

Council Request Update

March 31, 2016

Council Request 16-066 + 067 (Revenue Comparison Chart + and Chart Consistency)

Requested by: Council Member Olson

Assigned to: Finance

Request: Request for a revenue comparison chart and for color consistency on the charts included in the monthly reports.

Response: The attached memo from Finance Director Kathy Rinkel responds to these requests.

Council Request 16-068 (Code Enforcement Statistics)

Requested by: Council Member Barrentine

Assigned to: Community Development

Request: Request for Code Enforcement statistics.

Response: The attached memo from Commander Condrey provides background information on Code Enforcement staffing.

Council Request 16-069 (Alta Cherry Hills Map Corrections)

Requested by: Council Member Barrentine

Assigned to: Community Development

Request: Request for staff to offer suggested corrections to Alta Cherry Hills regarding the map used for marketing the residences.

Response: The attached memo from Planner Brook Bell recounts the conversation he had with the developer representatives of Alta Cherry Hills.

Council Request 16-072 (ACE Business Survey Results)

Requested by: Mayor Jefferson

Assigned to: Community Development

Request: Request for staff to send a copy of the recent ACE business survey results to City Council.

Response: The attached memo from Economic Development Manager Darren Hollingsworth provides the requested information.

Council Request 16-074 (Englewood Marketing Plan)

Requested by: Mayor Jefferson

Assigned to: City Manager's Office

Request: Request for staff to develop a marketing plan for the City of Englewood as soon as practicable.

Response: The attached memo from Communications Coordinator Leigh Ann Hoffhines provides an update.

2016 COUNCIL REQUESTS

Number	Request Date	Request Type	Requested by	Request	Assigned To	Due Date	Follow-up Date	Date Completed
16-024	1/14/2016	I	Barrentine	Board & Commissions - Council Liaison Roles/Duties	CMO/CAO	1/19/2016		
16-025	1/19/2016	I	Olson	Flood Hazard Area Study Addresses	PW	1/22/2016		2/5/2016
16-026	1/19/2016	I	Olson	Study Session: Flood Hazard Area Study	PW/CMO	1/22/2016		1/20/2016
16-027	1/19/2016	I	Barrentine	Local Government Historic Preservation Info	CMO	1/22/2016		1/21/2016
16-028	1/19/2016	I	Olson	Study Session - Historic Colorado	CMO	1/22/2016		1/20/2016
16-029	1/19/2016	I	Barrentine	Inquiry re: Tom Burns' Water Board Term	CAO/CMO	1/22/2016		
16-030	1/19/2016	I	Martinez	Annual Council Meetings w/ Boards & Commissions	CMO	1/22/2016		1/18/2016
16-031	1/19/2016	I	Barrentine	Legal Opinion - EURA Council Representative	CAO	1/22/2016		
16-032	1/12/2016	I	Russell	City Ditch - Oxford Repairs	PW	1/14/2016		1/21/2016
16-033	1/25/2016	I	Barrentine	EEF/EMRF Funds and By-Laws	EEF/EMRF	1/29/2016	3/1/2016	3/1/2016
16-034	1/25/2016	I	Barrentine	Board & Commission Eligibility Study Session	CMO	1/29/2016		1/27/2016
16-035	1/25/2016	I	Olson	StrengthsFinder/Birkman Assessment Costs	CMO	1/29/2016		3/17/2016
16-036	2/1/2016	I	Jefferson	Background: ERC Preschool Discontinuation	PRL	2/4/2016		2/3/2016
16-037	2/1/2016	I	Martinez	Study Session: Recreational Marijuana	CMO	2/4/2016		2/3/2016
16-038	2/1/2016	I	Gillit	Study Session: Council policies/conduct	CMO	2/4/2016		2/3/2016
16-039	2/1/2016	I	Barrentine	Charter Review - Council Voting/Abstentions	CAO	2/4/2016		
16-040	2/1/2016	I	Olson	Study Session: Green Vehicle Policy Review	CMO/PW	2/4/2016		2/3/2016
16-041	2/1/2016	I	Yates	Background: Public Intoxication Ordinance	PD	2/4/2016		2/2/2016
16-042	2/1/2016	I	Russell	Sewer Issue - 3400 block South Broadway	CD	2/4/2016		2/3/2016
16-043	2/1/2016	I	Jefferson	Business Notification of Regulation Changes	CMO/ALL	2/4/2016		2/3/2016
16-044	2/1/2016	I	Martinez	Service Line Warranty Cancellation Letter	CMO	2/4/2016		2/24/2016
16-045	2/1/2016	I	Martinez	Clayton Elementary Street Conditions (snow)	PW	2/4/2016		2/23/2016
16-046	2/1/2016	I	Martinez	CityCenter Evening Meeting Security	PD/EEF	2/4/2016		3/21/2016
16-047	2/1/2016	I	Council	Citizen of the Century Selection Information	CMO	2/4/2016		2/3/2016
16-048	2/3/2016	I	Jefferson	Englewood Depot Snow Removal Inquiry	PR	2/5/2016		3/4/2016
16-049	2/9/2016	I	Yates	Construction Defects Ordinance	CAO	2/12/2016		
16-050	2/13/2016	I	Barrentine	Economic Development Incentives Inquiry	CD	2/16/2016		2/16/2016
16-051	2/16/2016	S	Barrentine	Mayor/Manager/Attorney Mtg. Audio	CMO	2/19/2016		2/19/2016
16-052	2/16/2016	S	Barrentine	Meeting Audio Solution	CMO/IT	2/19/2016		2/23/2016
16-053	2/16/2016	S	Olson	Simon Center Sexual Harrassment Claims	PD	2/19/2016		2/19/2016
16-054	2/16/2016	S	Barrentine	Paseo Fence Inquiry	CD	2/19/2016		2/19/2016
16-055	2/22/2016	I	Council	FunFest Follow-up	PRL	2/25/2016		2/24/2016
16-056	3/1/2016	I	Barrentine	Paseo Fence Inquiry - Follow-up	CD	3/3/2016		3/2/2016
16-057	3/3/2016	S	Jefferson	Floyd & Bannock Code/Crime Concerns	PD	3/4/2016		3/7/2016

S = Service
I = Information

CA - City Attorney; CMO - City Manager's Office; CD - Community Development; EEF - Englewood Environmental Foundation
FAS - Finance and Administrative Services; PRL - Parks, Recreation Library; MC - Municipal Court; PW - Public Works; PD - Police Department; UT-
Utilities; WW - Wastewater Treatment Plant

Number	Request Date	Request Type	Requested by	Request	Assigned To	Due Date	Follow-up Date	Date Completed
16-058	3/14/2016	I	Jefferson	Cherokee Kivas Construction Project Update	CD	3/17/2016		3/17/2016
16-059	3/14/2016	I	Olson	OpenEnglewood Statistics	FAS	3/17/2016		3/15/2016
16-060	3/14/2016	I	Olson	Comp. Plan Clarification - Belleview/Broadway	CD	3/17/2016		3/17/2016
16-061	3/14/2016	I	Jefferson	Microphones - Community Room	CMO	3/17/2016		3/15/2016
16-062	3/14/2016	I	Jefferson	Denver Fire - Late-night Lights and Sirens	CMO/PW	3/17/2016		
16-063	3/16/2016	I	Gillit	S. Lipan Code Violations - Trash	PD	3/21/2016		3/23/2016
16-064	3/18/2016	I	Gillit	3398 W. Grand Ave. -Remodelling Permit	CD	3/22/2016		3/18/2016
16-065	3/21/2016	I	Council	Inquiries re: Marijuana Social Clubs	CAO	3/24/2016		
16-066	3/21/2016	I	Olson	Revenue Comparison Chart	FAS	3/24/2016		3/30/2016
16-067	3/21/2016	I	Olson	Financial Report - Color Consistency	FAS	3/24/2016		3/30/2016
16-068	3/21/2016	I	Barrentine	Code Enforcement Stats - Last 12 years	PD	3/24/2016		3/31/2016
16-069	3/21/2016	I	Barrentine	Alta Cherry Hills - Map Corrections	CD	3/24/2016		3/30/2016
16-070	3/21/2016	I	Yates	City Ditch/Private Property Fencing	UT/PW	3/24/2016		
16-071	3/21/2016	I	Council	Economic Development Incentive Policy Update	CD	3/24/2016		3/24/2016
16-072	3/28/2016	I	Jefferson	ACE Business Survey Results to Council	CD	3/31/2016		3/29/2016
16-073	3/28/2016	I	Olson	Street Conditions - Xcel Energy Follow-up	PW	3/31/2016		
16-074	3/28/2016	I	Jefferson	Englewood Marketing Plan	CMO/CD	3/31/2016		3/30/2016
16-075	3/28/2016	I	Barrentine	Littleton Police Facility Renovation	CMO	3/31/2016		
16-076	3/29/2016	I	Olson	Economic Incentives Analysis	CD/FAS	3/31/2016		

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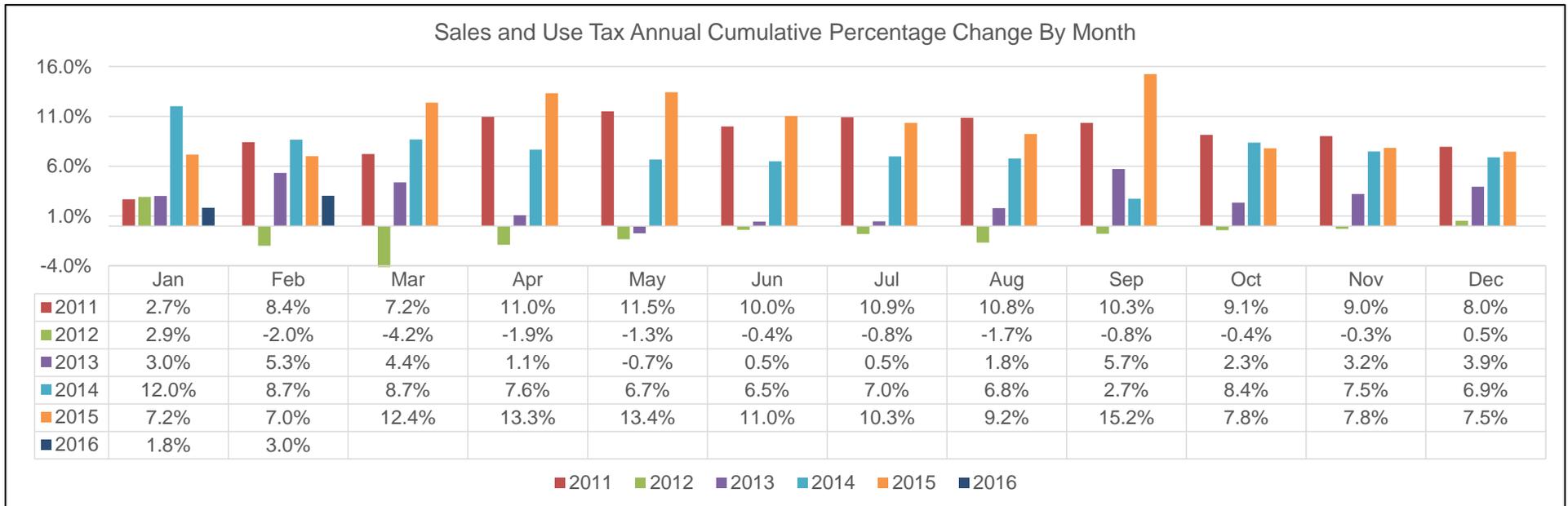
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Utilities; WW - Wastewater Treatment Plant



To: Mayor Joe Jefferson and City Council Members
 Through: Eric A. Keck, City Manager
 From: Kathleen Rinkel, Director of Finance and Administrative Services
 Date: March 30, 2016
 Re: Council Request 16-066 (Revenue Comparison Chart) and 16-067 (Financial Report-Color Consistency)

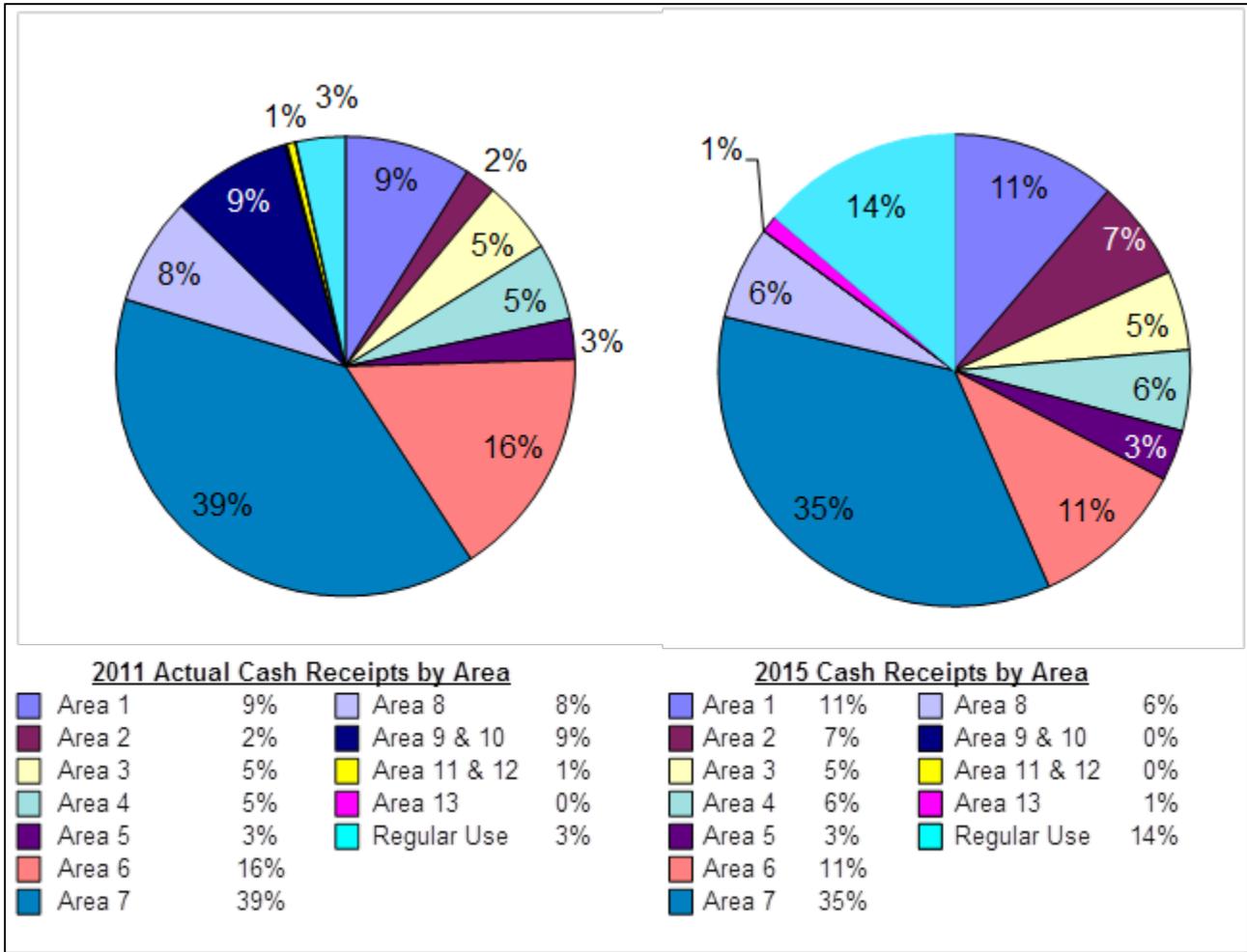
16-066 (Revenue Comparison Chart)

Below is the recently requested Sales and Use Tax monthly annual comparison by month shown as a percentage. This graph depicts the annual cumulative change in Sales and Use Tax collections on a monthly basis for the years 2011 through 2016 and provides the percentage change.



16-067 (Financial Report - Color Consistency)

Below is the revised pie chart depicting the change in Sales and Use Tax collections by business area for 2011 and 2015. The pie chart colors for the business areas agree with the legend.



Please let me know if the information provided does not satisfy the request.

MEMORANDUM

TO: Chief John Collins

FROM: Commander Gary Condrey

DATE: March 30, 2016

SUBJECT: Code Enforcement Proactive/Reactive

On March 21, 2016, the staff of the police department met with City Council in Study Session in reference to the proactive approach with Code Enforcement. Council requested statistics for Code Enforcement since 2006 for comparison purposes. Please see the attached spreadsheet comparing total cases opened, notice of violations, postings notices and summons issued from 2006 through 2015. Several factors need to be considered while comparing these statistics.

History

Since 2006, Code Enforcement has had the normal staffing of four code officers. There have been nine individuals employed as code officers.

- From 2006 until 2010, Code Enforcement had four code officers, three with over twenty years of experience in their position. These three officers have retired.
- From 2010 until 2012, the department faced staffing issues with extended medical leave, vacated positions, retirements, and the hiring and training of new officers.
- In 2010, one code position was vacated from the budget resulting in a staffing of three code officers. This position was not replaced in the budget until the end of 2012.
- During a large portion of 2012, Code functioned with only two code officers.

Statistics

In addition to new personnel, some philosophical changes occurred over the past ten years. Concerns from citizens, city staff and Council had code officers dealing with issues such as the foreclosure crisis and dangerous animals (Pit Bulls and coyote). The election in 2011 changed how code dealt with vehicles on private property and hard surfaces.

Some types of cases have decreased over the years as priorities changed. For example:

- In 2008, code officers opened 1,025 graffiti, 578 Inoperable Vehicle and 2,548 Weed Violation cases. In 2015, officers opened 87 graffiti cases, 193 Inoperable Vehicle and 998 Weed Violations cases.
- In 2006, 656 cases were created for “Signs” (i.e. – taking Garage Sale signs off telephone poles). In 2015, only one sign case was opened. Officers continued to handle these sign cases but no longer create an open case.

One helpful statistic for comparison of activity is the number of summons issued.

- In 2006, 168 total summons were issued by code officers. Of those, 114 were issued for animal violations.
- In 2015, 245 summons were issued, 165 were for animal violations.
- It is fairly consistent during this ten year period that approximately 60 to 70 percent of total summons issued are for animal violations.
- In 2015, 26 more summons were issued for other code violations (non-animal) than in 2006. These cases had a direct impact on quality of life issues facing citizens. These cases will take several months to over a year to go through the court process.

In 2015, 40 percent of code cases opened were initiated by the code officers. Approximately 30 percent of a code officers call load involves animal complaints.

Recommendations

To increase the amount of time available for code officers to more proactive, several ideas could be considered:

- Increasing the staffing number of code officers from four to five personnel. The new position would be a working supervisory position dedicating approximately 50 percent of time to supervision and administrative duties of Code Enforcement. The balance of time would be dedicated to proactive officer initiated enforcement.

The supervisor would not have an assigned district and would not routinely be assigned calls for service but would carry a case load of issues they initiated. With this addition, the department estimates officer initiated activities to increase from 40 to over 50 percent, which would be an increase of approximately 460 cases per year.

The additional position enhances response to calls for service during busy times and provides coverage during staff shortages. The position would assist in the handling of complex cases. In addition, it would allow the Impact/Code Enforcement Sergeant to focus on Impact duties. Each supervisor would be responsible for four officers which is in line with span of control and the ability to properly manage each unit.

- The Code Advisory Committee could evaluate ways to streamline ordinances (i.e. review the current process of a 7 day Notice of Violation and 14 additional days for a Posting Notice).
- Code Advisory could review if certain violations be decriminalized (i.e. – snow and weed violations).

Code Enforcement Cases 2006 to 2015

Year	Cases Opened	Notice Violation	Postings	Summons
2006	7929	2968	657	168
2007	9199	3763	996	176
2008	10514	3577	1173	216
2009	7934	5056	888	275
2010	6755	3893	873	236
2011	4141	2152	466	183
2012	3668	1802	434	141
2013	4681	3074	779	183
2014	4173	2630	579	221
2015	4605	2655	465	245



TO: Mayor Jefferson and Council Members

THRU: Eric Keck, City Manager
Brad Power, Community Development Director

FROM: Brook Bell, Planner II

DATE: March 29, 2016

SUBJECT: Council Request 16-069 - Alta Cherry Hills Map Corrections

The Council request is for staff to offer suggested corrections to Alta Cherry Hills on the map used for marketing the residences.

Community Development staff contacted Tim McEntee of Wood Partners and conveyed the concerns with errors on the map associated with the Alta Cherry Hills marketing brochure. Mr. McEntee assured staff that he would correct the errors and reprint the brochure. Staff also offered to review the new brochure before it is finalized.



TO: Mayor Jefferson and Council Members

THRU: Eric Keck, City Manager
Brad Power, Community Development Director

FROM: Darren Hollingsworth, Economic Development Manager

DATE: March 29, 2016

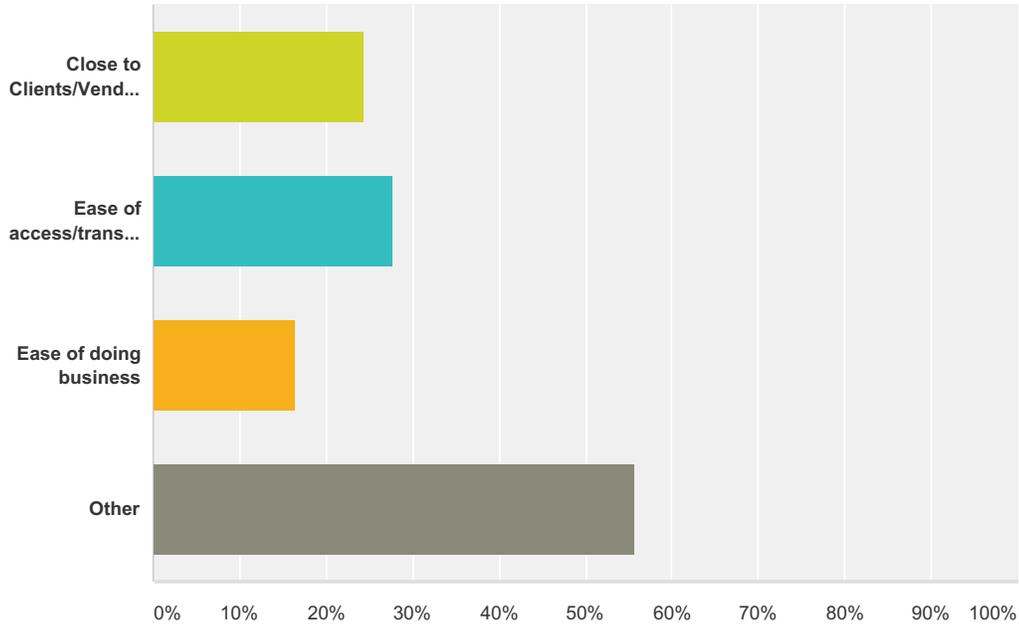
SUBJECT: 16-072 ACE Business Survey Results to Council

Attached is a copy of ACE's recently completed business survey. The survey was open for 2 months and generated 120 responses. ACE is scheduled to discuss the business survey at its regular monthly meeting on Wednesday, April 6. At that time the committee will summarize key findings from the survey and Chair Whyte will submit a letter to Council summarizing ACE's conclusions.

Doing Business in Englewood

Q1 Why did you choose to locate your business in Englewood? (Check all that apply)

Answered: 115 Skipped: 5



Answer Choices	Responses
Close to Clients/Vendors/Suppliers	24.35% 28
Ease of access/transportation	27.83% 32
Ease of doing business	16.52% 19
Other	55.65% 64
Total Respondents: 115	

#	Comments	Date
1	Hospital has been in Englewood for 115 yrs	2/27/2016 10:05 AM
2	excellent office rent rates	2/17/2016 5:05 PM
3	Chosen many years ago by former employees.	2/17/2016 1:25 PM
4	cost savings	2/10/2016 10:35 AM
5	population	2/6/2016 1:11 PM
6	Englewood High School Craft Fair	2/4/2016 1:38 PM
7	We live and own property in englewood and have had 2 business in the past that here very successful.	2/3/2016 9:20 PM
8	Close to hospitals and other healthcare providers	2/3/2016 2:06 PM
9	The business is near where I live	2/3/2016 2:01 PM
10	been in bbusiness in Englewood for 55 years	2/3/2016 1:44 PM
11	My neighborhood	2/3/2016 11:19 AM

Doing Business in Englewood

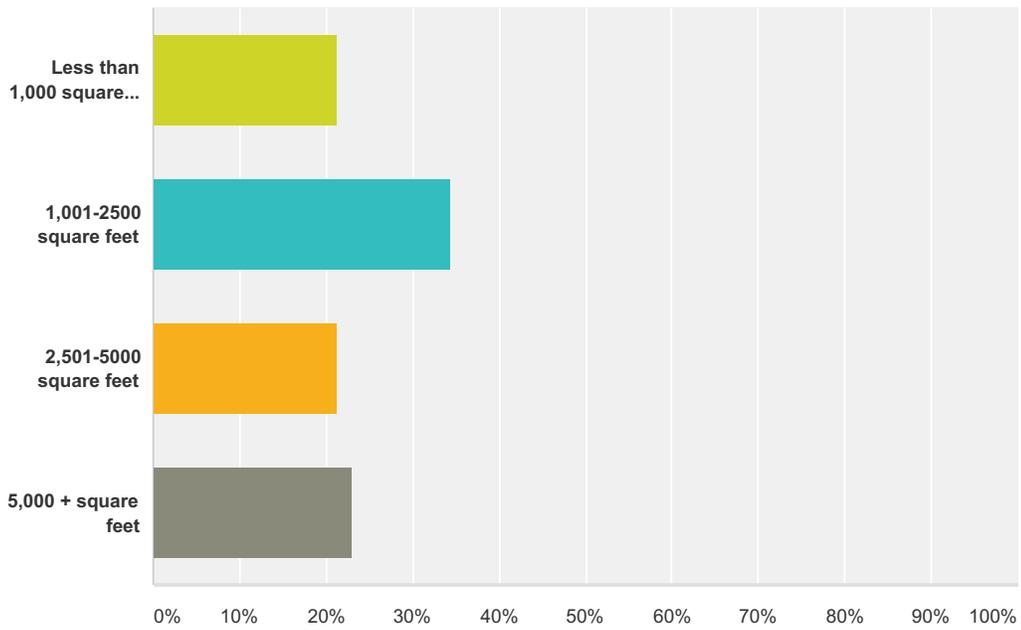
12	available warehouse	2/3/2016 11:16 AM
13	Needed production space	2/3/2016 10:35 AM
14	not currently in Englewood but do business there	2/3/2016 10:26 AM
15	Existing business of 27 yrs.	2/3/2016 10:25 AM
16	Where our building happens to be.	2/3/2016 10:15 AM
17	I live here and have a studio in my home.	2/2/2016 8:30 PM
18	I live in Englewood	2/2/2016 7:54 PM
19	Reduced lease payments compared to Denver	2/2/2016 5:12 PM
20	New area for a business like ours and we were hoping to be a part of the growth here.	2/2/2016 4:40 PM
21	We repurposed and existing business.	2/2/2016 4:13 PM
22	Wanted to work close to my house. Rent is cheaper as well.	2/2/2016 3:50 PM
23	This email has come to the Accounting office. Don't have these answers.	2/2/2016 3:44 PM
24	Location	2/2/2016 3:36 PM
25	I work out of my Englewood home.	2/2/2016 3:35 PM
26	Englewood is where I live, and I work out of my home.	1/31/2016 10:57 AM
27	Bought an already established practice	1/15/2016 2:38 PM
28	it was here, i took over	1/15/2016 1:48 PM
29	Home-based biz. I live here.	1/13/2016 11:54 PM
30	we used to be in littleton and this was the closest we could find where our customers can still find us.	1/9/2016 1:21 PM
31	Liked location	1/9/2016 12:25 AM
32	our daughter was in school by Porter Hospital at the time. Also my original mentor had an office here.	1/8/2016 4:20 PM
33	Found a business there to purchase	1/8/2016 10:55 AM
34	Englewood is our home.	1/8/2016 7:19 AM
35	I was a vendor at a one-day line dance workshop at Malley.	1/7/2016 5:49 PM
36	Medical coriador	1/7/2016 2:44 PM
37	Property Location	1/7/2016 2:36 PM
38	I live here and love Englewood	1/7/2016 1:11 PM
39	State of selection of bars	1/7/2016 1:10 PM
40	property was cheap at the time the business was acquired	1/7/2016 11:41 AM
41	location met our specifications and was available at the time we needed it	1/7/2016 11:39 AM
42	The City government is easy to work with and very helpful.	1/7/2016 11:35 AM
43	Been doing business in Englewood since 1986	1/7/2016 8:53 AM
44	Work from home	1/7/2016 8:48 AM
45	Bright opportunity	1/7/2016 7:57 AM
46	good Broadway traffic exposure	1/7/2016 7:15 AM
47	It's where I found the best warehouse lease	1/7/2016 5:46 AM
48	At the time inexpensive.	1/6/2016 7:02 PM
49	Cheaper rent than Denver	1/6/2016 6:58 PM
50	Cheap Rent	1/6/2016 6:25 PM
51	Close to home	1/6/2016 6:22 PM
52	bought existing business at this location	1/6/2016 5:57 PM

Doing Business in Englewood

53	And because of my health.	1/6/2016 5:23 PM
54	Business has been here for 36 years	1/6/2016 5:21 PM
55	Upon deciding to purchase building, we wanted to make sure we were near downtown Denver.	1/6/2016 5:06 PM

Q2 How much commercial space do you occupy?

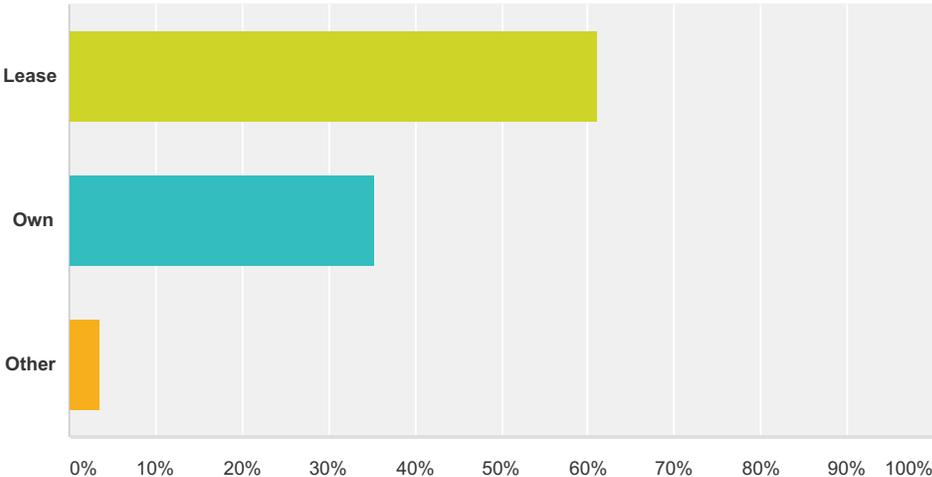
Answered: 113 Skipped: 7



Answer Choices	Responses
Less than 1,000 square feet	21.24% 24
1,001-2500 square feet	34.51% 39
2,501-5000 square feet	21.24% 24
5,000 + square feet	23.01% 26
Total	113

Q3 Do you lease or own your property?

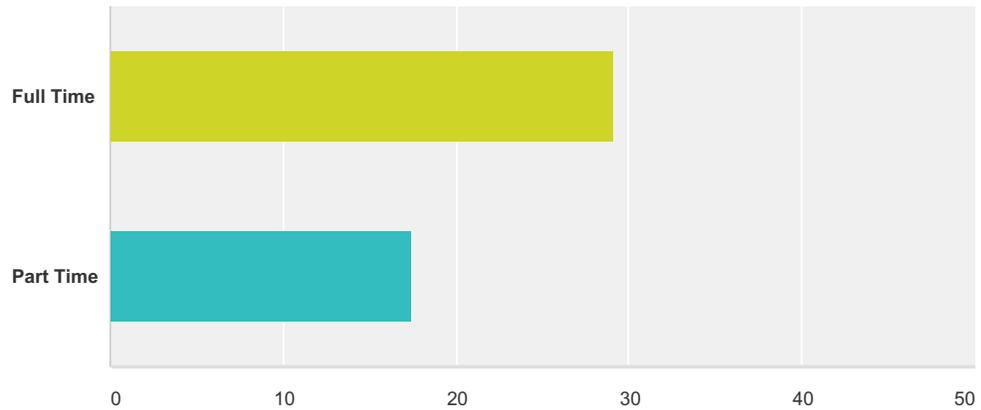
Answered: 116 Skipped: 4



Answer Choices	Responses
Lease	61.21% 71
Own	35.34% 41
Other	3.45% 4
Total	116

Q4 How many employees do you have?

Answered: 111 Skipped: 9



Answer Choices	Average Number	Total Number	Responses
Full Time	29	3,029	104
Part Time	17	1,187	68
Total Respondents: 111			

#	Full Time	Date
1	2500	2/27/2016 10:05 AM
2	1	2/17/2016 5:05 PM
3	10	2/17/2016 1:25 PM
4	21	2/16/2016 8:39 AM
5	1	2/10/2016 10:35 AM
6	2	2/6/2016 1:11 PM
7	10	2/4/2016 2:45 PM
8	1	2/4/2016 8:50 AM
9	2	2/4/2016 6:39 AM
10	12	2/3/2016 9:20 PM
11	1	2/3/2016 2:38 PM
12	2	2/3/2016 2:01 PM
13	6	2/3/2016 1:53 PM
14	4	2/3/2016 1:44 PM
15	1	2/3/2016 12:58 PM
16	3	2/3/2016 11:19 AM
17	5	2/3/2016 10:35 AM
18	34	2/3/2016 10:26 AM
19	7	2/3/2016 10:25 AM
20	15	2/3/2016 10:15 AM

Doing Business in Englewood

21	0	2/3/2016 9:57 AM
22	0	2/3/2016 9:25 AM
23	3	2/3/2016 9:03 AM
24	2	2/3/2016 8:31 AM
25	6	2/3/2016 7:38 AM
26	2	2/3/2016 7:14 AM
27	1	2/2/2016 11:06 PM
28	0	2/2/2016 8:30 PM
29	1	2/2/2016 7:54 PM
30	1	2/2/2016 7:03 PM
31	8	2/2/2016 5:56 PM
32	0	2/2/2016 5:24 PM
33	6	2/2/2016 5:12 PM
34	0	2/2/2016 4:56 PM
35	3	2/2/2016 4:40 PM
36	4	2/2/2016 4:16 PM
37	2	2/2/2016 4:13 PM
38	0	2/2/2016 4:03 PM
39	5	2/2/2016 3:58 PM
40	0	2/2/2016 3:57 PM
41	2	2/2/2016 3:50 PM
42	20	2/2/2016 3:45 PM
43	8	2/2/2016 3:36 PM
44	1	2/2/2016 3:35 PM
45	2	2/2/2016 3:30 PM
46	12	2/2/2016 3:27 PM
47	8	2/2/2016 3:27 PM
48	5	2/2/2016 3:24 PM
49	3	2/2/2016 3:20 PM
50	1	1/31/2016 10:57 AM
51	5	1/25/2016 12:21 PM
52	10	1/21/2016 2:48 PM
53	6	1/15/2016 2:38 PM
54	1	1/15/2016 1:48 PM
55	3	1/15/2016 8:36 AM
56	4	1/14/2016 3:00 PM
57	0	1/13/2016 11:54 PM
58	8	1/13/2016 2:56 PM
59	5	1/13/2016 1:06 PM
60	3	1/11/2016 11:20 AM
61	7	1/10/2016 12:16 PM

Doing Business in Englewood

62	1	1/9/2016 1:21 PM
63	1	1/9/2016 12:25 AM
64	20	1/8/2016 6:32 PM
65	3	1/8/2016 10:55 AM
66	1	1/8/2016 10:31 AM
67	3	1/8/2016 7:19 AM
68	1	1/7/2016 5:49 PM
69	5	1/7/2016 2:52 PM
70	2	1/7/2016 2:36 PM
71	2	1/7/2016 2:13 PM
72	1	1/7/2016 1:11 PM
73	2	1/7/2016 1:10 PM
74	4	1/7/2016 11:41 AM
75	2	1/7/2016 11:39 AM
76	3	1/7/2016 11:38 AM
77	14	1/7/2016 11:35 AM
78	53	1/7/2016 9:47 AM
79	4	1/7/2016 9:35 AM
80	7	1/7/2016 9:15 AM
81	14	1/7/2016 9:02 AM
82	2	1/7/2016 8:53 AM
83	6	1/7/2016 7:57 AM
84	8	1/7/2016 7:53 AM
85	0	1/7/2016 7:33 AM
86	1	1/7/2016 7:15 AM
87	6	1/7/2016 5:53 AM
88	2	1/7/2016 5:46 AM
89	2	1/6/2016 11:26 PM
90	0	1/6/2016 8:20 PM
91	3	1/6/2016 8:04 PM
92	0	1/6/2016 7:17 PM
93	2	1/6/2016 7:02 PM
94	1	1/6/2016 6:58 PM
95	3	1/6/2016 6:29 PM
96	3	1/6/2016 6:22 PM
97	6	1/6/2016 6:15 PM
98	3	1/6/2016 5:57 PM
99	1	1/6/2016 5:29 PM
100	1	1/6/2016 5:28 PM
101	1	1/6/2016 5:23 PM
102	3	1/6/2016 5:21 PM

Doing Business in Englewood

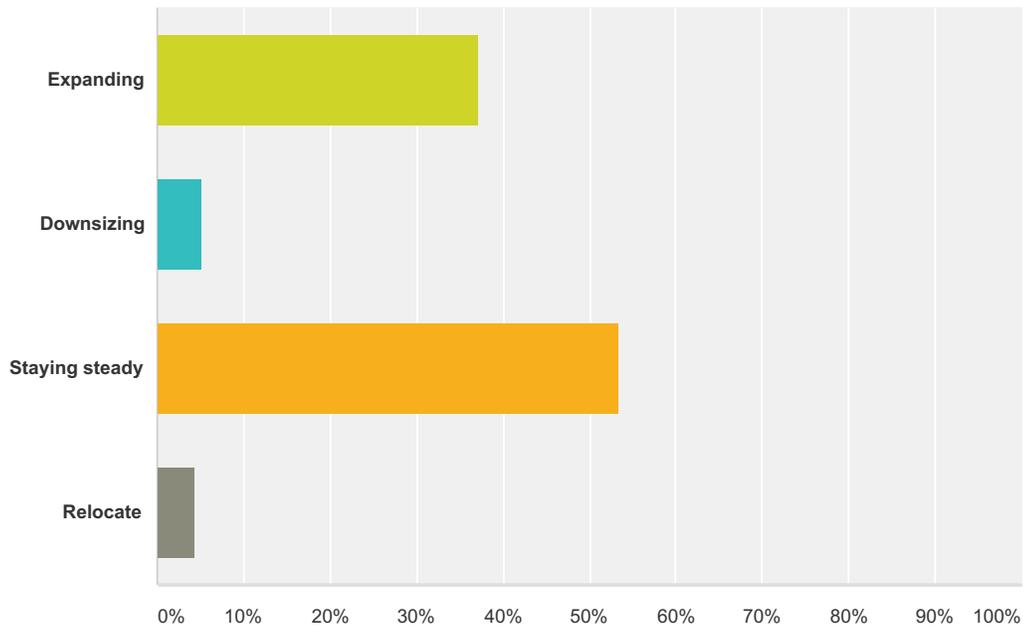
103	26	1/6/2016 5:09 PM
104	10	1/6/2016 5:06 PM
#	Part Time	Date
1	1000	2/27/2016 10:05 AM
2	2	2/17/2016 5:05 PM
3	5	2/17/2016 1:25 PM
4	1	2/16/2016 8:39 AM
5	20	2/6/2016 1:11 PM
6	0	2/4/2016 8:50 AM
7	3	2/3/2016 2:38 PM
8	1	2/3/2016 2:06 PM
9	3	2/3/2016 2:01 PM
10	2	2/3/2016 1:53 PM
11	0	2/3/2016 12:58 PM
12	4	2/3/2016 11:19 AM
13	3	2/3/2016 11:16 AM
14	0	2/3/2016 10:26 AM
15	0	2/3/2016 9:57 AM
16	0	2/3/2016 9:25 AM
17	3	2/3/2016 8:31 AM
18	2	2/3/2016 7:38 AM
19	2	2/2/2016 11:06 PM
20	0	2/2/2016 8:30 PM
21	0	2/2/2016 5:24 PM
22	0	2/2/2016 4:56 PM
23	6	2/2/2016 4:16 PM
24	0	2/2/2016 3:57 PM
25	2	2/2/2016 3:50 PM
26	3	2/2/2016 3:30 PM
27	0	2/2/2016 3:30 PM
28	1	2/2/2016 3:27 PM
29	12	2/2/2016 3:27 PM
30	15	2/2/2016 3:24 PM
31	1	1/31/2016 10:57 AM
32	3	1/21/2016 2:48 PM
33	0	1/15/2016 2:38 PM
34	1	1/15/2016 8:36 AM
35	0	1/13/2016 11:54 PM
36	1	1/13/2016 2:56 PM
37	2	1/11/2016 6:37 PM
38	6	1/11/2016 11:20 AM

Doing Business in Englewood

39	1	1/10/2016 12:16 PM
40	5	1/8/2016 10:55 AM
41	0	1/7/2016 5:49 PM
42	1	1/7/2016 5:26 PM
43	1	1/7/2016 2:52 PM
44	1	1/7/2016 2:44 PM
45	4	1/7/2016 2:13 PM
46	1	1/7/2016 1:24 PM
47	5	1/7/2016 1:10 PM
48	2	1/7/2016 11:41 AM
49	10	1/7/2016 11:39 AM
50	2	1/7/2016 9:47 AM
51	1	1/7/2016 9:15 AM
52	1	1/7/2016 9:02 AM
53	0	1/7/2016 8:53 AM
54	17	1/7/2016 7:57 AM
55	14	1/7/2016 7:53 AM
56	0	1/7/2016 7:33 AM
57	3	1/7/2016 5:53 AM
58	1	1/7/2016 5:46 AM
59	0	1/6/2016 7:17 PM
60	2	1/6/2016 6:58 PM
61	1	1/6/2016 6:29 PM
62	2	1/6/2016 6:22 PM
63	1	1/6/2016 6:15 PM
64	3	1/6/2016 5:57 PM
65	1	1/6/2016 5:28 PM
66	1	1/6/2016 5:23 PM
67	0	1/6/2016 5:21 PM
68	2	1/6/2016 5:06 PM

Q5 What is the outlook for your business operations in 2016?

Answered: 116 Skipped: 4



Answer Choices	Responses
Expanding	37.07% 43
Downsizing	5.17% 6
Staying steady	53.45% 62
Relocate	4.31% 5
Total	116

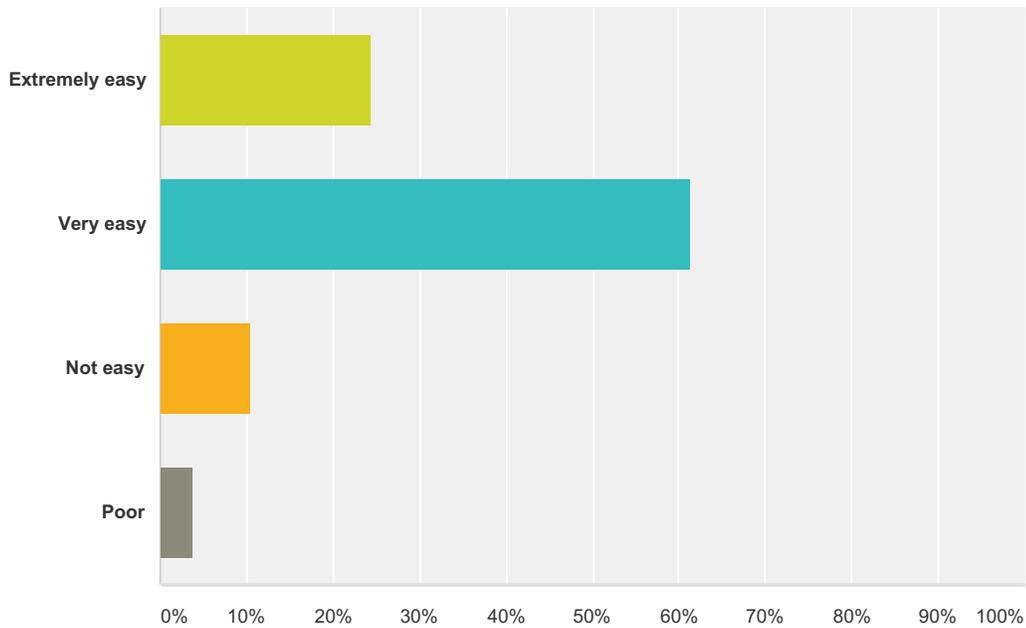
#	Comments	Date
1	I plan on moving to a bigger office in August & increasing to 3 full time positions	2/17/2016 5:05 PM
2	we ran into a plumbing issue and havn't opened yet	2/3/2016 9:20 PM
3	looking to relocate as well but can't check two	2/3/2016 10:26 AM
4	With all the medical marijuana shops our business has dropped, The smell is so strong, People with there families don't like it and have commented to me on it.	1/9/2016 1:21 PM
5	We are adding practitioners	1/7/2016 2:44 PM
6	Hopefully business will continue to grow	1/7/2016 2:13 PM
7	growth	1/7/2016 1:10 PM
8	to a 2nd location in the Denver Metro Area	1/7/2016 11:39 AM
9	Start-up company, looking to grow business	1/7/2016 8:48 AM
10	internet taking its effect on sales	1/7/2016 7:15 AM
11	Business has been slow this year	1/6/2016 5:29 PM

Doing Business in Englewood

12	since I have a home based business I would like some day to have a store but since John Cook owned most of Broadway and he's very greedy I don't want to do business with him so I'll just stay till I can afford to buy my own place if it ever happens.	1/6/2016 5:23 PM
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Q6 How would you rate your business interactions with the City of Englewood?

Answered: 106 Skipped: 14



Answer Choices	Responses	Count
Extremely easy	24.53%	26
Very easy	61.32%	65
Not easy	10.38%	11
Poor	3.77%	4
Total		106

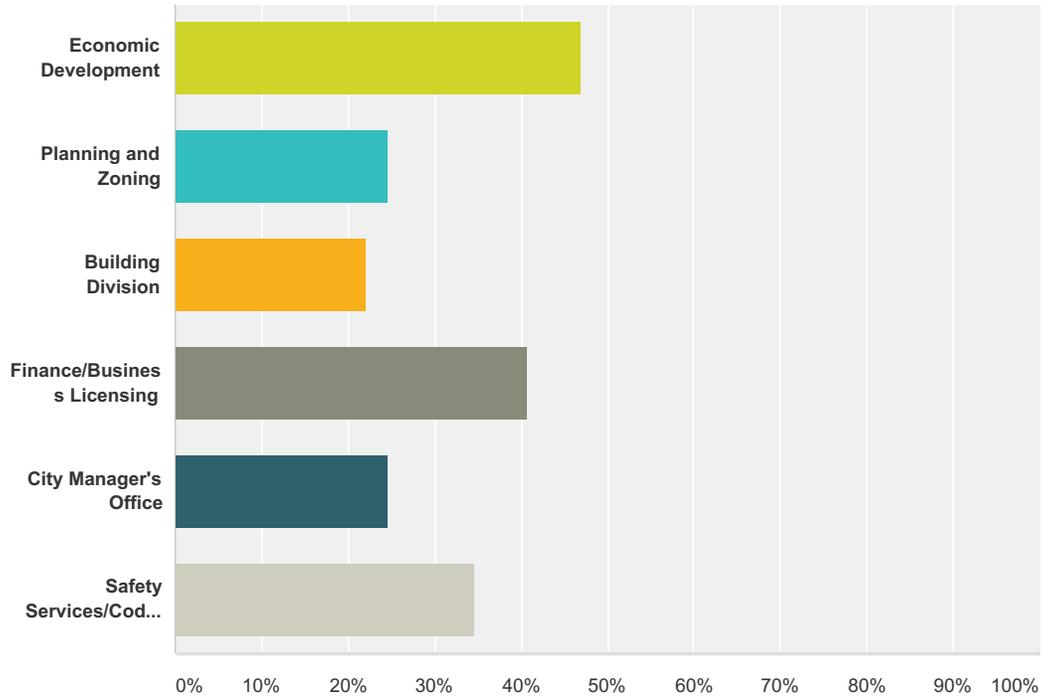
#	Comments	Date
1	our plumbing issue is complicated and we need to figure it out with our nieghbor first	2/3/2016 9:20 PM
2	City employees have been helpful	2/3/2016 2:01 PM
3	I hear issues from new owners	2/3/2016 11:19 AM
4	building permits and inspections our only experience	2/3/2016 10:26 AM
5	Most difficult city in Colorado to do business in.	2/3/2016 10:15 AM
6	Easy enough but there is no easy button.	2/2/2016 8:30 PM
7	my only contact is the firemen making inspection	2/2/2016 7:54 PM
8	Honestly haven't had much interaction aside from when we first moved in and people were concerned what our shop would represent for the area.	2/2/2016 4:40 PM
9	It is all online so I haven't had any personal interactions	2/2/2016 3:30 PM
10	I don't interact much with the city of englewood in terms of business but would like to find out about promotional opportunities	1/31/2016 10:57 AM
11	Not really interacted with the City besides paying taxes	1/15/2016 2:38 PM

Doing Business in Englewood

12	No interactions lately	1/11/2016 6:37 PM
13	Haven't interacted enough.	1/8/2016 6:32 PM
14	Lorna Elliot has been extremely helpful. Everyone else in that dept. has given nothing but hassles.	1/8/2016 4:20 PM
15	I applied for a special events vendor's license.	1/7/2016 5:49 PM
16	My experiance had always been great when calling the City of Englewood they are easy to get ahold of and always helpful	1/7/2016 2:44 PM
17	AVERAGE	1/7/2016 2:36 PM
18	But I hear of issues with new businesses trying to work with the city	1/7/2016 1:10 PM
19	Haven't had any interactions	1/7/2016 8:53 AM
20	Love the pro-business approach	1/7/2016 7:57 AM
21	Ok	1/6/2016 8:20 PM
22	Haven't interacted.	1/6/2016 7:02 PM
23	They require unconstitutional rules	1/6/2016 6:25 PM
24	Since I have a home based business I don't let people just show up at my house to come and look at my store. I have online store instead of a physical store but someday it would be nice to have a physical store as well as an online store but I have to wait till I can afford it.	1/6/2016 5:23 PM

Q7 What City functions do you need to connect with to maximize your business's efficiency? (Check all that apply)

Answered: 81 Skipped: 39



Answer Choices	Responses
Economic Development	46.91% 38
Planning and Zoning	24.69% 20
Building Division	22.22% 18
Finance/Business Licensing	40.74% 33
City Manager's Office	24.69% 20
Safety Services/Code Enforcement	34.57% 28
Total Respondents: 81	

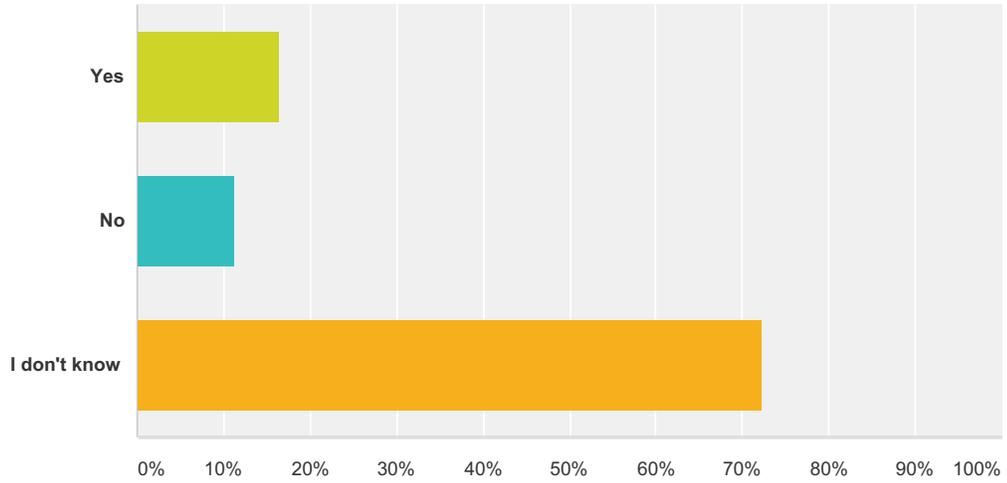
#	Comments	Date
1	as soon as the civil issues gets solved building deparment can guide us.	2/3/2016 9:20 PM
2	I need a way to recycle the large amounts of cardboard we have.	2/3/2016 11:16 AM
3	we're a general contractor, and in touch already.	2/3/2016 10:26 AM
4	I desperately need my ally concreted to gen. more revenue	2/3/2016 10:25 AM
5	Extremely difficult to communicate and do business with.	2/3/2016 10:15 AM
6	It would be nice if City Council listened to the people instead of making their own decisions thinking they know best	2/2/2016 5:56 PM
7	None	2/2/2016 5:24 PM

Doing Business in Englewood

8	Parking is probably the main thing.	2/2/2016 3:50 PM
9	I don't believe that I need any	1/15/2016 2:38 PM
10	They have been very informative and helpful.	1/7/2016 5:49 PM
11	Code Enforcement for keeping alleyways free of trash/mattresses/etc.	1/7/2016 2:52 PM
12	Code Enforcement needs to address issues as they see them not wait for a call	1/7/2016 2:36 PM
13	other businesses rather than a city function	1/7/2016 1:24 PM
14	we have an ice problem on the street on the north side of our building, very dangerous	1/7/2016 9:02 AM
15	We were ticketed for alarm violation. Cancelled police alert and have robbed twice since then!	1/7/2016 7:53 AM
16	Please just stay out of our business way-	1/7/2016 7:33 AM
17	none	1/7/2016 7:33 AM
18	keep costs low to compete with Amazon	1/7/2016 7:15 AM
19	I have a business on Braodway and Hampden, needs more beautification.	1/6/2016 7:02 PM
20	None I Will move	1/6/2016 6:25 PM
21	I am satisfied	1/6/2016 5:29 PM
22	I don't know, so much has changed since my grandfather worked for the city of Englewood in the 1970's and that I worked in Aurora in the 1980's and then Greenwood Village in the 1990's and now I'm back here in Englewood and the 00's years and since the economy crash in 2007 - 2009 I don't know what to think anymore because the interest rate is ridiculously high the rents are high and if I could afford my own place I would do it.	1/6/2016 5:23 PM

Q8 In your opinion, is the City keeping abreast with online recruitment of new businesses and residents?

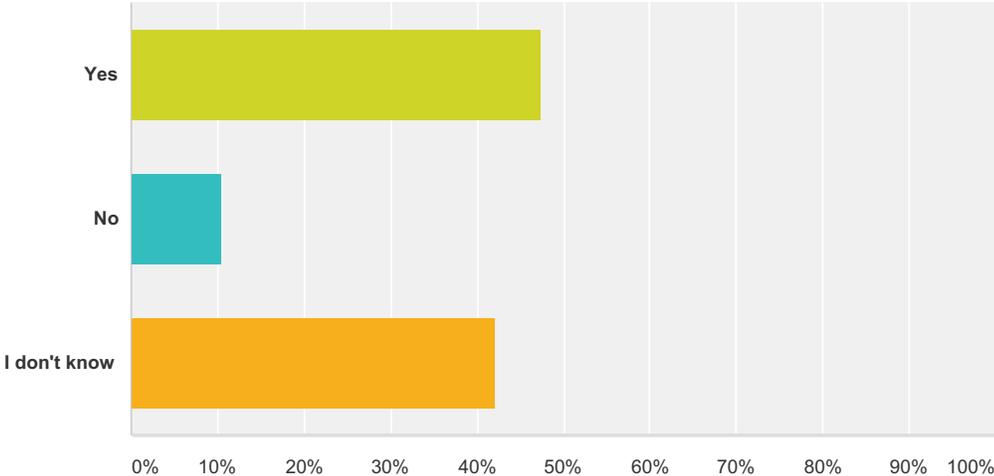
Answered: 115 Skipped: 5



Answer Choices	Responses	
Yes	16.52%	19
No	11.30%	13
I don't know	72.17%	83
Total		115

Q9 Is the City embracing redevelopment or new construction to attract business and residents?

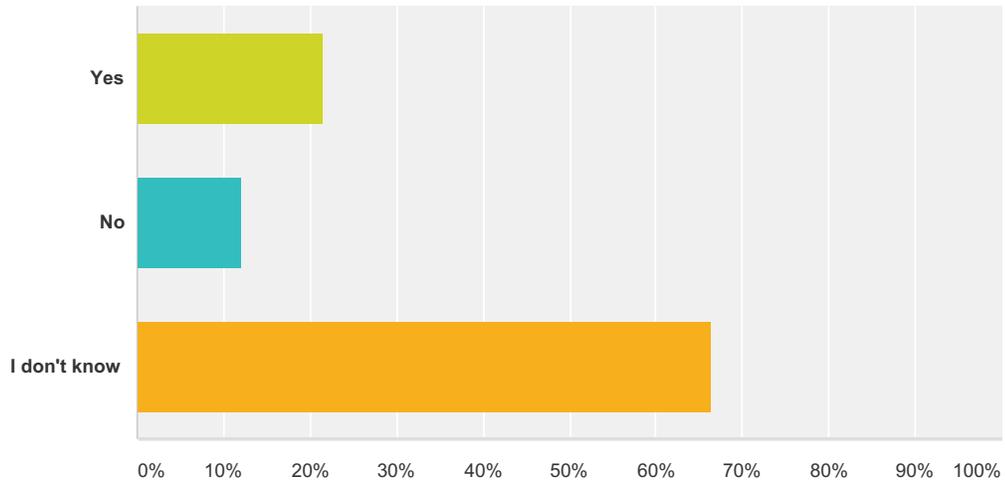
Answered: 116 Skipped: 4



Answer Choices	Responses
Yes	47.41% 55
No	10.34% 12
I don't know	42.24% 49
Total	116

Q10 Is the City doing enough to connect the industrial areas to the economic base of the City by incorporating shared space, live/work and alternative retail space?

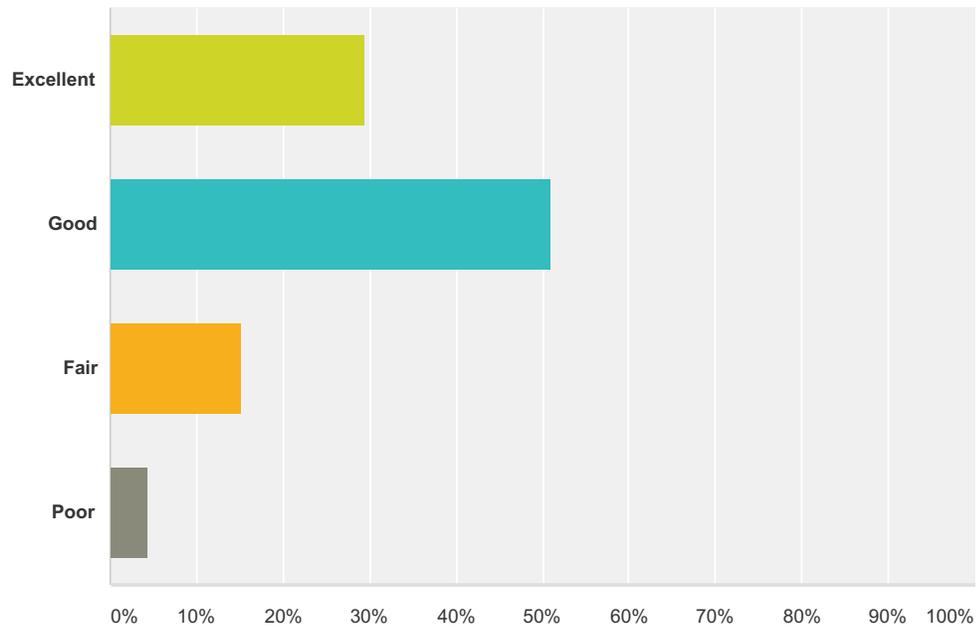
Answered: 116 Skipped: 4



Answer Choices	Responses	
Yes	21.55%	25
No	12.07%	14
I don't know	66.38%	77
Total		116

Q11 How would you rate your business interactions with the City of Englewood?

Answered: 112 Skipped: 8



Answer Choices	Responses
Excellent	29.46% 33
Good	50.89% 57
Fair	15.18% 17
Poor	4.46% 5
Total	112

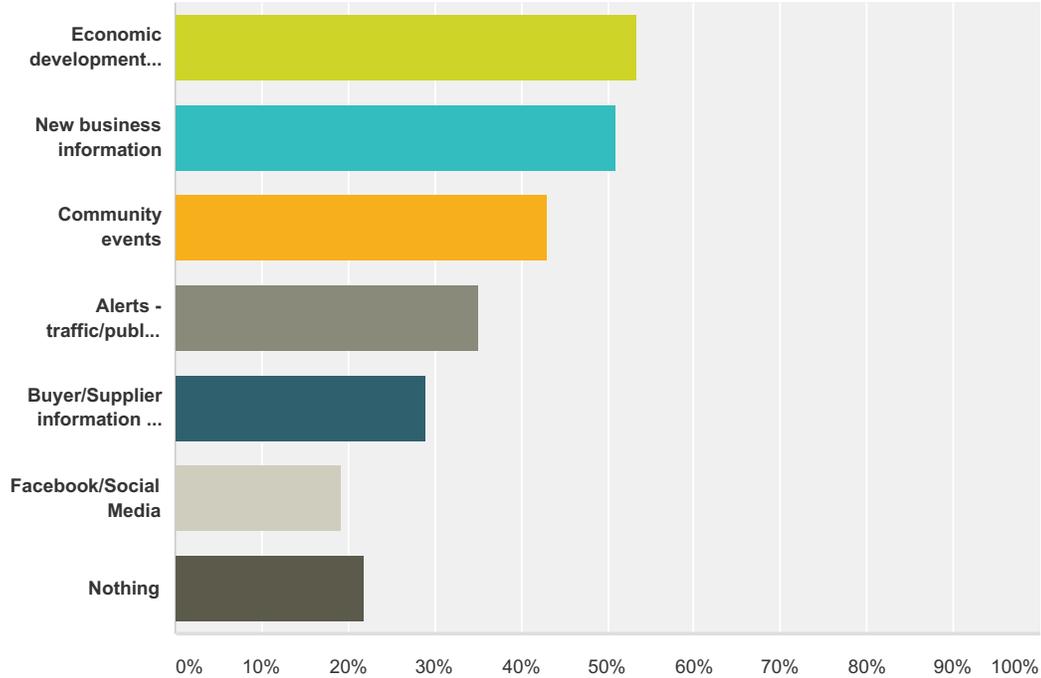
#	Comments	Date
1	I dealt with sales tax reps for my Englewood clients & found they were inconsistent in their responses, the website to file is difficult to use & inability to pay online resulted in significant fines	2/17/2016 5:05 PM
2	it's been differcult because of our plumbing issue	2/3/2016 9:20 PM
3	Very good relationship	2/3/2016 10:25 AM
4	We do business in multiple cities in the Metro area, Englewood is the WORST to deal with.	2/3/2016 10:15 AM
5	non existent	2/2/2016 7:54 PM
6	It seems Eng. is only interested in packing as many people in apartments as possible, don't they realize you need BUSINESSES to address all these people's needs	2/2/2016 5:56 PM
7	again, no comment b/c i don't interact with the City of Englewood for my business	1/31/2016 10:57 AM
8	I haven't had any interactions with the city	1/15/2016 2:38 PM
9	Need to put a sign on hampden and downing saying business district	1/9/2016 12:25 AM
10	Again, as in question #6 it depends on whom I have to deal with.	1/8/2016 4:20 PM
11	except for the letter I email the mayor's office and did not get a response	1/8/2016 10:31 AM

Doing Business in Englewood

12	We have great city employees.	1/8/2016 7:19 AM
13	The folks in the parking permit office are nice & have been helpful	1/7/2016 11:39 AM
14	Very friendly and easy to work with.	1/7/2016 11:35 AM
15	none	1/7/2016 8:53 AM
16	Please just stay out of our way	1/7/2016 7:33 AM
17	I don't interact. Wish the alleys were paved fo less of the low income feel.	1/6/2016 7:02 PM
18	since I'm home based business I'm treated differently.	1/6/2016 5:23 PM

Q12 What information or communications would you like to receive from the City of Englewood? (Check all that apply)

Answered: 114 Skipped: 6

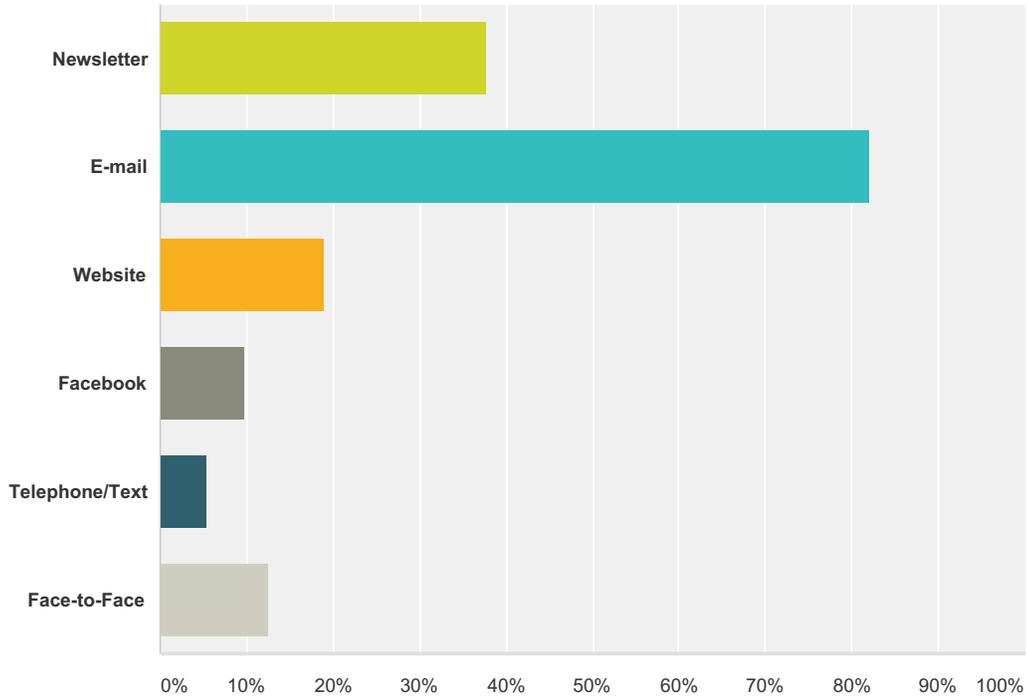


Answer Choices	Responses
Economic development resources/programs	53.51% 61
New business information	50.88% 58
Community events	42.98% 49
Alerts - traffic/public safety	35.09% 40
Buyer/Supplier information on other businesses for shop local initiative	28.95% 33
Facebook/Social Media	19.30% 22
Nothing	21.93% 25
Total Respondents: 114	

#	Comments	Date
1	see cardboard comment!	2/3/2016 11:16 AM
2	I could use more exposure about my business	2/3/2016 10:25 AM
3	We do receive & read the "Englewood Citizen"	1/6/2016 5:28 PM
4	already have a Facebook page that came with my website	1/6/2016 5:23 PM

Q13 How would you like to receive information from the City of Englewood? (Check all that apply)

Answered: 111 Skipped: 9



Answer Choices	Responses
Newsletter	37.84% 42
E-mail	81.98% 91
Website	18.92% 21
Facebook	9.91% 11
Telephone/Text	5.41% 6
Face-to-Face	12.61% 14
Total Respondents: 111	

#	Comment	Date
1	annshalfpeeledbanana@gmail.com	1/13/2016 11:54 PM
2	mail	1/8/2016 4:20 PM
3	email newsletter	1/8/2016 10:31 AM
4	email newsletter	1/7/2016 1:24 PM
5	Crime information.	1/7/2016 7:53 AM

Doing Business in Englewood

Q14 What important local factors are affecting your business today?

Answered: 61 Skipped: 59

#	Responses	Date
1	Growth and development	2/27/2016 10:05 AM
2	I think Englewood is moving in the right direction by working with new developments to stimulate the local economy while trying to retain it's unique community atmosphere (which i LOVE!!!). I do small business accounting & the more businesses move into the area the more potential clients I have. I'm excited to see so much growth going on in Englewood but as a resident I'm a little scared of losing the community feel if it changes too much. The vintage Broadway strip, small houses, friendly neighbors & long time locals make up a lot of what's awesome about Englewood so I hope to enhance that with the new growth instead of replacing it.	2/17/2016 5:05 PM
3	Re Developement	2/16/2016 8:39 AM
4	Economy	2/4/2016 2:45 PM
5	city plumbing code 12-2-4 A,B,C are and 12-2-6 A	2/3/2016 9:20 PM
6	Most have to do with where I am leasing space.	2/3/2016 2:06 PM
7	We are trying to find a 5k facility to house our Wheelchair accessible Van business. Very difficult to find at a reasonable price.	2/3/2016 2:01 PM
8	Potential growth	2/3/2016 11:19 AM
9	nothing I am aware of at this time	2/3/2016 11:16 AM
10	lack of skilled trades staffing. availability of industrial property for purchase at reasonable cost.	2/3/2016 10:26 AM
11	The ally behind me is in terrible shape as it dose effect the revenue I can generate. It is not fair how the city requires us to pay for new concrete in the ally at 4050 s. broadway englewood co. 801134	2/3/2016 10:25 AM
12	Location	2/3/2016 8:31 AM
13	Commercial development.	2/3/2016 7:38 AM
14	People's discretionary income	2/2/2016 8:30 PM
15	Rezoning of the street my business is on to only office and medical	2/2/2016 5:56 PM
16	None today	2/2/2016 5:24 PM
17	A few too many "homeless" folks in the Englewood Marketplace area	2/2/2016 5:12 PM
18	Lack of or poor Snow removal on Broadway	2/2/2016 4:16 PM
19	Concern on safety after 6pm and graffiti.	2/2/2016 4:13 PM
20	crime	2/2/2016 4:03 PM
21	none	2/2/2016 3:57 PM
22	Expansion of the housing market. Legal weed, a lot of out of state people here move here for legal weed. At first it seemed mainly lower class people but have seen a recent increase in fairly well off professionals.	2/2/2016 3:50 PM
23	The perception of Broadway isn't great with my customers. They are concerned with their safety. We convince them different but it is a factor getting customers in to shop.	2/2/2016 3:30 PM
24	Lack of building space	2/2/2016 3:27 PM
25	Empty Weingarten Property in the City Center area.	2/2/2016 3:27 PM
26	i don't know	1/31/2016 10:57 AM
27	You have to do something about the Hilltop Motel! My clients are complaining about their discomfort in coming to my office, especially at night when I have evening appointments. This has been going on long enough. When I bought the building in 2007 I was told the city was going to take steps to clean up the Hilltop Hotel property. 9 years later nothing has been done. It's embarrassing to my business and the city of Englewood.	1/25/2016 12:21 PM

Doing Business in Englewood

28	We would like to expand our business in Englewood but because of the Moratorium in place we cannot	1/21/2016 2:48 PM
29	None at this time	1/15/2016 2:38 PM
30	Success of other small businesses- they are the majority of my clientele.	1/15/2016 1:48 PM
31	Real Estate - both commercial and residential. Business economies, such as Industrial, Commercial, Medical, and Energy related fields.	1/13/2016 1:06 PM
32	Rising property taxes and new competition coming on line in the neighborhood.	1/11/2016 6:37 PM
33	availability of affordable space to expand. finding skilled workers.	1/10/2016 12:16 PM
34	The holiday motel and the Lucky U seem to have the police there all the time. I would hope they would keep the Holiday closed and raise the standards of who the Lucky U rents to. The reason I state this is the vandalism has gone down since the Holiday has closed.	1/9/2016 1:21 PM
35	Need more signs saying business district off of hampden	1/9/2016 12:25 AM
36	Nothing yet.	1/8/2016 6:32 PM
37	nothing	1/8/2016 4:20 PM
38	We are having trouble with a small few customers who demand their money back after buying take out food, saying the food was too spicy hot. It seems like a ring of people and we are not sure how to handle this problem yet. The staff is intimidated by them.	1/8/2016 10:55 AM
39	Vagrancy has been the biggest issue, but I think that is a police issue.	1/8/2016 10:31 AM
40	Disconnect from who we are leads to bad decisions and wasted money. i.e. Rebranding!!! Overreaching City Council!	1/8/2016 7:19 AM
41	Possible development next to light rail maintenance facility (Sand Creek?) causing too much traffic on roads not made for it, and possible parking or crime issues due to increased temporary (renting) residents.	1/7/2016 2:52 PM
42	Being located on Broadway in the mostly walking business area	1/7/2016 2:13 PM
43	Englewood is in flux right now, lots of young families moving in, home prices rising. We can position ourselves as the next Wash Park or be the wastebasket of the metro area. The key is being desirable. Littleton had their downtown. Wash Park has their park. What do we have???	1/7/2016 1:11 PM
44	how long it is taking to get projects started and to fruition	1/7/2016 1:10 PM
45	use tax	1/7/2016 11:41 AM
46	Federal regulations.	1/7/2016 11:35 AM
47	I think parking is one of the biggest problems we have.	1/7/2016 9:15 AM
48	The cost of rent	1/7/2016 8:53 AM
49	How is city leadership promoting Englewood as a place to locate business, live, and shop? Bigger splash that everyone citywide would see.	1/7/2016 7:57 AM
50	Crime	1/7/2016 7:53 AM
51	When government gets out of the way its amazing how business will grow	1/7/2016 7:33 AM
52	If it was not for our service business I could not survive	1/7/2016 7:15 AM
53	Scarce skilled labor	1/7/2016 5:46 AM
54	Business redevelopment New housing redevelopment Broadway revitalization	1/6/2016 8:04 PM
55	Horrible parking at Kenyon corner.	1/6/2016 7:02 PM
56	The homeless issue needs to be addressed as it give the perception that Englewood is not safe. This in turn makes customers shop in Littleton or surrounding areas.	1/6/2016 6:58 PM
57	Less industrial activity	1/6/2016 6:29 PM
58	Economy	1/6/2016 6:22 PM
59	The ease to do business here and prompt answers when you call for information.	1/6/2016 6:15 PM
60	Economy	1/6/2016 5:29 PM
61	Not being able to have a physical location because of financial reasons and location and accessibility and functionality are the most important things of having a business.	1/6/2016 5:23 PM

Doing Business in Englewood

Q15 From a business perspective, what suggestions would you have for the City of Englewood?

Answered: 61 Skipped: 59

#	Responses	Date
1	More communication about business development	2/27/2016 10:05 AM
2	Please make the sales tax website more usable. I know Littleton & Lakewood both utilize Colorado.gov to facilitate payments, that may be an option? I've also emailed the sales tax department on several occasions & never received responses back, so it would really help to have more tech savvy contact options. I would also love to see some type of business owner group available for Englewood business owners. I would totally attend!!! This may sound silly but you should offer local Englewood swag, stickers, shirts, posters that business owners could put up & give away in their stores. I really love Englewood & know that other business owners around me take pride in Englewood too. It's great to see you guys reaching out with surveys, I've noticed other options for local input coming from the city & I think that's a great step in the right direction!	2/17/2016 5:05 PM
3	Lowering business taxes	2/16/2016 8:39 AM
4	N/A	2/4/2016 2:45 PM
5	I think there's stigma about Broadway. People don't feel safe shopping here. There is as you know a real problem with the homeless.	2/4/2016 8:50 AM
6	to talk and listen to both parties before decisions are made	2/3/2016 9:20 PM
7	Support small businesses and we feel the city is doing that	2/3/2016 2:01 PM
8	Current focus is on Broadway. Would like to have some focus on business centers that are off-Broadway.	2/3/2016 1:44 PM
9	Better patrolling to prevent break-ins and metal theft.	2/3/2016 12:58 PM
10	Support growing the downtown business district so that as it grows all of Englewood grows.	2/3/2016 11:19 AM
11	more recycle!	2/3/2016 11:16 AM
12	none	2/3/2016 10:26 AM
13	Concrete my ally so I can generate more revenue for the city. If I were to close up business due to the difficult mess in the ally it would effect the city in thousands of dollars lost in revenue.	2/3/2016 10:25 AM
14	Make the licensing process easier for business that only offer a service and do NOT sale any products. This is the only city we deal with that harasses us about filing sales tax forms...WE DO NOT SALE ANY PRODUCTS. Therefore we collect and process NO SALES TAX.	2/3/2016 10:15 AM
15	You talk about the new businesses but you donot recognize or talk about the older long time businesses	2/3/2016 8:31 AM
16	There is no stability in the city, what happens when the housing boom goes over a cliff and you have no businesses to support the collapse.	2/2/2016 5:56 PM
17	None	2/2/2016 5:24 PM
18	I am a big fan of Englewood PD! Perhaps an even greater presence along the Hampden corridor.	2/2/2016 5:12 PM
19	Better business interaction and support. We've had six burglaries at our location and barely any attention from the city until the news reported on it. Also little to no support as far as grant programs or anything for additional funds our tax relief. Local businesses get very little help from the state or city while the major companies pay very little into the economy due to breaks given to them.	2/2/2016 4:40 PM
20	I think a color restriction on paint for business would be good Crazy colors cheapen the look of the city	2/2/2016 4:16 PM
21	Continue to make the Broadway mile eye pleasing.	2/2/2016 4:13 PM
22	none	2/2/2016 3:57 PM
23	Change the parking on the West side of the 3900 block of Lipan to angle parking. This would increase the number of vehicles able to park on the street and give the ability to do planters or art installation every so many spaces. If it works out it could also be done in other places.	2/2/2016 3:50 PM

Doing Business in Englewood

24	The City of Littleton has an amazing Economic Development group. I haven't looked into what the city of Englewood has but I have had very positive experiences with the City of Littleton. Possibly you could run a small business class once a month with different info. (social marketing, finances, etc.) They run a luncheon with speakers occasionally and it always seems to be well attended.	2/2/2016 3:30 PM
25	Don't put all your eggs in the pot basket. Be sure to level the playing field with small businesses.	2/2/2016 3:27 PM
26	Thank you and keep pushing the envelop to attract more business and residents into the area.	2/2/2016 3:27 PM
27	i don't know	1/31/2016 10:57 AM
28	Consider development along the line of the "Magic Mile" to the area south of Hampden.	1/25/2016 12:21 PM
29	I would like to see a newsletter come out with all the different hearings and community events going on, sometimes the information online is missed and having an actual document in hand would help us	1/21/2016 2:48 PM
30	Possible be more involved and communicative since I don't know what going on in the city	1/15/2016 2:38 PM
31	Recruiting businesses that cater to Cherry Hills' demographics. Enough pot shops, car dealers, paycheck loans and pawn shops. Improve the sidewalks from Hampden to Belleview. Improve the median with trees/art etc.	1/15/2016 8:36 AM
32	Have a JoAnn Fabric store in Englewood.	1/13/2016 11:54 PM
33	Proactively pursue businesses and industries of merit. Work at making Englewood a great place to work AND live.	1/13/2016 1:06 PM
34	Possible use of "beat cops" rather than in cars along Broadway to help prevent crime and also so business owners get to know the policemen. Also start a central information or needs site where businesses could volunteer to fundraise for different charities in the city, including school functions.	1/11/2016 6:37 PM
35	If the medical marijuana businesses could put some sort of filter on there product, I think all you need to do is drive by and you can smell it. It is awful when everyone has nicknamed Broadway in Englewood the Green Mile, or Mile High.	1/9/2016 1:21 PM
36	More signs	1/9/2016 12:25 AM
37	Good communication.	1/8/2016 6:32 PM
38	Better training for your employees on dealing with the public	1/8/2016 4:20 PM
39	We are not sure if the sewer system in parts of Englewood has an issue. We have done everything possible and still sometimes have an odor that is not good. I have noticed this smell in other non food businesses in Englewood as well.	1/8/2016 10:55 AM
40	Visual Appeal, The city could change some of the planters evergreens that have died over the past 12 years. Keeping the areas clean for shoppers and shops.	1/8/2016 10:31 AM
41	Pay attention to Englewood residents and existing businesses, we are Englewood!	1/8/2016 7:19 AM
42	Nothing at this time. Thank you!	1/7/2016 2:52 PM
43	Work more on revitalizing and attracting new retail not marijuana businesses on Broadway from Bellview to Hampden	1/7/2016 2:36 PM
44	Thanks for the work you are doing	1/7/2016 2:13 PM
45	Be more aggressive. Don't wait for the business to come to us we need to go after the business. We need to develop a city sponsored marketing effort to the residents telling the story of the change of the Downtown area. If it grows we all grow.	1/7/2016 1:10 PM
46	zoning- commercial vehicles being parked in residencial areas	1/7/2016 11:38 AM
47	Keep doing what you are doing, we relocated from Denver to Englewood, best business decision we ever made.	1/7/2016 11:35 AM
48	painting (no parking) strips at intersections so my customers will not get tickets	1/7/2016 9:15 AM
49	Be bold and don't rest on past accomplishments. Bring local business into as many discussions as possible. We have a vested interest in Englewood's success.	1/7/2016 7:57 AM
50	Work with business that have cameras and alarm systems to their advantage to decrease criminal activity.	1/7/2016 7:53 AM
51	Just stay out of the way of business- keep taxes low and don't try and control things- let the market dictate the public	1/7/2016 7:33 AM
52	Keep costs low	1/7/2016 7:15 AM
53	Redevelopment , balance in business variety, not to many used car dealers ,pot shops & tattoo operations.	1/6/2016 8:04 PM
54	Clean up the city! Be more select about the businesses you allow in the city. Please ask businesses that have cluttered and unsightly yards to clean them up!! Englewood looks like one big junk yard-very sad!! We have the potential of being a very attractive city but we are currently headed the wrong way.	1/6/2016 7:17 PM

Doing Business in Englewood

55	Have the owners spruce up their real estate, less pawn and tattoo shops, less dive bars so people aren't afraid to come to Endlewood.	1/6/2016 7:02 PM
56	Develop Broadway like the Highlands or 16 street. Also address the homeless and crime.	1/6/2016 6:58 PM
57	I would like to see some tax incentives for businesses that own their building. Property taxes and school bonds are killing us.	1/6/2016 6:29 PM
58	Think About Businesses Not Just Your Pocketbook	1/6/2016 6:25 PM
59	Allow companies to put up signs for their business without having to go through a lot of red tape. Also with the rash of smash and grab burglaries, have more police patrolling at night.	1/6/2016 6:15 PM
60	I know it's kind of too late through this now but it's too bad that they didn't make blood junior high school until some kind of ammo for small businesses so that they can expand for the entrepreneurs because not everybody is able to work for corporations.	1/6/2016 5:23 PM
61	The city needs to do something to bring high tech and manufacturing companies in. Englewood has industrial areas near light rail, and should be taking advantage of this proximity to light rail for high tech and manufacturing jobs. These types of jobs pay more than typical service industry jobs. And the Cities long term development plan of replacing industrial with residential is just plan short sighted and unintelligent. High tech and manufacturing jobs bring money into the community more than residential buildings do.	1/6/2016 5:21 PM

Doing Business in Englewood

Q16 Address

Answered: 97 Skipped: 23

Answer Choices	Responses	
Name	97.94%	95
Company	95.88%	93
Address	97.94%	95
Address 2	0.00%	0
City/Town	97.94%	95
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	94.85%	92
Phone Number	90.72%	88

#	Name	Date
1	Lisa ruiz	2/27/2016 10:05 AM
2	Roxanne Miller	2/17/2016 5:05 PM
3	Dean A. Millard	2/17/2016 1:25 PM
4	Mark Woelfel	2/16/2016 8:39 AM
5	Kenneth E. Felt	2/10/2016 10:35 AM
6	Denise Padilla	2/4/2016 2:45 PM
7	Michele Davison	2/4/2016 8:50 AM
8	Patty Gatsiopoulos	2/3/2016 9:20 PM
9	Edward	2/3/2016 2:38 PM
10	Robin van Maarth	2/3/2016 2:06 PM
11	Marlon Neely	2/3/2016 2:01 PM
12	PAMELA OLIVE	2/3/2016 1:53 PM
13	Newtons Hairstyling	2/3/2016 1:44 PM
14	Ken Seaton	2/3/2016 12:58 PM
15	Paul Webster	2/3/2016 11:19 AM
16	Pat Fondren	2/3/2016 11:16 AM
17	David A Gartland	2/3/2016 10:26 AM
18	Rick Schlittler	2/3/2016 10:25 AM
19	Shannon Buland	2/3/2016 10:15 AM
20	Mike Blondo	2/3/2016 9:25 AM
21	Allan R Watson Jr / Keying Wan	2/3/2016 8:31 AM
22	Pat Monahan	2/3/2016 7:38 AM
23	Jerry Denison	2/3/2016 7:14 AM

Doing Business in Englewood

24	Kathy Koop	2/2/2016 11:06 PM
25	Michael Driscoll	2/2/2016 8:30 PM
26	Van Nguyen	2/2/2016 7:03 PM
27	Emily Walkup	2/2/2016 6:24 PM
28	Patrick Burke	2/2/2016 5:56 PM
29	Paul Ketcham	2/2/2016 5:24 PM
30	Barry Damerell	2/2/2016 5:12 PM
31	Nancy Bilello	2/2/2016 4:56 PM
32	Richard Langdon	2/2/2016 4:40 PM
33	Jana Loar	2/2/2016 4:16 PM
34	eddie cook	2/2/2016 4:13 PM
35	Judy Brown	2/2/2016 4:03 PM
36	Per Karlquist	2/2/2016 3:58 PM
37	Beth Lovold	2/2/2016 3:57 PM
38	Brian Egan	2/2/2016 3:50 PM
39	John Taitt	2/2/2016 3:45 PM
40	Gail Kincade	2/2/2016 3:30 PM
41	Rusty Smith	2/2/2016 3:27 PM
42	Brad Nixon	2/2/2016 3:27 PM
43	Patricia Ross	1/31/2016 10:57 AM
44	Rick Hayes	1/25/2016 12:21 PM
45	Rachael Lopes	1/21/2016 2:48 PM
46	Shane Steadman	1/15/2016 2:38 PM
47	laurie downs	1/15/2016 1:48 PM
48	Colleen Moore	1/15/2016 8:36 AM
49	Ann Vanatta Gutierrez	1/13/2016 11:54 PM
50	Diane Kraft	1/13/2016 2:56 PM
51	Jason Whyte	1/13/2016 1:06 PM
52	Brent C. Meyer	1/11/2016 6:37 PM
53	Valerie Zagnoli	1/10/2016 12:16 PM
54	Mike Roberts	1/9/2016 1:21 PM
55	Serenidee Boutique & Salon	1/9/2016 12:25 AM
56	Elizabeth rangel	1/8/2016 6:32 PM
57	Ina Price	1/8/2016 4:20 PM
58	Michele Mangan	1/8/2016 10:55 AM
59	Karen Diepenbroek	1/8/2016 10:31 AM
60	Dan Sabo	1/8/2016 7:19 AM
61	Linda Johnson	1/7/2016 5:49 PM
62	Amber Kaufman	1/7/2016 2:52 PM
63	Patti Farmer- Office Manager	1/7/2016 2:44 PM
64	Allan R Watson Jr	1/7/2016 2:13 PM

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65	Robin Dickinson	1/7/2016 1:11 PM
66	Paul Webster	1/7/2016 1:10 PM
67	Mark Allen	1/7/2016 11:41 AM
68	Darryl Velgersdyk	1/7/2016 11:38 AM
69	Michael Condon	1/7/2016 11:35 AM
70	TOM DANIELS	1/7/2016 9:47 AM
71	Jaime Thompson	1/7/2016 9:35 AM
72	Ernie Dunn	1/7/2016 9:15 AM
73	Paul Johnson	1/7/2016 9:02 AM
74	Derek Etheredge	1/7/2016 8:53 AM
75	Leabeth Pohl	1/7/2016 8:48 AM
76	Brad Nixon	1/7/2016 7:57 AM
77	Valdon Erpelding	1/7/2016 7:53 AM
78	pat downey	1/7/2016 7:15 AM
79	Linda Herndon	1/7/2016 5:53 AM
80	Nick Kargel	1/7/2016 5:46 AM
81	Phillip Zierke	1/6/2016 11:26 PM
82	John Baer	1/6/2016 8:04 PM
83	Bruce McGrath	1/6/2016 7:17 PM
84	Annette Bradford	1/6/2016 7:02 PM
85	James Worrell	1/6/2016 6:58 PM
86	Ron Wilson	1/6/2016 6:29 PM
87	Wine pros	1/6/2016 6:22 PM
88	Jeannine M Wagner	1/6/2016 6:15 PM
89	Mark	1/6/2016 5:57 PM
90	George Brunat	1/6/2016 5:29 PM
91	Robert McQuarie	1/6/2016 5:28 PM
92	Lorelei Twink Conklin	1/6/2016 5:23 PM
93	Stuart McGregor	1/6/2016 5:21 PM
94	David Goddard	1/6/2016 5:09 PM
95	Delilah Tiscareno	1/6/2016 5:06 PM
#	Company	Date
1	Swedish medical center	2/27/2016 10:05 AM
2	Custom Accounting Solutions, Ltd.	2/17/2016 5:05 PM
3	Officers' Christian Fellowship	2/17/2016 1:25 PM
4	Ragsdale Industries Inc.	2/16/2016 8:39 AM
5	Laser Creations of Colorado, LLC	2/10/2016 10:35 AM
6	Park & Sun Inc	2/4/2016 2:45 PM
7	Grooming by Michele LLC	2/4/2016 8:50 AM
8	George's Restaurant	2/3/2016 9:20 PM
9	Clem	2/3/2016 2:38 PM

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10	Robin van Maarth L.Ac.	2/3/2016 2:06 PM
11	Freedom Mobility	2/3/2016 2:01 PM
12	MALPASS PROPERTIES	2/3/2016 1:53 PM
13	Seaton Machine Design, Inc.	2/3/2016 12:58 PM
14	The Brew on Broadway	2/3/2016 11:19 AM
15	Radon-I-Nator, LLC	2/3/2016 11:16 AM
16	BOA Construction, Inc	2/3/2016 10:26 AM
17	Auto Body and Paint Collision Center	2/3/2016 10:25 AM
18	The Natural Way, Inc.	2/3/2016 10:15 AM
19	American Kirby	2/3/2016 9:25 AM
20	Yings' Hairstyles	2/3/2016 8:31 AM
21	Rocky Mountain Construction Wholesale	2/3/2016 7:38 AM
22	Denison's Garage	2/3/2016 7:14 AM
23	Koop Chiropractic & Massage	2/2/2016 11:06 PM
24	Intelligent Movement Systems	2/2/2016 8:30 PM
25	Beauty hair salon	2/2/2016 7:03 PM
26	Federal Blvd Bookkeeping	2/2/2016 5:24 PM
27	Schmitt Music	2/2/2016 5:12 PM
28	Community Service Apparel	2/2/2016 4:40 PM
29	Broadway Hair Company	2/2/2016 4:16 PM
30	christian used books	2/2/2016 4:13 PM
31	Inner Me Consignment Boutique	2/2/2016 4:03 PM
32	Brookridge Eyecare	2/2/2016 3:58 PM
33	Blue Door Kennel, LLC	2/2/2016 3:57 PM
34	The Honest Mechaic LLC	2/2/2016 3:50 PM
35	Party Time Rental Inc	2/2/2016 3:45 PM
36	Act II	2/2/2016 3:30 PM
37	Industrial Products International Inc	2/2/2016 3:27 PM
38	Nixon's Coffee House & Share Good Foods	2/2/2016 3:27 PM
39	Hugo House Publishers, LTD	1/31/2016 10:57 AM
40	Rick Hayes State Farm Insurance	1/25/2016 12:21 PM
41	Natures Kiss	1/21/2016 2:48 PM
42	Integrated Health Systems	1/15/2016 2:38 PM
43	signs plus llc	1/15/2016 1:48 PM
44	Dalkita Construction	1/15/2016 8:36 AM
45	halfpeeledbanana fine art	1/13/2016 11:54 PM
46	Rocky Mtn. Breaker Services, Inc.	1/13/2016 2:56 PM
47	Bank SNB	1/13/2016 1:06 PM
48	Safari Car Wash	1/11/2016 6:37 PM
49	The Metal Surgeon	1/10/2016 12:16 PM
50	Mike's Place	1/9/2016 1:21 PM

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51	Boutique retail	1/9/2016 12:25 AM
52	Tortillas mexico	1/8/2016 6:32 PM
53	Englewood Health Alternatives Inc.	1/8/2016 4:20 PM
54	Aung's Bangkok Cafe	1/8/2016 10:55 AM
55	Let It Bead	1/8/2016 10:31 AM
56	Logandale Automotive LLC	1/8/2016 7:19 AM
57	BeadKeeper	1/7/2016 5:49 PM
58	Ace Car Wash, LLC	1/7/2016 5:26 PM
59	Absolute Motor Works	1/7/2016 2:52 PM
60	Acu-Choice Health Care	1/7/2016 2:44 PM
61	Ying's Hairstyes	1/7/2016 2:13 PM
62	Community Supported Family Medicine	1/7/2016 1:11 PM
63	The Brew on Broadway (The BoB)	1/7/2016 1:10 PM
64	Lagado Corporation	1/7/2016 11:41 AM
65	A @ A SANDWICH CO.	1/7/2016 11:38 AM
66	Sun Country Distributing Ltd.	1/7/2016 11:35 AM
67	LANDMARK LINCOLN	1/7/2016 9:47 AM
68	Thompson Automotive	1/7/2016 9:35 AM
69	Crane Repair Company	1/7/2016 9:15 AM
70	Complete Mailing Solutions, Inc.	1/7/2016 9:02 AM
71	Signs on Broadway	1/7/2016 8:53 AM
72	Leabeth's Kitchen	1/7/2016 8:48 AM
73	Nixon's Coffee House & Share Good Foods	1/7/2016 7:57 AM
74	Breakfast on Broadway	1/7/2016 7:53 AM
75	rocky mountain clocks	1/7/2016 7:15 AM
76	W O Danielson Construction	1/7/2016 5:53 AM
77	You Want What Productions INC	1/7/2016 5:46 AM
78	Englewood Grand	1/6/2016 11:26 PM
79	Back Wellness Center	1/6/2016 8:04 PM
80	McGrath Family Properties	1/6/2016 7:17 PM
81	Primp colour and hair design	1/6/2016 7:02 PM
82	Anytime Fitness	1/6/2016 6:58 PM
83	RKW Enterprises, Inc	1/6/2016 6:29 PM
84	Roger's Auto Repair	1/6/2016 6:25 PM
85	Kent cellars	1/6/2016 6:22 PM
86	BR AUTO GLASS	1/6/2016 6:15 PM
87	ServiceMaster	1/6/2016 5:57 PM
88	ProStar Services	1/6/2016 5:29 PM
89	Blue Oval Performance Engineering	1/6/2016 5:28 PM
90	Soothers	1/6/2016 5:23 PM
91	Engineering Dynamics, Inc.	1/6/2016 5:21 PM

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92	MASTERCRAFT TRUCK EQUIPMENT	1/6/2016 5:09 PM
93	Multimedia Audio Visual, Inc.	1/6/2016 5:06 PM



TO: Mayor Jefferson and Members of City Council

THROUGH: Eric Keck, City Manager
Murphy Robinson, Assistant City Manager

FROM: Leigh Ann Hoffhines, Communications Coordinator

DATE: March 30, 2016

SUBJECT: Council Request 16-074: Englewood Marketing Plan

Mayor Jefferson has requested that the City develop a marketing plan as soon as practicable.

The newly-formed communications division has marketing efforts high on its list of priorities. Staff has been working with all city departments to create and implement a city wide marketing plan. Specifically, the communications staff is developing marketing strategies on economic development with the community development staff that will be incorporated into the broader marketing plan.

Furthermore, the City of Englewood's website redesign that will incorporate our brand platform and help us amp up marketing efforts to prospective businesses and residents. The new and improved website, slated to launch late summer, will also make it easier for current residents and businesses to find the information they need about City services and events.

Lastly, the new communications division is in the process of creating a special events section to the office. This section will coordinate and manage all of the major city events and coordinate with staff and Council to plan a yearly event calendar.

We will keep City Council apprised of our efforts as we work to finalize a comprehensive marketing plan for the City of Englewood.