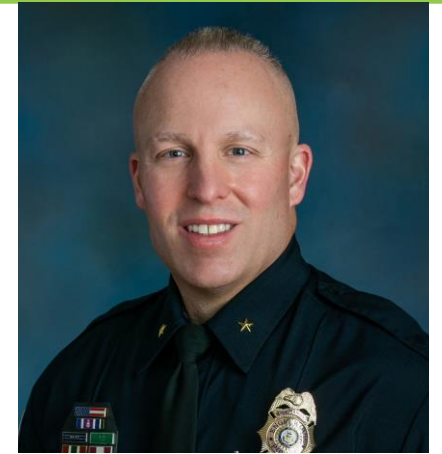
Command Staff



SAM WATSON
POLICE CHIEF



VANCE FENDER
DEPUTY CHIEF



CHAD READ
SPECIAL OPERATIONS
DIVISION CHIEF



DAVID LECLAIR
PATROL
DIVISION CHIEF



TRACY JONES
SUPPORT SERVICES
DIVISION CHIEF



JOEL JOSE
PATROL LIEUTENANT

Command Staff Contact Info

- **Chief of Police Sam Watson** – (303) 762-2439
SWatson@Englewoodco.gov
- **Deputy Chief of Police Vance Fender** – (303) 762-2442
VFender@Englewoodco.gov
- **Division Chief Chad Read (Special Operations and Codes)** – (303) 762-2458
CRead@Englewoodco.gov
- **Division Chief David LeClair (Patrol)** – (303) 762-2445
DLeclair@Englewoodco.gov
- **Division Chief Tracy Jones (Support Services)** – (303) 762-2392
TJones@Englewoodco.gov
- **Lieutenant Joel Jose (Patrol)** – (303) 762-2435 JJose@Englewoodco.gov

Guiding Principles

- Building Community Trust
- Customer Service
- Community Commitment
- Safety
- Procedural Justice
- Problem Solving
- Trend Analysis

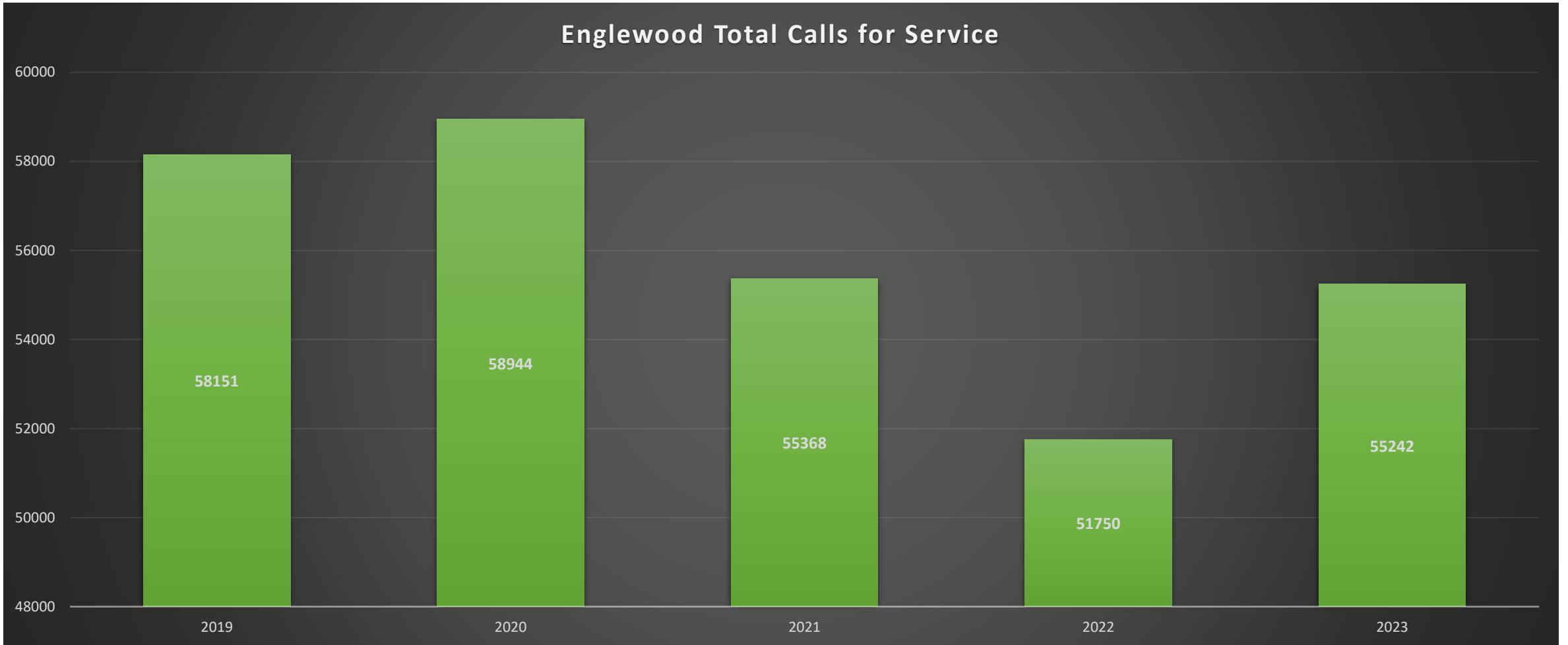


Citizen Survey

- Safety is a priority for the community
- Safety and economy were the two most important facets on which Englewood should focus for the next two years
- Areas for improvement include, crime prevention (50% positivity rate), and overall feeling of safety (56% positivity rate)
- However, residents continue to feel safe in their neighborhoods and the downtown area during the day with 8 in 10 feeling somewhat or very safe

CRIME TRENDS

Englewood Total Calls for Service



CRIME TRENDS

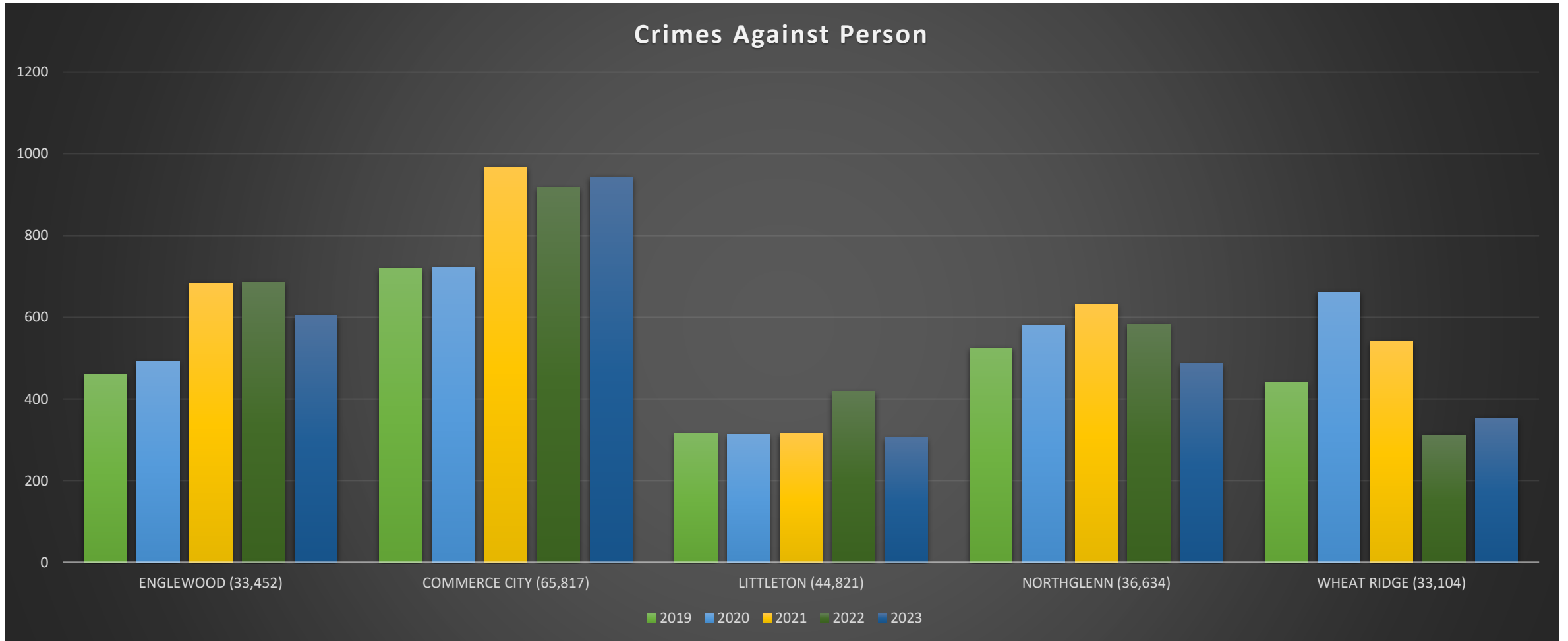
There are 24 offense categories that make up Group A Offenses. The offenses will be described in more detail in the next slides regarding Persons, Property and Society.

Englewood Reported Group A Offenses



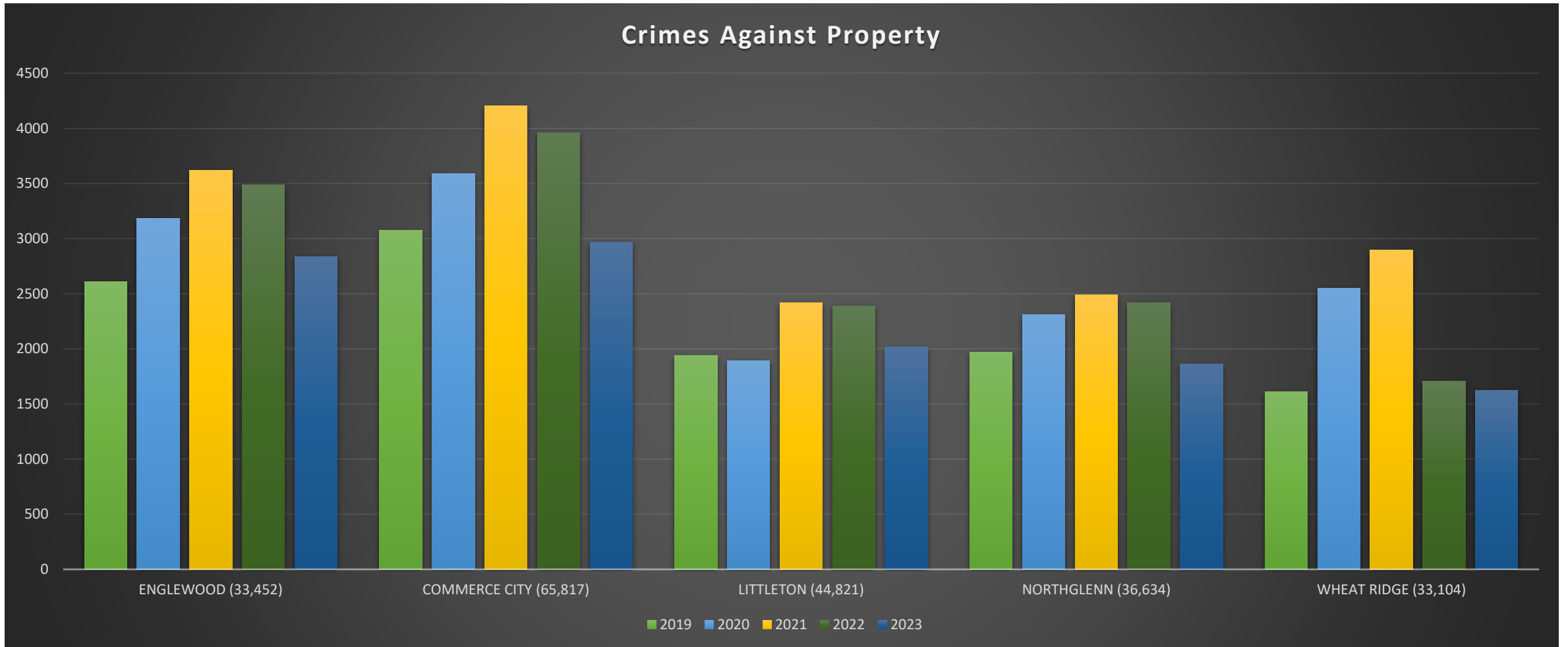
CRIME TRENDS

Crimes Against Person include; Murder, Kidnapping, Sex Crimes, Intimidation and Assaults



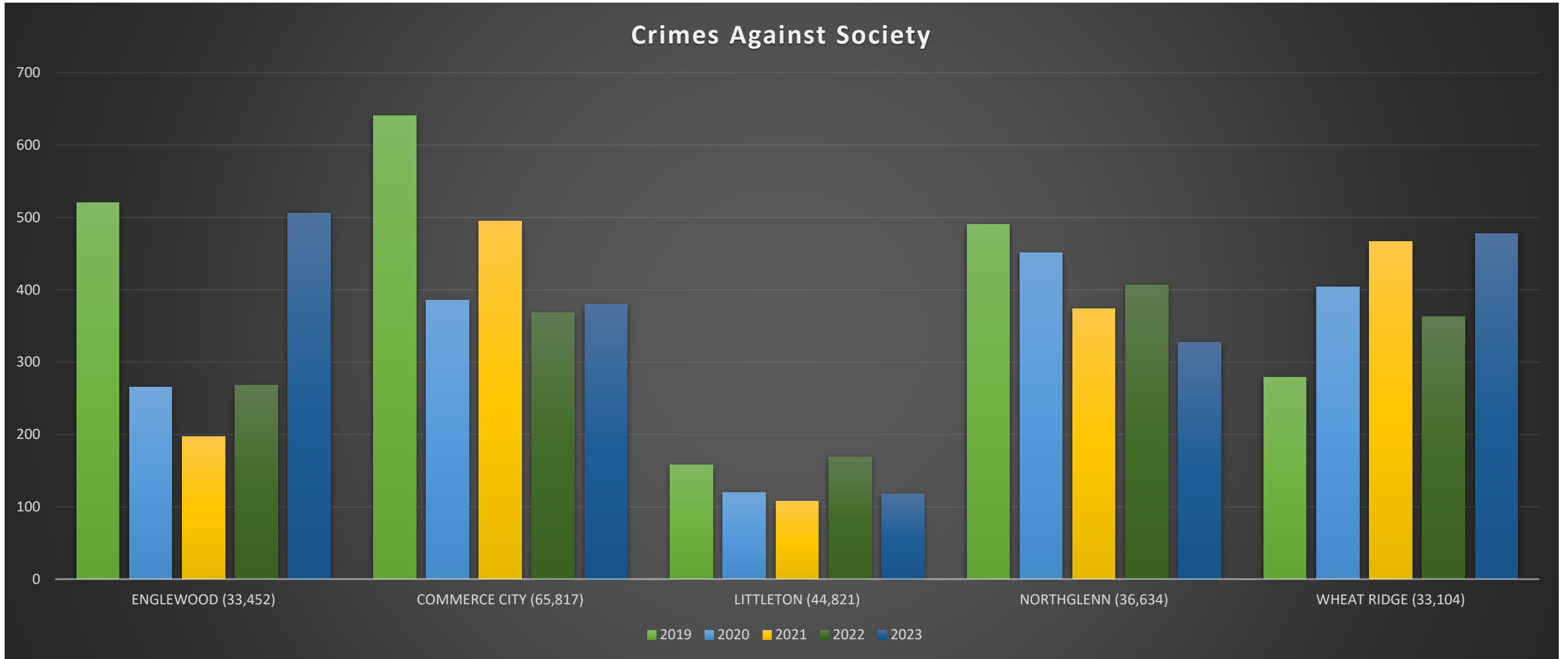
CRIME TRENDS

Crimes Against Property include; Arson, Burglary, Damage to Property, and Thefts (to include Motor Vehicle Theft)



CRIME TRENDS

Crimes Against Society include; Drug Offenses, Weapons Offenses, Prostitution, and Animal Cruelty



Crime Trends – 2022 to 2023

	2022	2023	% Change
Crimes Against Person	686	605	-11.81%
Crimes Against Property	3491	2839	-18.68%
Crimes Against Society	268	506	88.81%
Total Group A Offenses	4445	3950	-11.14%

- Crimes against persons decreased 11%
- Crimes against property decreased 18%
- Motor Vehicle Thefts decreased 23.5%
- Total crimes reported decreased 11%

Crime Trends – 2022 to 2023

	2022	2023	% Change
Crimes Against Person	686	605	-11.81%
Crimes Against Property	3491	2839	-18.68%
Crimes Against Society	268	506	88.81%
Total Group A Offenses	4445	3950	-11.14%

- Crimes against society increased by 88% (Drug Offenses accounted for most of these offenses, increased 116% from 2022)
- Arrests for crimes against society increased 110% (Mostly for Drug Offenses)

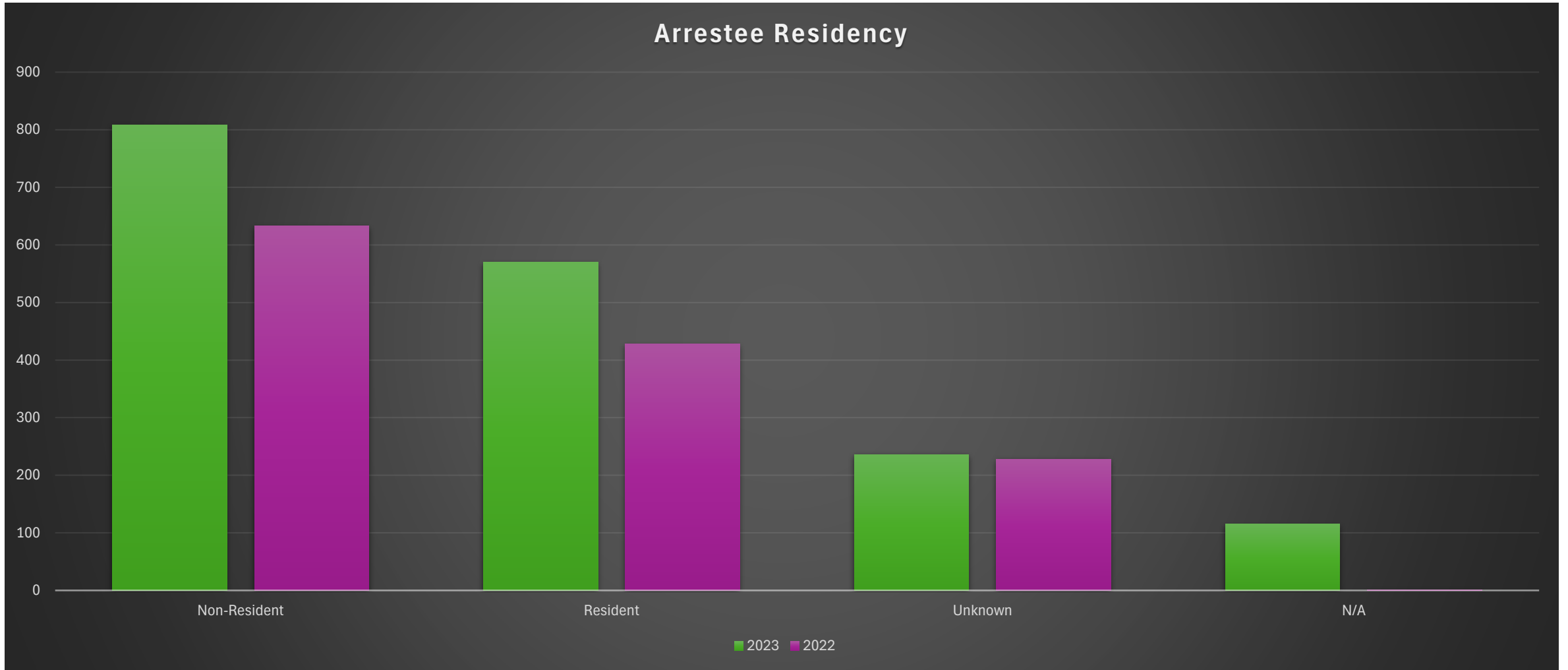
Crime Trends – 2022 to 2023

Adult Arrests Reported			
	2022	2023	% Change
Crimes Against Person	90	75	-16.67%
Crimes Against Property	145	154	6.21%
Crimes Against Society	106	239	125.47%
Total Group A Arrests	341	468	37.24%
Total Group B Arrests	513	675	31.58%

- “Group B Offense” arrests increased by 31% (offenses to include: DUI, Liquor Laws, Trespassing, and most Municipal Code violations)
- These increases were influenced by proactive police work guided by community expectations.

CRIME TRENDS

Residency of persons physically arrested or issued a criminal summons



POLICING STRATEGIES

Our organizational philosophy is influenced by

- Community needs
- Crime trends
- Data analysis and
- Hot spot policing

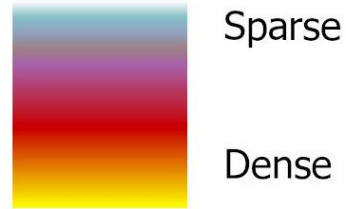
...with the intent to enhance community safety, reducing crime rates and improving the quality of life to those who live, work, and play in the City of Englewood

POLICING STRATEGIES

- Special teams utilize data driven analysis of crime trends and quality of life issues
- Special teams deployed geographically based on the same data driven crime analysis and input from the community
- The Patrol Division focuses free and available time in a proactive manner at hotspot areas, working collaboratively with the special teams

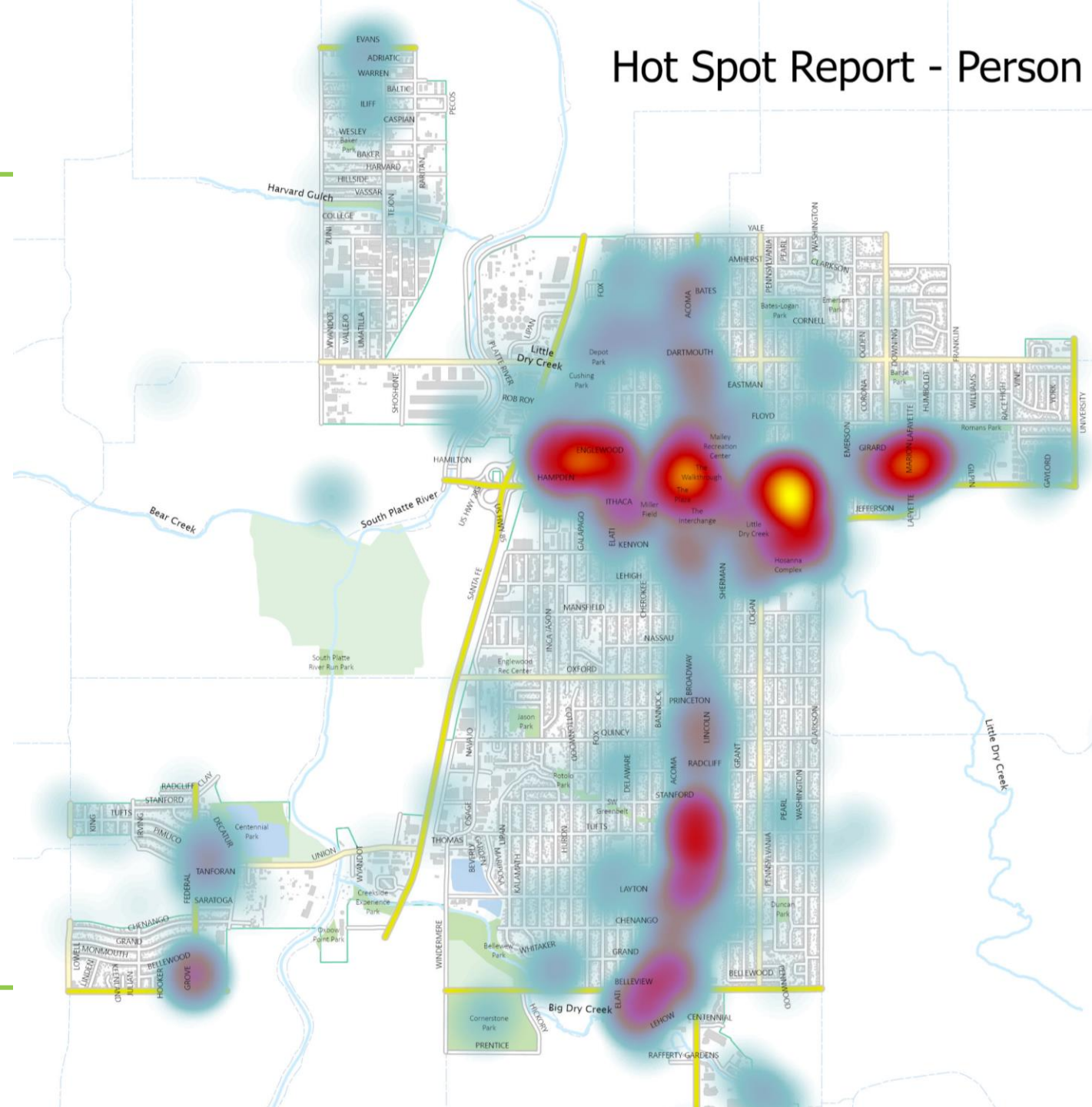
Crime Heat Map

- Crimes against persons



Crimes Against Person include; Murder, Kidnapping, Sex Crimes, Intimidation and Assaults

Hot Spot Report - Person



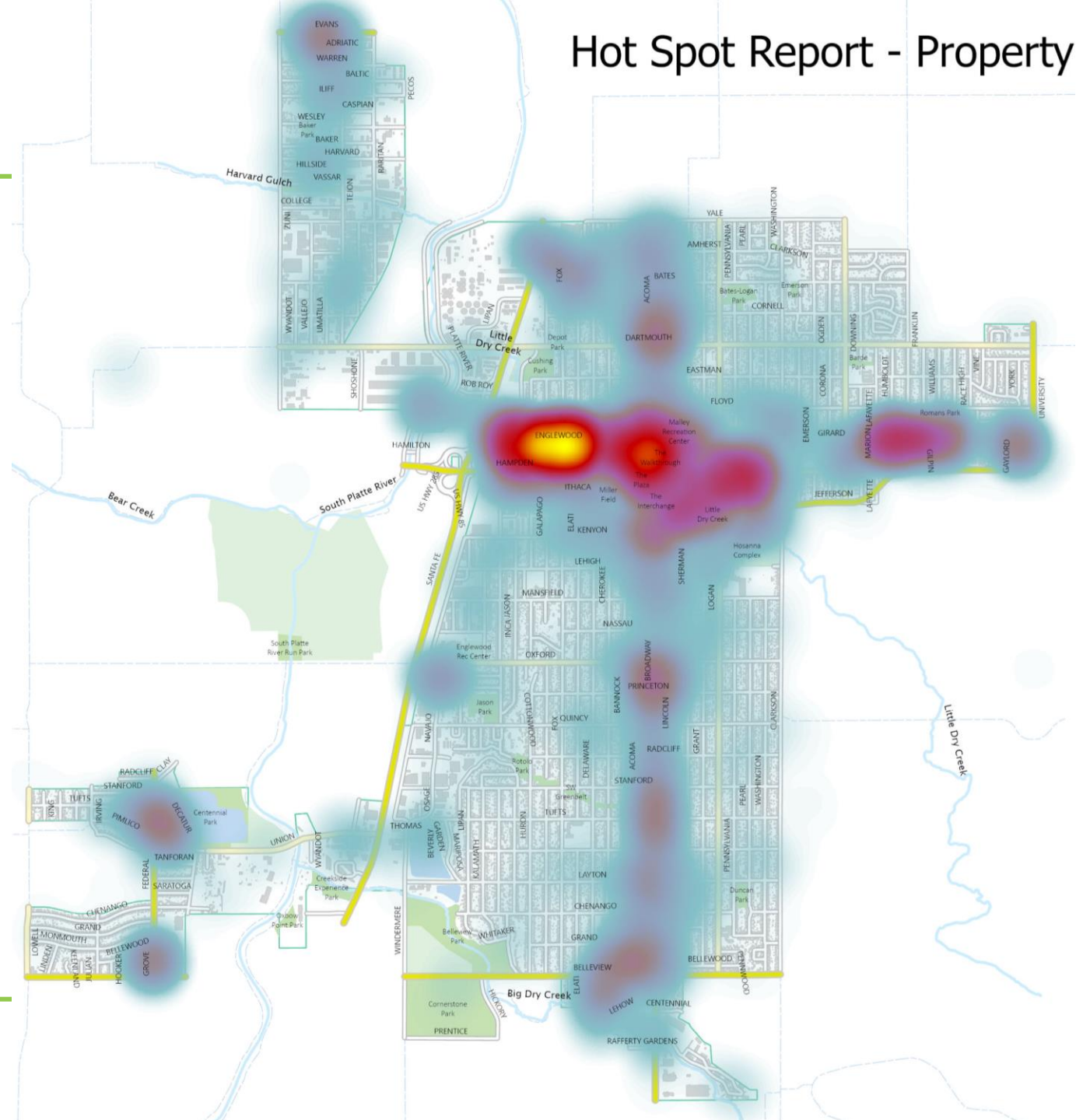
Crime Heat Map

- Crimes against property



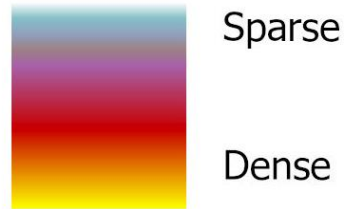
Crimes Against Property include; Arson, Burglary, Damage to Property, and Thefts (to include Motor Vehicle Theft)

Hot Spot Report - Property



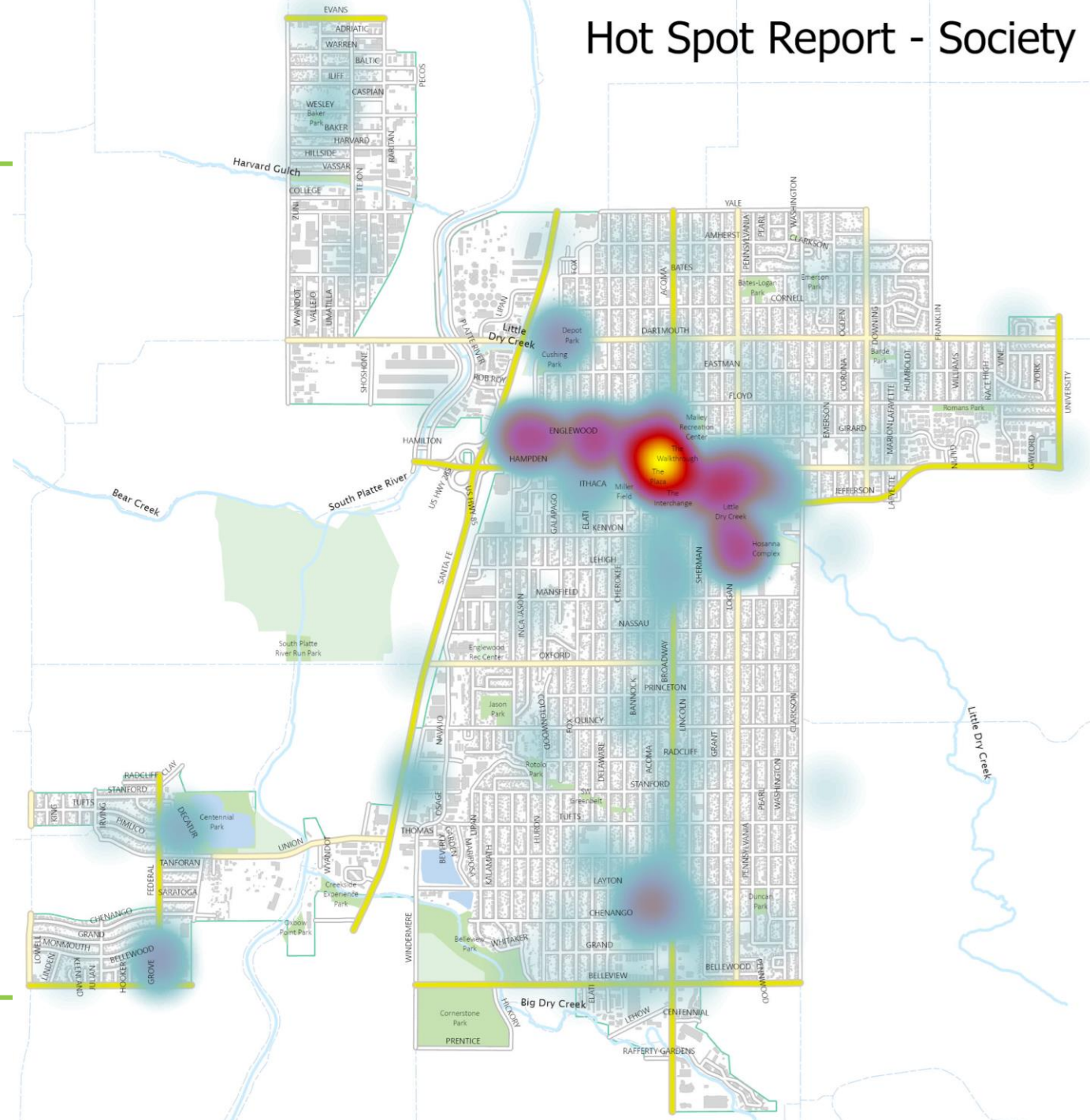
Crime Heat Map

- Crimes against society



Crimes Against Society include; Drug Offenses, Weapons Offenses, Prostitution, and Animal Cruelty

Hot Spot Report - Society



POLICING STRATEGIES

IMPACT Team

- Charged with problem solving within the community using numerous different strategies to include directed patrol

This team leads large scale proactive enforcement operations, focusing on human trafficking, nuisance properties, and motel inspections, as well as identification of problem locations that require long term strategies and solutions

- Regionally, the team is a model for problem-oriented policing

POLICING STRATEGIES

Zone Policing

- Developed to address high calls for service in small geographic areas that have unique crime and social disorder problems

Partners with the business community in the area and consistently works in the same geographical area (zone). Addresses crime and quality of life issues

POLICING STRATEGIES

Mental Health Co-Responder

- Mental health clinicians embedded with E.P.D. patrol officers on patrol. E.P.D. had 80 hours of coverage per week with patrol. In 2023 the AHN Co-Responders were utilized in 1299 incidents. A Co-Responder was present on scene with officers providing direct, in person, behavioral health intervention for 715 of those incidents. Out of the 1299 incidents, 1914 unique individuals were contacted, meaning that the same people were contacted on a number of these incidents.
- The program now includes a full time City of Englewood employee assigned as a full time Case Manager who assists the Co-Responders in following up with individuals to receive treatment and resources.

POLICING STRATEGIES

Traffic Enforcement Team

- Maintains traffic safety by means of education, engineering and enforcement. Partnering with Public Works, focused on high accident locations, school zones and special traffic problem areas

The top five accident locations in the City are:

- Santa Fe and Dartmouth
- Santa Fe and Union
- Broadway and Belleview
- Hwy 285 and Inca
- Hwy 285 and Galapago

POLICING STRATEGIES

Community Relations/Crime Prevention Specialist

- CPTED surveys for victimized businesses and residences
- Social Media coordinator for P.D.
- Media Relations/Public Information Officer
- Community Crime Prevention education businesses, residents, visitors
- Youth engagement programs, schools, non-profits, etc.
- Community education on Code Enforcement and Fire Prevention
- Organize programs and activities, building positive relationships between P.D. and community. Volunteer coordinator for P.D.
- Public education outreach lowers property crime incidents and increases community involvement in city operations.

Community Relations and Crime Prevention

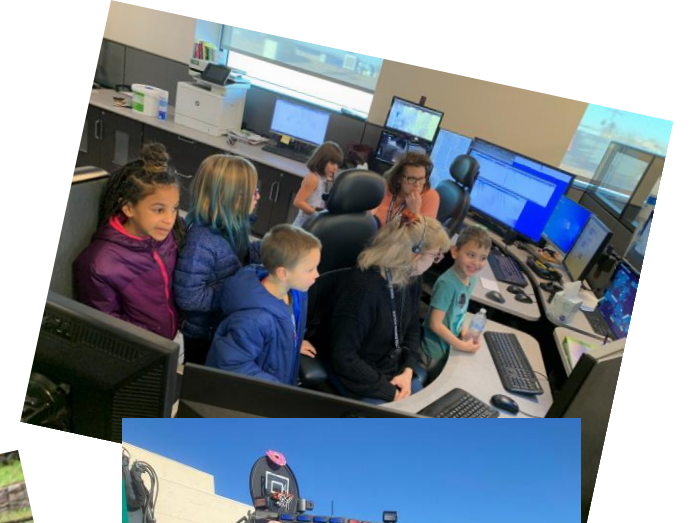
- Build trust within the community
- Support communication between residents, businesses and the Police Department
- Identify and address problems within the community
- Improve service, legitimacy and quality of life
- Continue transparent policing practices



Community Relations and Crime Prevention

Police Department Events

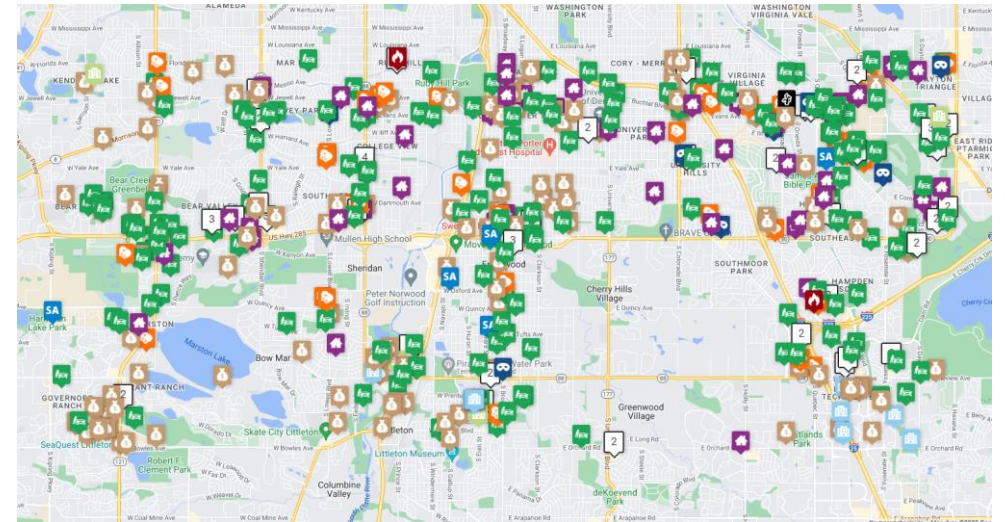
- Coffee with a Cop
- Cops and Bobbers
- Fastballs with the Fuzz
- Citizen's Police Academy
Teen Citizen's Police Academy
- DEA Drug Take Back Day
- National Night Out
- Neighborhood Nights/
Crime Chats
- City Events



Community Relations and Crime Prevention

Ultimate goal is to reduce the number of victims and improve the quality of life.

- Identify the needs of the community
 - Communication with public and other Law Enforcement Agencies, Statistics, and Trends
- Address the needs of the community
 - Increased patrols, Alternative Policing Programs
- Educate the community
 - Social Media, events, classes
- Rapid communication to the community
 - Critical events, road closures, etc...



Community Relations and Crime Prevention

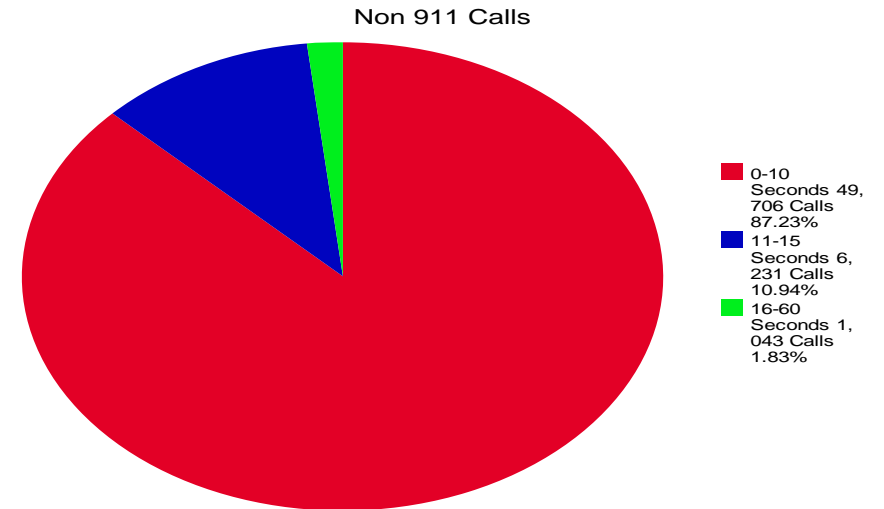
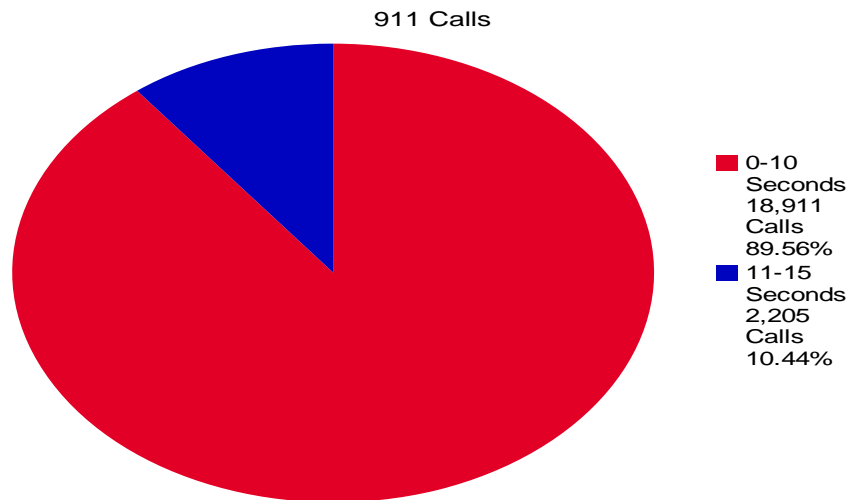
Crime Prevention Initiatives and Education

- Catalytic Converter Events
- CPTED Assessments Planning and Development
- Public Education Meetings
- PSA (Public Service Announcements)
- Joint Enforcement Campaign (puffing)



911 Communications Center

The standard for 911 call handling: 90% of all 911 calls answered within 15 seconds and 95% of all 911 calls answered within 20 seconds. **EPD 911 exceeded that standard in 2023 by answering 100% of all 911 calls within 15 seconds.** In 2023, EPD 911 managed 95,870 telephone calls. The center also took 82 Text to 911 messages. EPD 911 utilizes a 3rd party for quality assurance reviews of telephone calls to include 911 calls. They review 2-4% of inbound calls which is the industry standard. The industry 911 standard for quality assurance is to maintain a 90% average and EPD 911 averaged was 99.35% in 2023.



Code Enforcement Division

Code Enforcement Mission

The mission of the Codes Division is to enhance and preserve our neighborhoods and business districts while providing a safe, healthy, and environmentally friendly community. We strive to gain voluntary compliance through education, community involvement, and enforcement of ordinances in a fair and unbiased manner while providing superior customer service.

- 97% Voluntary Compliance Rate After Initial Posting Notice
- 75% of Code Cases are Officer Self Initiated or Observed

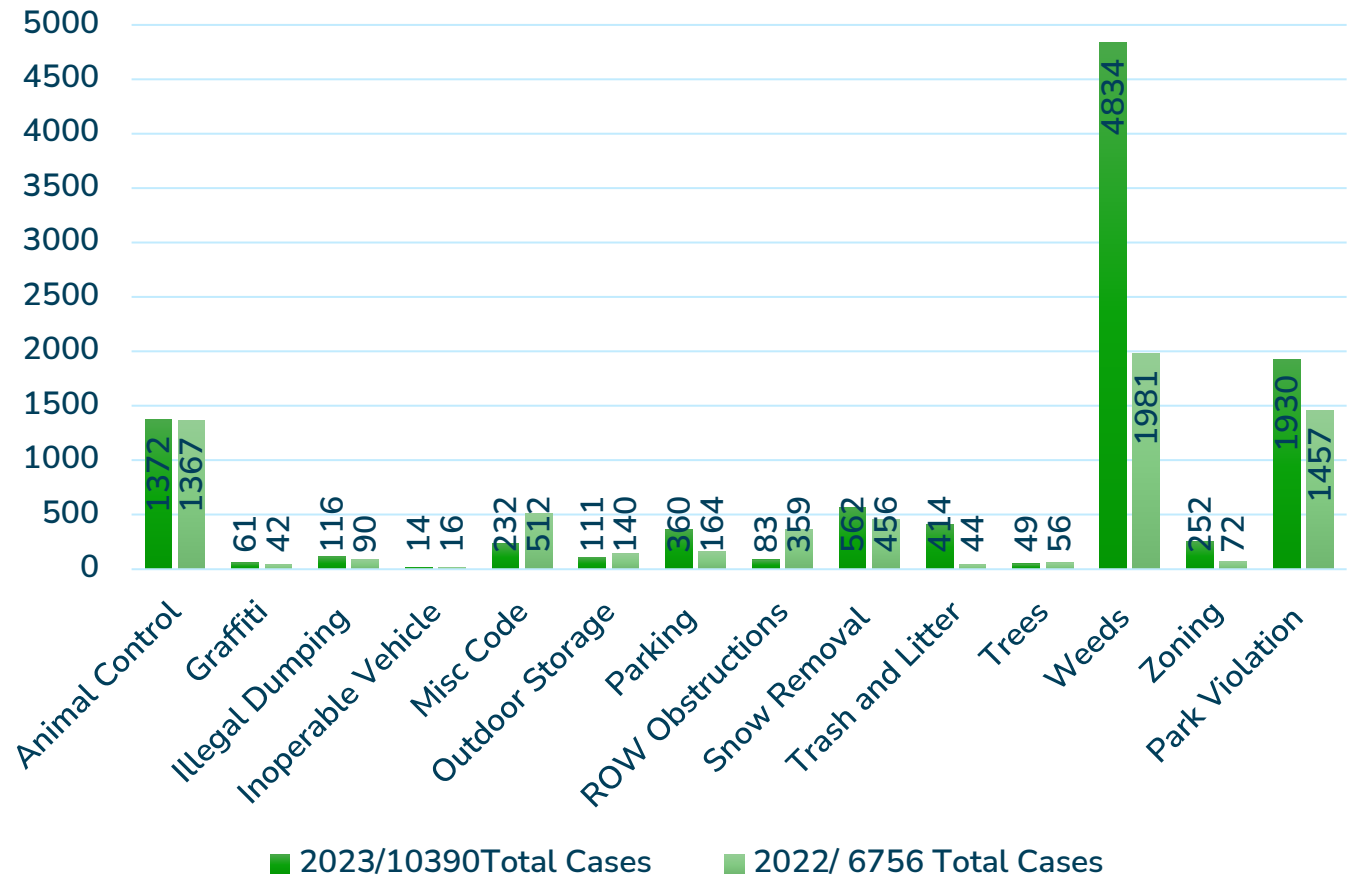


Code Enforcement Division

10,390 Total Code Enforcement Cases

- 1980 Park Ranger Cases
- 1372 Animal Welfare Cases
- 4574 Seasonal Grass Weed & Overgrowth Cases
- 270 Nuisance Properties Abated
- 265 Court Summons Issued

2023 Code Enforcement Annual Statistics



Fire Marshal's Office

Our Mission

- The Fire Marshal's Office strives to protect the working and living conditions of our citizens, guests and commercial properties.
- The F.M.O. is constantly working towards the goal of protecting the public and first responder safety. Our practices include:
 - Consistent professional enforcement of the International Fire Code, NFPA, and local ordinances.
 - Accurate and timely communication with Denver Fire Department, Englewood Police, and other response agencies to hazards within city limits.
 - Education and training for the general public on fire safety and preventative measures necessary to ensure the protection of life and property.

Fire Marshal's Office

- Partner with the Colorado Risk Reduction network educating residents to be safe in their daily activities.
- Volunteer home inspection program for Englewood residents (new program)
- Over thirty-six million square feet inspected for existing commercial properties
- 356 new construction inspections
- Over 800 projects submitted by residents and prospective builders reviewed for permits.
- Partner with Englewood Schools; over 600 students attended fire prevention presentations, school fire drills and lockdown drills
- Completed fire drills at all city facilities

Victim Assistance Unit

- Mission – advocates provide rights afforded to victims under the Colorado Victim's Rights Act, assists recovery from victimization through advocacy, support, victim's compensation resources, needs assessments, and guidance through the criminal justice process
- Two full time Victim Advocates, two part time (10 hrs per week) Victim's Advocates, 10 volunteers provide initial resources and extensive follow up
- Advocates respond to felonious crimes, sexual assault, domestic violence, elder and child abuse, homicides and assaults that would result in victim trauma
- Respond to other incidents that are not criminal in nature; death investigations, suicides, and other impactful events
- Partner with Englewood Schools, "Handle With Care" program, notification to the district of any student involved in a traumatic incident out of school. Trauma-informed response to behavior the student may exhibit after the event.

Victim Assistance Unit

- 734 crime victims, 635 were persons crimes such as domestic violence, sex assault, assaults and homicides
- 13 suicide responses
- 39 death investigation responses
- 150 contacts that were not “mandatory” under the Victim’s Rights Act
- 143 referrals to Victim’s Compensation for expenses such as headstones, rental assistance, tow bills and funeral expenses
- 185 Englewood Schools referrals under “Handle with Care”
- 1434 contacts to provide information and referral, 381 notifications of criminal justice events, 925 to provide advocacy and accompaniment to LE interviews.

2023 Significant Accomplishments

In 2022, our Police Department began the process of applying to the Colorado Association of Chiefs of Police for re-accreditation. The CACP accreditation is for a 5-year period, and E.P.D. was expiring in 2023. The accreditation process examined the department from the top to the bottom, to include policies and procedures, policing programs, resource allocation, service delivery to the community, staffing/hiring/retention programs, property and evidence, the facility itself, and a host of other categories in place at the department to ensure that the citizens of Englewood are receiving legitimate, professional, and contemporary police services.

In August of 2023, the Colorado Association of Chiefs of Police determined that the Englewood Police Department has continued to meet the high professional standards as set by the association and awarded E.P.D. re-accreditation for 2023-2027

2023 Significant Accomplishments

- The Fire Marshal's Office is fully staffed with the Fire Marshal and 3 Fire Inspectors. This unit is fully integrated into the Special Operations and Codes Division. They are now able to perform annual inspections at all commercial properties within the City, plan reviews, provide more public education and increase their involvement community events. Fire drills have been conducted at all city facilities and the first round of fire drills have been completed with all Englewood elementary schools.
- IACP One Mind Campaign -- Seeks to ensure successful interactions between law enforcement and individuals with mental health conditions. 100% of sworn officers and other key personnel trained in mental health first aid, with at least 20 percent of sworn officers CIT trained. We achieved this goal through the International Association of Chief's of Police in August of 2023.

2023 Significant Accomplishments

- The 2020 Police Reform Task Force identified 32 action items that stemmed from their overview of Police Department operations. These items have been added to the overall Strategic Plan for the City of Englewood, and the Police Department specifically. All items have been completed and are reviewed annually for adherence and improvement.
- Complete implementation of body worn cameras and in car cameras in all patrol cars. Body worn cameras are worn by all sworn police personnel when performing law enforcement duties. All Code Enforcement Officers are also wearing body worn cameras.

2023 Significant Accomplishments

- The Impact Team has led several large scale proactive enforcement operations, focusing efforts on human trafficking, marijuana grows/sales, nuisance properties, and camps with unhoused populations. This is in addition to working with the Fire Marshal's Office doing motel inspections, and other special projects
- The Police Department is working with Flock Safety with a test program and have deployed numerous Flock cameras throughout the city. These cameras take photos of the rear of every vehicle that passes them 24 hour per day. The Flock Safety system stores the license plates and vehicle descriptions for 30 days. This information can be used proactively to locate stolen vehicles, people with warrants and vehicles of interest. The information can be used reactively to locate suspects in crimes that occur in the areas of these cameras.

2023 Significant Accomplishments

- Fulfilled a 2023 goal of decreasing property crime and other crimes with an increase in visible, proactive policing. This goal could not have been accomplished without community engagement, crime prevention, and technology.
- Our police officers and teams have worked closely with the community to keep and gain their trust. This interaction gives officers the tools necessary to combat quality of life issues and aids in crime suppression.
- Our crime prevention efforts also engage the community and business owners to work hand in hand with the City to prevent crime from occurring.
- The P.D. has leveraged technology advances such as Flock Safety, License Plate Readers and crime analysis to increase proactive policing.

2024 STRATEGIES

- Alternative Policing Programs
 - Impact Team
 - Zone Policing
 - Police Desk Officer
 - Community Relations/Crime Prevention
 - AllHealth Network Co-Responder Program
 - AllHealth Network Mobile Response Unit
 - 911/Mental Health Call Diversion
 - Flock Safety
 - Crime Reduction Strategies

2024 STRATEGIES

- Police Resource Case Manager
 - Newly established position within the Englewood Police Department
 - Direct case management and crisis intervention for unhoused individuals contacted by EPD
 - Coordination of contracted mental health services provided by in house AllHealth network clinicians
 - Community liaison with local service providers, specifically those serving the unhoused population
 - Participate and represent EPD in local and regional strategic committees focused on coordinated efforts to address homelessness
 - Identify EPD cases involving highly acute/vulnerable/complex needs individuals and develop strategic intervention plans

2024 STRATEGIES

911/Crisis Call Diversion

- Launched in April 2022
- Englewood Police Dispatch sends screened calls to Rocky Mountain Crisis Partners (RMCP)
- RMCP provides telephonic support and resources to those in mental health and/or substance abuse crisis
- RMCP follows up with callers
- Diverted 124 calls in 2023. These were calls for service that a police officer would have otherwise responded to, allowing them to focus on primary responsibilities.

2024 STRATEGIES

Mobile Crisis Response Unit

- AllHealth sponsored and funded
- Launched August 2022
- Staffed by two people, a non-licensed clinician and a medically trained person (RN/EMT/Paramedic)
- Van is equipped to transport and can take people to more appropriate mental health facilities or treatment centers



2024 STRATEGIES

Mobile Crisis Response Unit

Responds to following types of calls in lieu of police response:

- Person down and not needing immediate medical attention
- Intoxicated person
- Unwanted homeless
- Non-criminal indecent exposure
- Elder welfare checks or needing resources
- Mental health calls when a co-responder is not available
- Other situations where persons need assistance and are not violent or threatening violence
- Requests from officers

Operates 40 hours per week (hours based on metrics)

2024 STRATEGIES

Mobile Crisis Response Unit

- Englewood Police Dispatch is responsible for “dispatching” this unit
- After successful pilot program in Englewood, the service was expanded into Littleton in Q2 of 2023.
- 2023 statistics
 - Responded to 485 calls for service without PD response
 - Responded to 148 calls for service with PD response
 - Littleton had an additional 158 responses (since 5/2022)
- One of the many positive outcomes is to minimize the forced police interactions for calls that are potentially not criminal in nature. This allows the officers to focus proactive efforts in crime reduction at hotspot and problem locations.

CALL FOR SERVICE EVALUATION

1. Recognize that this is a shift for the community and police. This allows officers and supervisors to evaluate each call for service to determine the best approach.
2. Call for Service Evaluation aims to look at varying approaches to historical calls for service from police by evaluating certain aspects of a call that could lead to a reduction in forced police encounters.
3. Reduction in calls for service that have the potential to escalate.
4. Rethinking our response by looking at alternative ways which would lead to a more successful outcome.

CALL FOR SERVICE EVALUATION

5. Provides officers with the ability to gather additional information, utilize de-escalation techniques and respond from a non-traditional method in order to maximize the potential for a successful outcome.
6. Allows for officers to concentrate on stratified policing objectives (i.e. hot spot locations, problem areas, etc.).
7. The reporting person will always be contacted regardless of officer response.

2024 Strategic Plan

A CITY THAT PROTECTS AND SERVES THE COMMUNITY AND ITS PEOPLE WITH PROFESSIONALISM AND RESPONSIVENESS

- **INNOVATE IN POLICING** – Review best practices from other cities and continuously innovate.
- **BUILDING AND PLACE SAFETY** – Ensure the safety of public buildings and spaces.
- **POLICING POLICIES** – Collect data on and make recommendations related to policing policies and legitimizing the role of policing
- **RESPONDING TO EMERGENCIES** – Effectively prepares for and responds to emergencies
- **PUBLIC SAFETY SERVICES** – Invest in high quality policing and other public safety services.

2024 Key Priorities

- The safety and well being of E.P.D. Officers and the community
- Doing an excellent job on calls for service and service delivery
- Focus proactive patrols and enforcement efforts at hotspot and identified problem locations
- Our commitment as an organization to quality and relevant training, equipment procurement, technology, staffing and policies
- All of this with the intent to encourage and promote a positive culture, safe work environment, reduction in crime rate, and an inclusive experience.

2024 Key Priorities

- Communication – internal and external
- Equipment and Professional Development
- Technology
- Employee engagement/Employee wellbeing
- Crime reduction
- Traffic safety
- Keeping and building trust and confidence within the community
- Staffing
- Data driven crime analysis
- Ability to serve underserved areas
- Crime Prevention/Community Relations

2024 Key Priorities

Englewood P.D. is constantly researching and implementing strategies for process related efficiencies to allow for more “free/available” time for patrol officers so that they can be:

- More visible in the community
- Provide more attention at “hot spots”, high crime areas and special needs areas
- Improve working conditions for Officers
- Return Special Assignment Officers back to their assignments from Patrol (Traffic, Zone, Impact, etc...)
- Reduce crime rate and enhance community safety

Challenges

Challenges to Proactive & Visible Policing at Hot Spots

- Ability to implement policing strategies have been hindered by increased demands on police:
 - Legislative changes
 - Records Management System reporting requirements
 - Body worn camera documentation
 - Nature of calls for service (2 officer responses)
 - Safety requirements for officers/multiple officers to respond
 - Staffing

NEEDS OF THE COMMUNITY

- ❖ Understand importance of alternative policing strategies—call diversion, call for service evaluation, mobile crisis response, etc.

These are national trends, best practices in law enforcement and becoming industry standards.

- ❖ Understand the value and importance of call prioritization, phone reports, online reporting

These allow police officers to be more efficient, proactive, and more visible, deter crime and engage with the community.

- ❖ Report crime and suspicious activity

- ❖ Recognize that homelessness is not always synonymous with crime

- ❖ Use CPTED standards to make properties more resilient to crime, reducing the likelihood of being a crime victim

More lighting, security cameras, securing valuable outdoor items and storage sheds, locking doors and windows, trimming shrubs to remove hiding places etc...

- ❖ Join a neighborhood group, maintain property, help those around you maintain, look out for one another

Connected, well-maintained neighborhoods are safer neighborhoods