THE NCS™
The National Citizen Survey™

Englewood, CO

Technical Appendices

2018
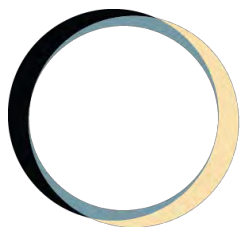
NRC
National Research Center Inc

ICMA
Leaders at the Core of Better Communities

Contents

Appendix A: Complete Survey Responses

Responses excluding "don't know"

The following pages contain a complete set of responses to each question on the survey, excluding the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 1: Question 1

Please rate each of the following aspects of quality of life in Englewood:	Excellent		Good		Fair		Poor		Total	
Englewood as a place to live	16%	N=56	65%	N=231	17%	N=60	2%	N=8	100%	N=354
Your neighborhood as a place to live	21%	N=76	53%	N=190	22%	N=79	4%	N=14	100%	N=359
Englewood as a place to raise children	12%	N=31	45%	N=120	37%	N=99	7%	N=18	100%	N=269
Englewood as a place to work	10%	N=25	45%	N=109	36%	N=86	9%	N=21	100%	N=241
Englewood as a place to visit	8%	N=25	37%	N=126	38%	N=126	18%	N=59	100%	N=336
Englewood as a place to retire	16%	N=42	40%	N=105	30%	N=78	13%	N=35	100%	N=259
The overall quality of life in Englewood	14%	N=49	61%	N=216	22%	N=80	3%	N=12	100%	N=356

Table 2: Question 2

Please rate each of the following characteristics as they relate to Englewood as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Englewood	12%	N=44	50%	N=181	29%	N=105	8%	N=31	100%	N=360
Overall ease of getting to the places you usually have to visit	33%	N=120	53%	N=191	11%	N=39	3%	N=9	100%	N=359
Quality of overall natural environment in Englewood	13%	N=47	50%	N=180	30%	N=107	7%	N=25	100%	N=359
Overall "built environment" of Englewood (including overall design, buildings, parks and transportation systems)	14%	N=51	46%	N=163	28%	N=101	12%	N=42	100%	N=357
Health and wellness opportunities in Englewood	19%	N=62	46%	N=148	27%	N=86	7%	N=24	100%	N=319
Overall opportunities for education and enrichment	9%	N=24	36%	N=99	43%	N=116	12%	N=33	100%	N=272
Overall economic health of Englewood	6%	N=18	44%	N=131	39%	N=115	11%	N=34	100%	N=298
Sense of community	11%	N=38	39%	N=135	34%	N=119	16%	N=54	100%	N=347
Overall image or reputation of Englewood	7%	N=24	44%	N=154	34%	N=116	15%	N=53	100%	N=348

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Englewood to someone who asks	38%	N=135	48%	N=173	10%	N=36	4%	N=15	100%	N=359
Remain in Englewood for the next five years	45%	N=157	34%	N=120	15%	N=52	6%	N=22	100%	N=352

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	55%	N=199	35%	N=125	5%	N=17	3%	N=12	2%	N=8	100%	N=360
In Englewood's downtown/commercial area during the day	42%	N=146	38%	N=132	12%	N=40	5%	N=19	3%	N=9	100%	N=346

Table 5: Question 5

Please rate each of the following characteristics as they relate to Englewood as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	9%	N=32	50%	N=176	32%	N=111	9%	N=33	100%	N=352
Ease of public parking	12%	N=40	50%	N=169	30%	N=100	9%	N=31	100%	N=340
Ease of travel by car in Englewood	19%	N=67	59%	N=205	19%	N=67	2%	N=7	100%	N=346
Ease of travel by public transportation in Englewood	25%	N=67	43%	N=116	26%	N=70	5%	N=13	100%	N=267
Ease of travel by bicycle in Englewood	18%	N=42	47%	N=110	23%	N=54	12%	N=27	100%	N=233
Ease of walking in Englewood	22%	N=75	54%	N=187	18%	N=62	6%	N=20	100%	N=344
Availability of paths and walking trails	22%	N=72	37%	N=121	29%	N=96	12%	N=40	100%	N=329
Air quality	11%	N=38	50%	N=175	34%	N=120	5%	N=18	100%	N=352
Cleanliness of Englewood	9%	N=32	51%	N=182	32%	N=113	9%	N=31	100%	N=359
Overall appearance of Englewood	7%	N=27	52%	N=187	33%	N=118	8%	N=28	100%	N=360
Public places where people want to spend time	10%	N=34	39%	N=133	36%	N=122	15%	N=51	100%	N=340
Variety of housing options	8%	N=24	40%	N=122	35%	N=107	18%	N=54	100%	N=307
Availability of affordable quality housing	4%	N=12	27%	N=79	39%	N=113	31%	N=90	100%	N=293
Fitness opportunities (including exercise classes and paths or trails, etc.)	14%	N=47	51%	N=168	26%	N=85	9%	N=31	100%	N=331
Recreational opportunities	14%	N=43	51%	N=162	26%	N=82	10%	N=30	100%	N=318
Availability of affordable quality food	21%	N=75	42%	N=150	30%	N=108	6%	N=21	100%	N=354
Availability of affordable quality health care	16%	N=44	51%	N=143	27%	N=76	7%	N=19	100%	N=281
Availability of preventive health services	15%	N=38	57%	N=149	24%	N=64	4%	N=12	100%	N=264
Availability of affordable quality mental health care	6%	N=9	46%	N=67	29%	N=42	19%	N=28	100%	N=145

Table 6: Question 6

Please rate each of the following characteristics as they relate to Englewood as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	11%	N=9	30%	N=26	41%	N=36	19%	N=17	100%	N=89
K-12 education	12%	N=15	32%	N=40	32%	N=41	24%	N=30	100%	N=126
Adult educational opportunities	6%	N=10	43%	N=72	36%	N=60	16%	N=26	100%	N=168
Opportunities to attend cultural/arts/music activities	7%	N=21	45%	N=127	34%	N=95	14%	N=39	100%	N=281
Opportunities to participate in religious or spiritual events and activities	13%	N=22	55%	N=98	22%	N=39	10%	N=18	100%	N=177
Employment opportunities	4%	N=9	30%	N=62	48%	N=99	18%	N=38	100%	N=207
Shopping opportunities	10%	N=36	42%	N=146	39%	N=135	10%	N=34	100%	N=350
Cost of living in Englewood	5%	N=17	36%	N=128	46%	N=160	13%	N=47	100%	N=351
Overall quality of business and service establishments in Englewood	9%	N=31	50%	N=173	33%	N=115	7%	N=25	100%	N=344
Vibrant downtown/commercial area	8%	N=27	30%	N=103	44%	N=152	18%	N=60	100%	N=343
Overall quality of new development in Englewood	8%	N=25	41%	N=127	38%	N=116	12%	N=38	100%	N=307
Opportunities to participate in social events and activities	6%	N=17	39%	N=110	44%	N=126	11%	N=30	100%	N=283
Opportunities to volunteer	11%	N=21	48%	N=88	32%	N=58	9%	N=17	100%	N=183
Opportunities to participate in community matters	11%	N=27	47%	N=112	31%	N=73	11%	N=26	100%	N=239
Openness and acceptance of the community toward people of diverse backgrounds	14%	N=37	44%	N=120	31%	N=84	11%	N=30	100%	N=271
Neighborliness of residents in Englewood	12%	N=41	40%	N=133	36%	N=121	12%	N=39	100%	N=332

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	15%	N=54	85%	N=301	100%	N=355
Made efforts to make your home more energy efficient	24%	N=85	76%	N=268	100%	N=353
Observed a code violation or other hazard in Englewood (weeds, abandoned buildings, etc.)	48%	N=168	52%	N=181	100%	N=349
Household member was a victim of a crime in Englewood	88%	N=308	12%	N=44	100%	N=352
Reported a crime to the police in Englewood	72%	N=256	28%	N=97	100%	N=353
Stocked supplies in preparation for an emergency	70%	N=246	30%	N=107	100%	N=353
Campaigned or advocated for an issue, cause or candidate	76%	N=264	24%	N=84	100%	N=348
Contacted the City of Englewood (in-person, phone, email or web) for help or information	58%	N=207	42%	N=147	100%	N=354
Contacted Englewood elected officials (in-person, phone, email or web) to express your opinion	84%	N=296	16%	N=58	100%	N=355

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Englewood?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Englewood recreation centers or their services	14%	N=48	13%	N=45	21%	N=75	52%	N=185	100%	N=353
Visited a neighborhood park or City park	21%	N=76	32%	N=114	26%	N=93	20%	N=70	100%	N=352
Used Englewood public libraries or their services	8%	N=28	21%	N=74	31%	N=111	40%	N=140	100%	N=353
Participated in religious or spiritual activities in Englewood	5%	N=17	6%	N=21	10%	N=35	79%	N=278	100%	N=350
Attended a City-sponsored event	1%	N=4	4%	N=13	41%	N=146	54%	N=189	100%	N=352
Used bus, rail, subway or other public transportation instead of driving	20%	N=69	13%	N=47	32%	N=112	35%	N=125	100%	N=353
Carpooled with other adults or children instead of driving alone	10%	N=36	19%	N=65	17%	N=60	54%	N=189	100%	N=351
Walked or biked instead of driving	24%	N=86	26%	N=91	22%	N=76	28%	N=99	100%	N=351
Volunteered your time to some group/activity in Englewood	4%	N=14	5%	N=17	12%	N=42	79%	N=280	100%	N=353
Participated in a club	2%	N=7	3%	N=10	6%	N=22	89%	N=310	100%	N=350
Talked to or visited with your immediate neighbors	33%	N=117	37%	N=131	21%	N=73	9%	N=32	100%	N=353
Done a favor for a neighbor	19%	N=67	20%	N=69	40%	N=142	20%	N=72	100%	N=350

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	0%	N=0	3%	N=9	17%	N=59	80%	N=281	100%	N=350
Watched (online or on television) a local public meeting	2%	N=6	2%	N=5	9%	N=30	88%	N=309	100%	N=351

Table 10: Question 10

Please rate the quality of each of the following services in Englewood:	Excellent		Good		Fair		Poor		Total	
Police services	29%	N=81	50%	N=139	14%	N=38	8%	N=22	100%	N=281
Fire services	40%	N=84	46%	N=96	8%	N=18	5%	N=10	100%	N=208
Ambulance or emergency medical services	39%	N=81	46%	N=95	10%	N=20	4%	N=9	100%	N=205
Crime prevention	15%	N=34	36%	N=85	30%	N=71	19%	N=43	100%	N=233
Fire prevention and education	16%	N=23	48%	N=72	24%	N=36	12%	N=17	100%	N=149
Traffic enforcement	13%	N=34	45%	N=117	25%	N=65	17%	N=43	100%	N=260

Please rate the quality of each of the following services in Englewood:	Excellent		Good		Fair		Poor		Total	
Street repair	10%	N=31	40%	N=122	32%	N=97	18%	N=55	100%	N=306
Street cleaning	16%	N=52	47%	N=148	26%	N=83	11%	N=35	100%	N=318
Street lighting	17%	N=55	39%	N=125	29%	N=93	15%	N=48	100%	N=322
Snow removal	15%	N=48	42%	N=135	31%	N=102	12%	N=38	100%	N=323
Sidewalk maintenance	11%	N=32	44%	N=135	32%	N=97	14%	N=42	100%	N=306
Traffic signal timing	18%	N=56	41%	N=133	30%	N=95	12%	N=37	100%	N=321
Bus or transit services	27%	N=63	50%	N=119	18%	N=43	5%	N=11	100%	N=236
Garbage collection	23%	N=67	45%	N=130	21%	N=60	11%	N=32	100%	N=289
Recycling	14%	N=38	39%	N=104	20%	N=53	27%	N=72	100%	N=267
Storm drainage	16%	N=42	48%	N=128	27%	N=72	10%	N=25	100%	N=268
Drinking water	12%	N=38	23%	N=78	22%	N=75	42%	N=141	100%	N=332
Sewer services	15%	N=43	50%	N=139	30%	N=85	5%	N=14	100%	N=282
Utility billing	13%	N=42	45%	N=140	34%	N=107	8%	N=25	100%	N=315
City parks	20%	N=62	55%	N=176	19%	N=60	6%	N=19	100%	N=318
Recreation programs or classes	24%	N=52	51%	N=109	18%	N=38	8%	N=17	100%	N=216
Recreation centers or facilities	25%	N=58	49%	N=113	20%	N=45	6%	N=14	100%	N=231
Land use, planning and zoning	5%	N=10	39%	N=83	27%	N=57	30%	N=63	100%	N=213
Code enforcement (weeds, abandoned buildings, etc.)	9%	N=22	31%	N=77	33%	N=83	28%	N=70	100%	N=252
Animal control	9%	N=21	46%	N=102	29%	N=65	15%	N=33	100%	N=221
Economic development	7%	N=17	43%	N=102	28%	N=67	21%	N=50	100%	N=236
Health services	18%	N=42	54%	N=123	24%	N=54	4%	N=10	100%	N=228
Public library services	31%	N=80	49%	N=129	19%	N=49	2%	N=5	100%	N=264
Public information services	13%	N=27	52%	N=110	28%	N=59	7%	N=16	100%	N=212
Cable television	18%	N=35	43%	N=82	22%	N=42	17%	N=32	100%	N=191
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	21%	N=27	29%	N=38	27%	N=35	23%	N=30	100%	N=129
Preservation of natural areas such as open space, farmlands and greenbelts	11%	N=28	36%	N=94	33%	N=85	20%	N=51	100%	N=259
Englewood open space	13%	N=34	35%	N=95	37%	N=98	15%	N=41	100%	N=267
City-sponsored special events	5%	N=11	52%	N=111	32%	N=68	12%	N=25	100%	N=214
Overall customer service by Englewood employees (police, receptionists, planners, etc.)	24%	N=62	45%	N=117	24%	N=62	7%	N=19	100%	N=261

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Englewood	18%	N=57	56%	N=177	21%	N=65	5%	N=15	0%	N=0	100%	N=315
The Federal Government	7%	N=19	31%	N=89	36%	N=104	26%	N=74	0%	N=0	100%	N=286
Arapahoe County	9%	N=32	42%	N=145	27%	N=92	4%	N=15	17%	N=59	100%	N=344

Table 12: Question 12

Please rate the following categories of Englewood government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Englewood	8%	N=22	44%	N=124	37%	N=104	10%	N=28	100%	N=278
The overall direction that Englewood is taking	11%	N=33	50%	N=144	26%	N=74	13%	N=39	100%	N=289
The job Englewood government does at welcoming citizen involvement	11%	N=27	38%	N=94	32%	N=79	18%	N=45	100%	N=246
Overall confidence in Englewood government	11%	N=30	36%	N=99	38%	N=106	15%	N=40	100%	N=275
Generally acting in the best interest of the community	10%	N=27	38%	N=105	38%	N=105	14%	N=40	100%	N=277
Being honest	10%	N=23	36%	N=84	38%	N=89	15%	N=35	100%	N=232
Treating all residents fairly	12%	N=29	35%	N=82	37%	N=88	15%	N=35	100%	N=234

Table 13: Question 13

Please rate how important, if at all, you think it is for the Englewood community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Englewood	57%	N=203	32%	N=116	10%	N=37	1%	N=3	100%	N=358
Overall ease of getting to the places you usually have to visit	26%	N=94	40%	N=144	27%	N=95	7%	N=23	100%	N=357
Quality of overall natural environment in Englewood	37%	N=130	42%	N=148	19%	N=67	3%	N=9	100%	N=355
Overall "built environment" of Englewood (including overall design, buildings, parks and transportation systems)	28%	N=98	44%	N=157	25%	N=89	3%	N=12	100%	N=357
Health and wellness opportunities in Englewood	25%	N=87	44%	N=157	28%	N=101	3%	N=10	100%	N=356
Overall opportunities for education and enrichment	30%	N=106	39%	N=138	28%	N=101	3%	N=10	100%	N=355
Overall economic health of Englewood	44%	N=157	44%	N=155	12%	N=41	0%	N=2	100%	N=355
Sense of community	28%	N=100	47%	N=169	22%	N=80	2%	N=9	100%	N=357

Table 14: Question 14

The City of Englewood is exploring options to fund improvements, maintenance and renovations at our parks and recreational facilities. For each of the following items, please mark the one method of funding you most prefer for that item:	Tax increase		Government debt/bond		Public/private partnership		Not willing to pay		Total	
Updates to park shelters, restrooms, playgrounds and landscaping	37%	N=108	25%	N=76	29%	N=85	9%	N=28	100%	N=296
Englewood Recreation Center improvements (e.g., new locker rooms youth activity areas, pool updates)	23%	N=68	35%	N=103	29%	N=86	13%	N=37	100%	N=293
Malley Recreation Center improvements (e.g., updated activity spaces, building maintenance and repairs)	18%	N=51	32%	N=91	35%	N=100	15%	N=41	100%	N=283
Pirates Cove Water Park improvements (e.g., new children's play structure, picnic areas, equipment and safety upgrades)	8%	N=21	12%	N=35	46%	N=131	34%	N=97	100%	N=283
Broken Tee Golf Course improvements (e.g., updated irrigation system, upgraded club house, course renovations)	3%	N=10	10%	N=31	38%	N=113	49%	N=148	100%	N=301

Table 15: Question 15

The City of Englewood is exploring options to fund improvements, maintenance and renovations for the following areas. For each of the following items, please mark the one method of funding you most prefer for that item:	Tax increase		Government debt/bond		Public/private partnership		Not willing to pay		Total	
Maintenance of City roads and bridges	47%	N=148	34%	N=108	11%	N=34	8%	N=25	100%	N=315
Capital improvements (e.g. improved water quality, improved streetscape and lighting on Broadway, energy efficiency projects, etc.)	48%	N=153	34%	N=109	14%	N=44	5%	N=16	100%	N=322
Civic Center building repairs, maintenance and improvements	17%	N=54	45%	N=139	22%	N=69	16%	N=49	100%	N=310
Library repairs, maintenance and improvements	32%	N=100	36%	N=113	21%	N=65	12%	N=38	100%	N=316

Table 16: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	14%	N=48	13%	N=45	9%	N=32	17%	N=60	48%	N=169	100%	N=354
Purchase goods or services from a business located in Englewood	0%	N=1	1%	N=5	26%	N=92	50%	N=178	22%	N=80	100%	N=356
Eat at least 5 portions of fruits and vegetables a day	6%	N=20	13%	N=45	34%	N=119	34%	N=119	15%	N=51	100%	N=354
Participate in moderate or vigorous physical activity	2%	N=8	13%	N=46	30%	N=108	39%	N=139	15%	N=53	100%	N=355
Read or watch local news (via television, paper, computer, etc.)	6%	N=22	15%	N=52	21%	N=75	28%	N=99	30%	N=105	100%	N=353
Vote in local elections	8%	N=30	6%	N=23	11%	N=39	22%	N=79	52%	N=186	100%	N=356

Table 17: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	19%	N=67
Very good	46%	N=164
Good	29%	N=103
Fair	5%	N=16
Poor	1%	N=4
Total	100%	N=353

Table 18: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	10%	N=34
Somewhat positive	25%	N=87
Neutral	51%	N=179
Somewhat negative	13%	N=45
Very negative	2%	N=6
Total	100%	N=351

Table 19: Question D4

What is your employment status?	Percent	Number
Working full time for pay	64%	N=225
Working part time for pay	8%	N=27
Unemployed, looking for paid work	8%	N=27
Unemployed, not looking for paid work	2%	N=8
Fully retired	18%	N=65
Total	100%	N=353

Table 20: Question D5

Do you work inside the boundaries of Englewood?	Percent	Number
Yes, outside the home	17%	N=58
Yes, from home	12%	N=43
No	71%	N=245
Total	100%	N=345

Table 21: Question D6

How many years have you lived in Englewood?	Percent	Number
Less than 2 years	26%	N=93
2 to 5 years	30%	N=108
6 to 10 years	9%	N=32
11 to 20 years	13%	N=46
More than 20 years	22%	N=78
Total	100%	N=357

Table 22: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	58%	N=206
Building with two or more homes (duplex, townhome, apartment or condominium)	42%	N=149
Mobile home	0%	N=0
Other	0%	N=1
Total	100%	N=356

Table 23: Question D8

Is this house, apartment or mobile home…	Percent	Number
Rented	50%	N=179
Owned	50%	N=176
Total	100%	N=355

Table 24: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $300 per month	5%	N=18
$300 to $599 per month	5%	N=15
$600 to $999 per month	22%	N=74
$1,000 to $1,499 per month	34%	N=114
$1,500 to $2,499 per month	30%	N=103
$2,500 or more per month	5%	N=16
Total	100%	N=341

Table 25: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	79%	N=277
Yes	21%	N=76
Total	100%	N=353

Table 26: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	79%	N=278
Yes	21%	N=74
Total	100%	N=352

Table 27: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	15%	N=51
$25,000 to $49,999	26%	N=88
$50,000 to $99,999	34%	N=115
$100,000 to $149,999	15%	N=53
$150,000 or more	10%	N=34
Total	100%	N=341

Table 28: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	85%	N=299
Yes, I consider myself to be Spanish, Hispanic or Latino	15%	N=54
Total	100%	N=352

Table 29: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	3%	N=12
Asian, Asian Indian or Pacific Islander	1%	N=5
Black or African American	4%	N=13
White	91%	N=320
Other	7%	N=25

Total may exceed 100% as respondents could select more than one option.

Table 30: Question D15

In which category is your age?	Percent	Number
18 to 24 years	5%	N=19
25 to 34 years	30%	N=107
35 to 44 years	14%	N=51
45 to 54 years	21%	N=75
55 to 64 years	12%	N=42
65 to 74 years	11%	N=39
75 years or older	7%	N=23
Total	100%	N=355

Table 31: Question D16

What is your sex?	Percent	Number
Female	50%	N=175
Male	50%	N=173
Total	100%	N=347

Table 32: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	80%	N=280
Land line	12%	N=43
Both	7%	N=25
Total	100%	N=348

Responses including "don't know"

The following pages contain a complete set of responses to each question on the survey, including the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 33: Question 1

Please rate each of the following aspects of quality of life in Englewood:	Excellent		Good		Fair		Poor		Don't know		Total	
Englewood as a place to live	16%	N=56	65%	N=231	17%	N=60	2%	N=8	1%	N=2	100%	N=356
Your neighborhood as a place to live	21%	N=76	53%	N=190	22%	N=79	4%	N=14	0%	N=0	100%	N=359
Englewood as a place to raise children	9%	N=31	34%	N=120	28%	N=99	5%	N=18	25%	N=88	100%	N=356
Englewood as a place to work	7%	N=25	30%	N=109	24%	N=86	6%	N=21	33%	N=117	100%	N=358
Englewood as a place to visit	7%	N=25	35%	N=126	35%	N=126	17%	N=59	6%	N=21	100%	N=358
Englewood as a place to retire	12%	N=42	29%	N=105	22%	N=78	10%	N=35	28%	N=98	100%	N=358
The overall quality of life in Englewood	14%	N=49	60%	N=216	22%	N=80	3%	N=12	1%	N=2	100%	N=358

Table 34: Question 2

Please rate each of the following characteristics as they relate to Englewood as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Englewood	12%	N=44	50%	N=181	29%	N=105	8%	N=31	0%	N=0	100%	N=360
Overall ease of getting to the places you usually have to visit	33%	N=120	53%	N=191	11%	N=39	3%	N=9	0%	N=0	100%	N=359
Quality of overall natural environment in Englewood	13%	N=47	50%	N=180	30%	N=107	7%	N=25	1%	N=2	100%	N=361
Overall "built environment" of Englewood (including overall design, buildings, parks and transportation systems)	14%	N=51	45%	N=163	28%	N=101	12%	N=42	1%	N=4	100%	N=361
Health and wellness opportunities in Englewood	17%	N=62	41%	N=148	24%	N=86	7%	N=24	11%	N=41	100%	N=360
Overall opportunities for education and enrichment	7%	N=24	28%	N=99	32%	N=116	9%	N=33	24%	N=88	100%	N=360
Overall economic health of Englewood	5%	N=18	36%	N=131	32%	N=115	9%	N=34	17%	N=62	100%	N=360
Sense of community	11%	N=38	38%	N=135	33%	N=119	15%	N=54	3%	N=12	100%	N=358
Overall image or reputation of Englewood	7%	N=24	43%	N=154	32%	N=116	15%	N=53	4%	N=13	100%	N=361

Table 35: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Englewood to someone who asks	38%	N=135	48%	N=173	10%	N=36	4%	N=15	0%	N=0	100%	N=359
Remain in Englewood for the next five years	44%	N=157	34%	N=120	14%	N=52	6%	N=22	2%	N=7	100%	N=358

Table 36: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	55%	N=199	35%	N=125	5%	N=17	3%	N=12	2%	N=8	0%	N=0	100%	N=360
In Englewood's downtown/commercial area during the day	41%	N=146	37%	N=132	11%	N=40	5%	N=19	3%	N=9	4%	N=14	100%	N=359

Table 37: Question 5

Please rate each of the following characteristics as they relate to Englewood as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	9%	N=32	49%	N=176	31%	N=111	9%	N=33	2%	N=8	100%	N=360
Ease of public parking	11%	N=40	47%	N=169	28%	N=100	9%	N=31	6%	N=21	100%	N=361
Ease of travel by car in Englewood	19%	N=67	57%	N=205	18%	N=67	2%	N=7	4%	N=14	100%	N=360
Ease of travel by public transportation in Englewood	19%	N=67	33%	N=116	20%	N=70	4%	N=13	25%	N=89	100%	N=356
Ease of travel by bicycle in Englewood	12%	N=42	31%	N=110	15%	N=54	8%	N=27	35%	N=124	100%	N=357
Ease of walking in Englewood	21%	N=75	52%	N=187	17%	N=62	6%	N=20	4%	N=13	100%	N=357
Availability of paths and walking trails	20%	N=72	34%	N=121	27%	N=96	11%	N=40	9%	N=31	100%	N=360
Air quality	11%	N=38	49%	N=175	33%	N=120	5%	N=18	2%	N=9	100%	N=361
Cleanliness of Englewood	9%	N=32	51%	N=182	32%	N=113	9%	N=31	0%	N=0	100%	N=359
Overall appearance of Englewood	7%	N=27	52%	N=187	33%	N=118	8%	N=28	0%	N=0	100%	N=360
Public places where people want to spend time	9%	N=34	37%	N=133	34%	N=122	14%	N=51	6%	N=20	100%	N=360
Variety of housing options	7%	N=24	34%	N=122	30%	N=107	15%	N=54	14%	N=49	100%	N=355
Availability of affordable quality housing	3%	N=12	22%	N=79	32%	N=113	25%	N=90	17%	N=61	100%	N=355
Fitness opportunities (including exercise classes and paths or trails, etc.)	13%	N=47	47%	N=168	24%	N=85	9%	N=31	8%	N=29	100%	N=359
Recreational opportunities	12%	N=43	45%	N=162	23%	N=82	8%	N=30	12%	N=42	100%	N=359
Availability of affordable quality food	21%	N=75	42%	N=150	30%	N=108	6%	N=21	0%	N=2	100%	N=356
Availability of affordable quality health care	12%	N=44	40%	N=143	21%	N=76	5%	N=19	21%	N=74	100%	N=355
Availability of preventive health services	11%	N=38	41%	N=149	18%	N=64	3%	N=12	27%	N=97	100%	N=361
Availability of affordable quality mental health care	2%	N=9	19%	N=67	12%	N=42	8%	N=28	60%	N=215	100%	N=360

Table 38: Question 6

Please rate each of the following characteristics as they relate to Englewood as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	3%	N=9	8%	N=26	10%	N=36	5%	N=17	75%	N=263	100%	N=351
K-12 education	4%	N=15	11%	N=40	12%	N=41	9%	N=30	64%	N=226	100%	N=352
Adult educational opportunities	3%	N=10	20%	N=72	17%	N=60	7%	N=26	52%	N=185	100%	N=353
Opportunities to attend cultural/arts/music activities	6%	N=21	36%	N=127	27%	N=95	11%	N=39	20%	N=70	100%	N=351
Opportunities to participate in religious or spiritual events and activities	6%	N=22	28%	N=98	11%	N=39	5%	N=18	49%	N=172	100%	N=349
Employment opportunities	3%	N=9	18%	N=62	28%	N=99	11%	N=38	41%	N=143	100%	N=350
Shopping opportunities	10%	N=36	41%	N=146	38%	N=135	10%	N=34	0%	N=2	100%	N=352
Cost of living in Englewood	5%	N=17	36%	N=128	45%	N=160	13%	N=47	0%	N=1	100%	N=353
Overall quality of business and service establishments in Englewood	9%	N=31	49%	N=173	33%	N=115	7%	N=25	2%	N=7	100%	N=351
Vibrant downtown/commercial area	8%	N=27	29%	N=103	43%	N=152	17%	N=60	2%	N=8	100%	N=352
Overall quality of new development in Englewood	7%	N=25	36%	N=127	33%	N=116	11%	N=38	13%	N=44	100%	N=351
Opportunities to participate in social events and activities	5%	N=17	31%	N=110	36%	N=126	9%	N=30	19%	N=68	100%	N=351
Opportunities to volunteer	6%	N=21	25%	N=88	16%	N=58	5%	N=17	48%	N=167	100%	N=351
Opportunities to participate in community matters	8%	N=27	32%	N=112	21%	N=73	8%	N=26	32%	N=110	100%	N=349
Openness and acceptance of the community toward people of diverse backgrounds	10%	N=37	34%	N=120	24%	N=84	9%	N=30	23%	N=80	100%	N=351
Neighborliness of residents in Englewood	11%	N=41	37%	N=133	34%	N=121	11%	N=39	6%	N=22	100%	N=355

Table 39: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	15%	N=54	85%	N=301	100%	N=355
Made efforts to make your home more energy efficient	24%	N=85	76%	N=268	100%	N=353
Observed a code violation or other hazard in Englewood (weeds, abandoned buildings, etc.)	48%	N=168	52%	N=181	100%	N=349
Household member was a victim of a crime in Englewood	88%	N=308	12%	N=44	100%	N=352
Reported a crime to the police in Englewood	72%	N=256	28%	N=97	100%	N=353
Stocked supplies in preparation for an emergency	70%	N=246	30%	N=107	100%	N=353
Campaigned or advocated for an issue, cause or candidate	76%	N=264	24%	N=84	100%	N=348
Contacted the City of Englewood (in-person, phone, email or web) for help or information	58%	N=207	42%	N=147	100%	N=354
Contacted Englewood elected officials (in-person, phone, email or web) to express your opinion	84%	N=296	16%	N=58	100%	N=355

Table 40: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Englewood?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Englewood recreation centers or their services	14%	N=48	13%	N=45	21%	N=75	52%	N=185	100%	N=353
Visited a neighborhood park or City park	21%	N=76	32%	N=114	26%	N=93	20%	N=70	100%	N=352
Used Englewood public libraries or their services	8%	N=28	21%	N=74	31%	N=111	40%	N=140	100%	N=353
Participated in religious or spiritual activities in Englewood	5%	N=17	6%	N=21	10%	N=35	79%	N=278	100%	N=350
Attended a City-sponsored event	1%	N=4	4%	N=13	41%	N=146	54%	N=189	100%	N=352
Used bus, rail, subway or other public transportation instead of driving	20%	N=69	13%	N=47	32%	N=112	35%	N=125	100%	N=353
Carpooled with other adults or children instead of driving alone	10%	N=36	19%	N=65	17%	N=60	54%	N=189	100%	N=351
Walked or biked instead of driving	24%	N=86	26%	N=91	22%	N=76	28%	N=99	100%	N=351
Volunteered your time to some group/activity in Englewood	4%	N=14	5%	N=17	12%	N=42	79%	N=280	100%	N=353
Participated in a club	2%	N=7	3%	N=10	6%	N=22	89%	N=310	100%	N=350
Talked to or visited with your immediate neighbors	33%	N=117	37%	N=131	21%	N=73	9%	N=32	100%	N=353
Done a favor for a neighbor	19%	N=67	20%	N=69	40%	N=142	20%	N=72	100%	N=350

Table 41: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	0%	N=0	3%	N=9	17%	N=59	80%	N=281	100%	N=350
Watched (online or on television) a local public meeting	2%	N=6	2%	N=5	9%	N=30	88%	N=309	100%	N=351

Table 42: Question 10

Please rate the quality of each of the following services in Englewood:	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	23%	N=81	40%	N=139	11%	N=38	7%	N=22	18%	N=64	100%	N=344
Fire services	24%	N=84	28%	N=96	5%	N=18	3%	N=10	39%	N=135	100%	N=343
Ambulance or emergency medical services	23%	N=81	27%	N=95	6%	N=20	3%	N=9	41%	N=142	100%	N=346
Crime prevention	10%	N=34	25%	N=85	21%	N=71	13%	N=43	32%	N=111	100%	N=343
Fire prevention and education	7%	N=23	21%	N=72	11%	N=36	5%	N=17	57%	N=194	100%	N=343
Traffic enforcement	10%	N=34	34%	N=117	19%	N=65	13%	N=43	25%	N=86	100%	N=345

Please rate the quality of each of the following services in Englewood:	Excellent		Good		Fair		Poor		Don't know		Total	
Street repair	9%	N=31	35%	N=122	28%	N=97	16%	N=55	11%	N=39	100%	N=344
Street cleaning	15%	N=52	43%	N=148	24%	N=83	10%	N=35	8%	N=29	100%	N=347
Street lighting	16%	N=55	36%	N=125	27%	N=93	14%	N=48	7%	N=23	100%	N=345
Snow removal	14%	N=48	39%	N=135	29%	N=102	11%	N=38	6%	N=22	100%	N=345
Sidewalk maintenance	9%	N=32	39%	N=135	28%	N=97	12%	N=42	11%	N=39	100%	N=345
Traffic signal timing	16%	N=56	39%	N=133	28%	N=95	11%	N=37	7%	N=23	100%	N=344
Bus or transit services	18%	N=63	34%	N=119	13%	N=43	3%	N=11	32%	N=109	100%	N=345
Garbage collection	19%	N=67	38%	N=130	18%	N=60	9%	N=32	16%	N=55	100%	N=343
Recycling	11%	N=38	30%	N=104	15%	N=53	21%	N=72	23%	N=78	100%	N=345
Storm drainage	12%	N=42	37%	N=128	21%	N=72	7%	N=25	22%	N=75	100%	N=342
Drinking water	11%	N=38	22%	N=78	21%	N=75	41%	N=141	5%	N=16	100%	N=348
Sewer services	12%	N=43	41%	N=139	25%	N=85	4%	N=14	18%	N=63	100%	N=344
Utility billing	12%	N=42	41%	N=140	31%	N=107	7%	N=25	8%	N=28	100%	N=343
City parks	18%	N=62	51%	N=176	18%	N=60	6%	N=19	8%	N=27	100%	N=344
Recreation programs or classes	15%	N=52	32%	N=109	11%	N=38	5%	N=17	38%	N=129	100%	N=345
Recreation centers or facilities	17%	N=58	33%	N=113	13%	N=45	4%	N=14	33%	N=112	100%	N=343
Land use, planning and zoning	3%	N=10	24%	N=83	17%	N=57	18%	N=63	38%	N=131	100%	N=344
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=22	23%	N=77	24%	N=83	21%	N=70	26%	N=91	100%	N=343
Animal control	6%	N=21	30%	N=102	19%	N=65	10%	N=33	36%	N=124	100%	N=345
Economic development	5%	N=17	30%	N=102	20%	N=67	15%	N=50	31%	N=106	100%	N=342
Health services	12%	N=42	36%	N=123	16%	N=54	3%	N=10	33%	N=111	100%	N=339
Public library services	23%	N=80	37%	N=129	14%	N=49	2%	N=5	24%	N=83	100%	N=347
Public information services	8%	N=27	32%	N=110	17%	N=59	5%	N=16	38%	N=130	100%	N=342
Cable television	10%	N=35	24%	N=82	12%	N=42	9%	N=32	45%	N=153	100%	N=344
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	8%	N=27	11%	N=38	10%	N=35	9%	N=30	62%	N=212	100%	N=342
Preservation of natural areas such as open space, farmlands and greenbelts	8%	N=28	27%	N=94	25%	N=85	15%	N=51	25%	N=86	100%	N=345
Englewood open space	10%	N=34	28%	N=95	29%	N=98	12%	N=41	22%	N=76	100%	N=343
City-sponsored special events	3%	N=11	32%	N=111	20%	N=68	7%	N=25	38%	N=129	100%	N=342
Overall customer service by Englewood employees (police, receptionists, planners, etc.)	18%	N=62	34%	N=117	18%	N=62	6%	N=19	24%	N=83	100%	N=344

Table 43: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Englewood	17%	N=57	52%	N=177	19%	N=65	4%	N=15	8%	N=29	100%	N=344
The Federal Government	6%	N=19	26%	N=89	30%	N=104	22%	N=74	16%	N=56	100%	N=342
Arapahoe County	9%	N=32	42%	N=145	27%	N=92	4%	N=15	17%	N=59	100%	N=344

Table 44: Question 12

Please rate the following categories of Englewood government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Englewood	6%	N=22	36%	N=124	30%	N=104	8%	N=28	19%	N=66	100%	N=344
The overall direction that Englewood is taking	10%	N=33	42%	N=144	21%	N=74	11%	N=39	16%	N=56	100%	N=345

Please rate the following categories of Englewood government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The job Englewood government does at welcoming citizen involvement	8%	N=27	27%	N=94	23%	N=79	13%	N=45	29%	N=99	100%	N=345
Overall confidence in Englewood government	9%	N=30	29%	N=99	31%	N=106	12%	N=40	20%	N=69	100%	N=344
Generally acting in the best interest of the community	8%	N=27	31%	N=105	31%	N=105	12%	N=40	19%	N=64	100%	N=341
Being honest	7%	N=23	25%	N=84	26%	N=89	10%	N=35	33%	N=112	100%	N=344
Treating all residents fairly	8%	N=29	24%	N=82	26%	N=88	10%	N=35	32%	N=109	100%	N=343

Table 45: Question 13

Please rate how important, if at all, you think it is for the Englewood community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Englewood	57%	N=203	32%	N=116	10%	N=37	1%	N=3	100%	N=358
Overall ease of getting to the places you usually have to visit	26%	N=94	40%	N=144	27%	N=95	7%	N=23	100%	N=357
Quality of overall natural environment in Englewood	37%	N=130	42%	N=148	19%	N=67	3%	N=9	100%	N=355
Overall "built environment" of Englewood (including overall design, buildings, parks and transportation systems)	28%	N=98	44%	N=157	25%	N=89	3%	N=12	100%	N=357
Health and wellness opportunities in Englewood	25%	N=87	44%	N=157	28%	N=101	3%	N=10	100%	N=356
Overall opportunities for education and enrichment	30%	N=106	39%	N=138	28%	N=101	3%	N=10	100%	N=355
Overall economic health of Englewood	44%	N=157	44%	N=155	12%	N=41	0%	N=2	100%	N=355
Sense of community	28%	N=100	47%	N=169	22%	N=80	2%	N=9	100%	N=357

Table 46: Question 14

The City of Englewood is exploring options to fund improvements, maintenance and renovations at our parks and recreational facilities. For each of the following items, please mark the one method of funding you most prefer for that item:	Tax increase		Government debt/bond		Public/private partnership		Not willing to pay		Don't know		Total	
Updates to park shelters, restrooms, playgrounds and landscaping	31%	N=108	22%	N=76	24%	N=85	8%	N=28	15%	N=54	100%	N=350
Englewood Recreation Center improvements (e.g., new locker rooms youth activity areas, pool updates)	19%	N=68	29%	N=103	24%	N=86	10%	N=37	17%	N=60	100%	N=353
Malley Recreation Center improvements (e.g., updated activity spaces, building maintenance and repairs)	15%	N=51	26%	N=91	29%	N=100	12%	N=41	19%	N=67	100%	N=350
Pirates Cove Water Park improvements (e.g., new children's play structure, picnic areas, equipment and safety upgrades)	6%	N=21	10%	N=35	37%	N=131	27%	N=97	19%	N=69	100%	N=352
Broken Tee Golf Course improvements (e.g., updated irrigation system, upgraded club house, course renovations)	3%	N=10	9%	N=31	32%	N=113	42%	N=148	15%	N=51	100%	N=352

Table 47: Question 15

The City of Englewood is exploring options to fund improvements, maintenance and renovations for the following areas. For each of the following items, please mark the one method of funding you most prefer for that item:	Tax increase		Government debt/bond		Public/private partnership		Not willing to pay		Don't know		Total	
Maintenance of City roads and bridges	42%	N=148	31%	N=108	10%	N=34	7%	N=25	10%	N=37	100%	N=352
Capital improvements (e.g. improved water quality, improved streetscape and lighting on Broadway, energy efficiency projects, etc.)	44%	N=153	31%	N=109	13%	N=44	5%	N=16	8%	N=29	100%	N=351
Civic Center building repairs, maintenance and improvements	15%	N=54	39%	N=139	20%	N=69	14%	N=49	12%	N=41	100%	N=351
Library repairs, maintenance and improvements	28%	N=100	32%	N=113	19%	N=65	11%	N=38	10%	N=37	100%	N=353

Table 48: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	14%	N=48	13%	N=45	9%	N=32	17%	N=60	48%	N=169	100%	N=354
Purchase goods or services from a business located in Englewood	0%	N=1	1%	N=5	26%	N=92	50%	N=178	22%	N=80	100%	N=356
Eat at least 5 portions of fruits and vegetables a day	6%	N=20	13%	N=45	34%	N=119	34%	N=119	15%	N=51	100%	N=354
Participate in moderate or vigorous physical activity	2%	N=8	13%	N=46	30%	N=108	39%	N=139	15%	N=53	100%	N=355
Read or watch local news (via television, paper, computer, etc.)	6%	N=22	15%	N=52	21%	N=75	28%	N=99	30%	N=105	100%	N=353
Vote in local elections	8%	N=30	6%	N=23	11%	N=39	22%	N=79	52%	N=186	100%	N=356

Table 49: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	19%	N=67
Very good	46%	N=164
Good	29%	N=103
Fair	5%	N=16
Poor	1%	N=4
Total	100%	N=353

Table 50: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	10%	N=34
Somewhat positive	25%	N=87
Neutral	51%	N=179
Somewhat negative	13%	N=45
Very negative	2%	N=6
Total	100%	N=351

Table 51: Question D4

What is your employment status?	Percent	Number
Working full time for pay	64%	N=225
Working part time for pay	8%	N=27
Unemployed, looking for paid work	8%	N=27
Unemployed, not looking for paid work	2%	N=8
Fully retired	18%	N=65
Total	100%	N=353

Table 52: Question D5

Do you work inside the boundaries of Englewood?	Percent	Number
Yes, outside the home	17%	N=58
Yes, from home	12%	N=43
No	71%	N=245
Total	100%	N=345

Table 53: Question D6

How many years have you lived in Englewood?	Percent	Number
Less than 2 years	26%	N=93
2 to 5 years	30%	N=108
6 to 10 years	9%	N=32
11 to 20 years	13%	N=46
More than 20 years	22%	N=78
Total	100%	N=357

Table 54: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	58%	N=206
Building with two or more homes (duplex, townhome, apartment or condominium)	42%	N=149
Mobile home	0%	N=0
Other	0%	N=1
Total	100%	N=356

Table 55: Question D8

Is this house, apartment or mobile home…	Percent	Number
Rented	50%	N=179
Owned	50%	N=176
Total	100%	N=355

Table 56: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $300 per month	5%	N=18
$300 to $599 per month	5%	N=15
$600 to $999 per month	22%	N=74
$1,000 to $1,499 per month	34%	N=114
$1,500 to $2,499 per month	30%	N=103
$2,500 or more per month	5%	N=16
Total	100%	N=341

Table 57: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	79%	N=277
Yes	21%	N=76
Total	100%	N=353

Table 58: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	79%	N=278
Yes	21%	N=74
Total	100%	N=352

Table 59: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	15%	N=51
$25,000 to $49,999	26%	N=88
$50,000 to $99,999	34%	N=115
$100,000 to $149,999	15%	N=53
$150,000 or more	10%	N=34
Total	100%	N=341

Table 60: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	85%	N=299
Yes, I consider myself to be Spanish, Hispanic or Latino	15%	N=54
Total	100%	N=352

Table 61: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	3%	N=12
Asian, Asian Indian or Pacific Islander	1%	N=5
Black or African American	4%	N=13
White	91%	N=320
Other	7%	N=25

Total may exceed 100% as respondents could select more than one option.

Table 62: Question D15

In which category is your age?	Percent	Number
18 to 24 years	5%	N=19
25 to 34 years	30%	N=107
35 to 44 years	14%	N=51
45 to 54 years	21%	N=75
55 to 64 years	12%	N=42
65 to 74 years	11%	N=39
75 years or older	7%	N=23
Total	100%	N=355

Table 63: Question D16

What is your sex?	Percent	Number
Female	50%	N=175
Male	50%	N=173
Total	100%	N=347

Table 64: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	80%	N=280
Land line	12%	N=43
Both	7%	N=25
Total	100%	N=348

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on **The National Citizen Survey™**. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Englewood chose to have comparisons made to the entire database.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Englewood's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Englewood's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Englewood's rating to the benchmark.

In that final column, Englewood's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Englewood residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as "much higher" or "much lower."

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 65: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Englewood	74%	349	459	Similar
Overall image or reputation of Englewood	51%	293	350	Lower
Englewood as a place to live	81%	319	394	Similar
Your neighborhood as a place to live	74%	265	315	Similar
Englewood as a place to raise children	56%	338	386	Lower
Englewood as a place to retire	56%	258	360	Similar
Overall appearance of Englewood	59%	281	362	Similar

Table 66: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Englewood	62%	291	336	Lower
	In your neighborhood during the day	90%	286	358	Similar
	In Englewood's downtown/commercial area during the day	80%	249	315	Similar
Mobility	Overall ease of getting to the places you usually have to visit	87%	47	244	Similar
	Availability of paths and walking trails	59%	182	315	Similar
	Ease of walking in Englewood	76%	105	303	Similar
	Ease of travel by bicycle in Englewood	65%	91	306	Similar
	Ease of travel by public transportation in Englewood	69%	8	207	Much higher
	Ease of travel by car in Englewood	79%	68	306	Similar
	Ease of public parking	61%	81	202	Similar
	Traffic flow on major streets	59%	103	346	Similar
Natural Environment	Quality of overall natural environment in Englewood	63%	246	279	Lower
	Cleanliness of Englewood	60%	229	286	Lower
	Air quality	61%	214	245	Lower
Built Environment	Overall "built environment" of Englewood (including overall design, buildings, parks and transportation systems)	60%	143	233	Similar
	Overall quality of new development in Englewood	50%	201	290	Similar
	Availability of affordable quality housing	31%	218	305	Similar
	Variety of housing options	48%	194	281	Similar
	Public places where people want to spend time	49%	189	225	Lower
Economy	Overall economic health of Englewood	50%	179	239	Similar
	Vibrant downtown/commercial area	38%	137	214	Similar
	Overall quality of business and service establishments in Englewood	59%	173	273	Similar
	Cost of living in Englewood	41%	126	236	Similar
	Shopping opportunities	52%	175	296	Similar
	Employment opportunities	34%	168	314	Similar
	Englewood as a place to visit	45%	215	253	Lower
	Englewood as a place to work	56%	232	361	Similar
Recreation and Wellness	Health and wellness opportunities in Englewood	66%	155	234	Similar
	Availability of affordable quality mental health care	52%	99	205	Similar
	Availability of preventive health services	71%	101	234	Similar
	Availability of affordable quality health care	67%	119	261	Similar
	Availability of affordable quality food	64%	120	239	Similar
	Recreational opportunities	65%	198	301	Similar
	Fitness opportunities (including exercise classes and	65%	165	224	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	paths or trails, etc.)				
	Overall opportunities for education and enrichment	45%	209	235	Lower
	Opportunities to participate in religious or spiritual events and activities	68%	187	202	Lower
	Opportunities to attend cultural/arts/music activities	52%	196	300	Similar
	Adult educational opportunities	49%	161	211	Similar
Education and Enrichment	K-12 education	44%	239	271	Lower
	Availability of affordable quality child care/preschool	40%	186	251	Similar
	Opportunities to participate in social events and activities	45%	221	262	Similar
	Neighborliness of Englewood	52%	181	228	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	58%	202	294	Similar
Community Engagement	Opportunities to participate in community matters	58%	196	274	Similar
	Opportunities to volunteer	59%	229	266	Similar

Table 67: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Englewood	74%	236	436	Similar
Overall customer service by Englewood employees (police, receptionists, planners, etc.)	69%	246	380	Similar
Value of services for the taxes paid to Englewood	52%	199	405	Similar
Overall direction that Englewood is taking	61%	164	320	Similar
Job Englewood government does at welcoming citizen involvement	49%	201	319	Similar
Overall confidence in Englewood government	47%	150	238	Similar
Generally acting in the best interest of the community	48%	157	237	Similar
Being honest	46%	162	230	Similar
Treating all residents fairly	48%	151	235	Similar
Services provided by the Federal Government	38%	175	250	Similar

Table 68: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Police services	78%	291	462	Similar
	Fire services	87%	275	387	Similar
	Ambulance or emergency medical services	86%	238	356	Similar
	Crime prevention	51%	307	361	Lower
	Fire prevention and education	64%	263	287	Lower
	Animal control	56%	266	344	Similar
Safety	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	50%	224	278	Similar
	Traffic enforcement	58%	291	376	Similar
	Street repair	50%	202	399	Similar
	Street cleaning	63%	181	325	Similar
	Street lighting	56%	194	330	Similar
	Snow removal	57%	198	297	Similar
	Sidewalk maintenance	55%	171	324	Similar
	Traffic signal timing	59%	48	263	Similar
Mobility	Bus or transit services	77%	11	227	Higher
Natural Environment	Garbage collection	68%	336	363	Lower
	Recycling	53%	348	365	Much lower

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Drinking water	35%	323	325	Much lower
	Preservation of natural areas such as open space, farmlands and greenbelts	47%	224	257	Similar
	Englewood open space	48%	171	213	Similar
	Storm drainage	63%	205	356	Similar
	Sewer services	65%	266	328	Similar
	Utility billing	58%	166	207	Similar
	Land use, planning and zoning	44%	240	307	Similar
Built Environment	Code enforcement (weeds, abandoned buildings, etc.)	39%	297	391	Similar
	Cable television	61%	62	203	Similar
Economy	Economic development	50%	186	287	Similar
	City parks	75%	253	330	Similar
	Recreation programs or classes	74%	144	327	Similar
Recreation and Wellness	Recreation centers or facilities	74%	112	275	Similar
	Health services	72%	97	215	Similar
Education and Enrichment	City-sponsored special events	57%	221	254	Similar
	Public library services	79%	244	345	Similar
Community Engagement	Public information services	65%	184	283	Similar

Table 69: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	50%	257	315	Similar
Recommend living in Englewood to someone who asks	86%	172	287	Similar
Remain in Englewood for the next five years	79%	219	278	Similar
Contacted Englewood (in-person, phone, email or web) for help or information	42%	208	319	Similar

Table 70: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Stocked supplies in preparation for an emergency	30%	125	205	Similar
	Did NOT report a crime to the police	72%	181	230	Similar
Safety	Household member was NOT a victim of a crime	88%	180	275	Similar
	Used bus, rail, subway or other public transportation instead of driving	65%	16	187	Much higher
	Carpooled with other adults or children instead of driving alone	46%	73	218	Similar
Mobility	Walked or biked instead of driving	72%	38	226	Higher
	Made efforts to conserve water	85%	71	213	Similar
Natural Environment	Made efforts to make your home more energy efficient	76%	104	214	Similar
	Recycle at home	74%	220	259	Lower
	Did NOT observe a code violation or other hazard in Englewood	48%	141	220	Similar
Built Environment	NOT experiencing housing costs stress	59%	220	256	Similar
	Purchase goods or services from a business located in Englewood	98%	56	224	Similar
	Economy will have positive impact on income	34%	72	257	Similar
Economy	Work inside boundaries of Englewood	29%	169	225	Lower

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recreation and Wellness	Used Englewood recreation centers or their services	48%	210	235	Lower
	Visited a neighborhood park or City park	80%	199	270	Similar
	Eat at least 5 portions of fruits and vegetables a day	82%	135	216	Similar
	Participate in moderate or vigorous physical activity	85%	116	220	Similar
	In very good to excellent health	65%	99	220	Similar
Education and Enrichment	Used Englewood public libraries or their services	60%	155	243	Similar
	Participated in religious or spiritual activities in Englewood	21%	193	199	Much lower
	Attended City-sponsored event	46%	167	226	Similar
Community Engagement	Campaigned or advocated for an issue, cause or candidate	24%	95	207	Similar
	Contacted Englewood elected officials (in-person, phone, email or web) to express your opinion	16%	127	223	Similar
	Volunteered your time to some group/activity in Englewood	21%	252	265	Lower
	Participated in a club	11%	232	239	Lower
	Talked to or visited with your immediate neighbors	91%	111	221	Similar
	Done a favor for a neighbor	80%	144	216	Similar
	Attended a local public meeting	20%	154	264	Similar
	Watched (online or on television) a local public meeting	12%	210	227	Lower
	Read or watch local news (via television, paper, computer, etc.)	79%	201	225	Similar
	Vote in local elections	85%	104	258	Similar

Communities included in national comparisons

The communities included in Englewood's comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO 441,603
Airway Heights city, WA 6,114
Albany city, OR 50,158
Albemarle County, VA.. 98,970
Albert Lea city, MN... 18,016
Alexandria city, VA 139,966
Algonquin village, IL.. 30,046
Aliso Viejo city, CA 47,823
Altoona city, IA... 14,541
American Canyon city, CA.. 19,454
Ames city, IA 58,965
Andover CDP, MA.. 8,762
Ankeny city, IA 45,582
Ann Arbor city, MI...113,934
Annapolis city, MD 38,394
Apache Junction city, AZ.. 35,840
Arapahoe County, CO...572,003
Arkansas City city, AR... 366
Arlington city, TX 365,438
Arvada city, CO...106,433
Asheville city, NC 83,393
Ashland city, OR 20,078
Ashland town, MA.. 16,593

Ashland town, VA... 7,225
Aspen city, CO 6,658
Athens-Clarke County, GA 115,452
Auburn city, AL 53,380
Augusta CCD, GA...134,777
Aurora city, CO 325,078
Austin city, TX 790,390
Avon town, CO 6,447
Avon town, IN 12,446
Avondale city, AZ 76,238
Azusa city, CA.. 46,361
Bainbridge Island city, WA.. 23,025
Baltimore city, MD..620,961
Bartonville town, TX.. 1,469
Battle Creek city, MI... 52,347
Bay City city, MI... 34,932
Bay Village city, OH.. 15,651
Baytown city, TX... 71,802
Bedford city, TX... 46,979
Bedford town, MA 13,320
Bellevue city, WA 122,363
Bellingham city, WA 80,885
Benbrook city, TX.. 21,234

Bend city, OR.. 76,639
Bethlehem township, PA.. 23,730
Bettendorf city, IA.. 33,217
Billings city, MT...104,170
Blaine city, MN.. 57,186
Bloomfield Hills city, MI 3,869
Bloomington city, IN 80,405
Bloomington city, MN 82,893
Blue Springs city, MO 52,575
Boise City city, ID 205,671
Bonner Springs city, KS 7,314
Boone County, KY..118,811
Boulder city, CO... 97,385
Bowling Green city, KY 58,067
Bozeman city, MT 37,280
Brentwood city, MO.. 8,055
Brentwood city, TN 37,060
Brighton city, CO.. 33,352
Brighton city, MI 7,444
Bristol city, TN.. 26,702
Broken Arrow city, OK 98,850
Brookfield city, WI 37,920
Brookline CDP, MA 58,732
Brooklyn Center city, MN 30,104
Brooklyn city, OH 11,169
Broomfield city, CO 55,889
Brownsburg town, IN 21,285
Buffalo Grove village, IL 41,496
Burien city, WA... 33,313
Burleson city, TX... 36,690
Burlingame city, CA.. 28,806
Cabarrus County, NC..178,011
Cambridge city, MA..105,162
Cannon Beach city, OR 1,690
Cañon City city, CO 16,400
Canton city, SD... 3,057
Cape Coral city, FL...154,305
Cape Girardeau city, MO.. 37,941
Carlisle borough, PA... 18,682
Carlsbad city, CA..105,328
Carroll city, IA... 10,103
Cartersville city, GA... 19,731
Cary town, NC..135,234
Castine town, ME 1,366
Castle Pines North city, CO 10,360
Castle Rock town, CO.. 48,231
Cedar Hill city, TX 45,028
Cedar Rapids city, IA..126,326
Celina city, TX.. 6,028
Centennial city, CO..100,377
Chandler city, AZ 236,123
Chandler city, TX 2,734
Chanhassen city, MN.. 22,952
Chapel Hill town, NC 57,233
Chardon city, OH 5,148
Charles County, MD 146,551
Charlotte city, NC..731,424
Charlotte County, FL 159,978
Charlottesville city, VA.. 43,475
Chattanooga city, TN..167,674
Chautauqua town, NY 4,464
Chesterfield County, VA...316,236
Citrus Heights city, CA.. 83,301
Clackamas County, OR 375,992
Clarendon Hills village, IL 8,427
Clayton city, MO 15,939
Clearwater city, FL...107,685
Cleveland Heights city, OH 46,121
Clinton city, SC 8,490
Clive city, IA 15,447

Clovis city, CA... 95,631
College Park city, MD 30,413
College Station city, TX 93,857
Columbia city, MO...108,500
Columbia city, SC..129,272
Columbia Falls city, MT.. 4,688
Commerce City city, CO... 45,913
Concord city, CA..122,067
Concord town, MA.. 17,668
Conshohocken borough, PA 7,833
Coon Rapids city, MN 61,476
Copperas Cove city, TX... 32,032
Coral Springs city, FL..121,096
Coronado city, CA 18,912
Corvallis city, OR... 54,462
Cottonwood Heights city, UT 33,433
Creve Coeur city, MO 17,833
Cross Roads town, TX 1,563
Dacono city, CO.. 4,152
Dade City city, FL.. 6,437
Dakota County, MN..398,552
Dallas city, OR 14,583
Dallas city, TX..1,197,816
Danville city, KY 16,218
Dardenne Prairie city, MO.. 11,494
Darien city, IL... 22,086
Davenport city, FL.. 2,888
Davenport city, IA.. 99,685
Davidson town, NC... 10,944
Dayton city, OH 141,527
Dayton town, WY.. 757
Decatur city, GA.. 19,335
Del Mar city, CA.. 4,161
DeLand city, FL.. 27,031
Delaware city, OH 34,753
Delray Beach city, FL... 60,522
Denison city, TX... 22,682
Denton city, TX..113,383
Denver city, CO...600,158
Derby city, KS 22,158
Des Moines city, IA 203,433
Des Peres city, MO... 8,373
Destin city, FL.. 12,305
Dothan city, AL.. 65,496
Douglas County, CO 285,465
Dover city, NH 29,987
Dublin city, CA.. 46,036
Dublin city, OH 41,751
Duluth city, MN... 86,265
Durham city, NC 228,330
Durham County, NC 267,587
Dyer town, IN.. 16,390
Eagan city, MN 64,206
Eagle Mountain city, UT... 21,415
Eagle town, CO... 6,508
East Grand Forks city, MN 8,601
East Lansing city, MI 48,579
Eau Claire city, WI 65,883
Eden Prairie city, MN.. 60,797
Edgerton city, KS 1,671
Edgewater city, CO 5,170
Edina city, MN 47,941
Edmond city, OK.. 81,405
Edmonds city, WA.. 39,709
El Cerrito city, CA... 23,549
El Dorado County, CA..181,058
El Paso de Robles (Paso Robles) city, CA 29,793
Elk Grove city, CA 153,015
Elko New Market city, MN... 4,110
Elmhurst city, IL... 44,121

Encinitas city, CA 59,518
Englewood city, CO 30,255
Erie town, CO 18,135
Escambia County, FL 297,619
Estes Park town, CO 5,858
Euclid city, OH 48,920
Fairview town, TX 7,248
Farmersville city, TX 3,301
Farmington Hills city, MI 79,740
Fayetteville city, NC 200,564
Fernandina Beach city, FL 11,487
Fishers town, IN 76,794
Flagstaff city, AZ 65,870
Flower Mound town, TX 64,669
Forest Grove city, OR 21,083
Fort Collins city, CO 143,986
Fort Lauderdale city, FL 165,521
Fort Smith city, AR 86,209
Franklin city, TN 62,487
Fremont city, CA 214,089
Friendswood city, TX 35,805
Fruita city, CO 12,646
Gahanna city, OH 33,248
Gaithersburg city, MD 59,933
Galveston city, TX 47,743
Gardner city, KS 19,123
Georgetown city, TX 47,400
Germantown city, TN 38,844
Gilbert town, AZ 208,453
Gillette city, WY 29,087
Glen Ellyn village, IL 27,450
Glendora city, CA 50,073
Glenview village, IL 44,692
Globe city, AZ 7,532
Golden city, CO 18,867
Golden Valley city, MN 20,371
Goodyear city, AZ 65,275
Grafton village, WI 11,459
Grand Blanc city, MI 8,276
Grants Pass city, OR 34,533
Grass Valley city, CA 12,860
Greeley city, CO 92,889
Greenville city, NC 84,554
Greenwich town, CT 61,171
Greenwood Village city, CO 13,925
Greer city, SC 25,515
Gunnison County, CO 15,324
Hailey city, ID 7,960
Haines Borough, AK 2,508
Haltom City city, TX 42,409
Hamilton city, OH 62,477
Hamilton town, MA 7,764
Hanover County, VA 99,863
Harrisburg city, SD 4,089
Harrisonburg city, VA 48,914
Harrisonville city, MO 10,019
Hastings city, MN 22,172
Hayward city, CA 144,186
Henderson city, NV 257,729
Herndon town, VA 23,292
High Point city, NC 104,371
Highland Park city, IL 29,763
Highlands Ranch CDP, CO 96,713
Holland city, MI 33,051
Homer Glen village, IL 24,220
Honolulu County, HI 953,207
Hooksett town, NH 13,451
Hopkins city, MN 17,591
Hopkinton town, MA 14,925
Hoquiam city, WA 8,726

Horry County, SC 269,291
Howard village, WI 17,399
Hudson city, OH 22,262
Hudson town, CO 2,356
Huntley village, IL 24,291
Hurst city, TX 37,337
Hutchinson city, MN 14,178
Hutto city, TX 14,698
Independence city, MO 116,830
Indianola city, IA 14,782
Indio city, CA 76,036
Iowa City city, IA 67,862
Irving city, TX 216,290
Issaquah city, WA 30,434
Jackson County, MI 160,248
James City County, VA 67,009
Jefferson County, NY 116,229
Jefferson Parish, LA 432,552
Johnson City city, TN 63,152
Johnston city, IA 17,278
Jupiter town, FL 55,156
Kalamazoo city, MI 74,262
Kansas City city, KS 145,786
Kansas City city, MO 459,787
Keizer city, OR 36,478
Kenmore city, WA 20,460
Kennedale city, TX 6,763
Kennett Square borough, PA 6,072
Kent city, WA 92,411
Kerrville city, TX 22,347
Kettering city, OH 56,163
Key West city, FL 24,649
King City city, CA 12,874
King County, WA 1,931,249
Kirkland city, WA 48,787
Kirkwood city, MO 27,540
Knoxville city, IA 7,313
La Plata town, MD 8,753
La Porte city, TX 33,800
La Vista city, NE 15,758
Lafayette city, CO 24,453
Laguna Beach city, CA 22,723
Laguna Niguel city, CA 62,979
Lake Forest city, IL 19,375
Lake in the Hills village, IL 28,965
Lake Stevens city, WA 28,069
Lake Worth city, FL 34,910
Lake Zurich village, IL 19,631
Lakeville city, MN 55,954
Lakewood city, CO 142,980
Lakewood city, WA 58,163
Lane County, OR 351,715
Lansing city, MI 114,297
Laramie city, WY 30,816
Larimer County, CO 299,630
Las Cruces city, NM 97,618
Las Vegas city, NM 13,753
Las Vegas city, NV 583,756
Lawrence city, KS 87,643
Lawrenceville city, GA 28,546
Lee's Summit city, MO 91,364
Lehi city, UT 47,407
Lenexa city, KS 48,190
Lewis County, NY 27,087
Lewiston city, ID 31,894
Lewisville city, TX 95,290
Lewisville town, NC 12,639
Libertyville village, IL 20,315
Lincoln city, NE 258,379
Lincolnwood village, IL 12,590

Lindsborg city, KS	3,458
Little Chute village, WI	10,449
Littleton city, CO	41,737
Livermore city, CA	80,968
Lombard village, IL	43,165
Lone Tree city, CO	10,218
Long Grove village, IL	8,043
Longmont city, CO	86,270
Longview city, TX	80,455
Lonsdale city, MN	3,674
Los Alamos County, NM	17,950
Los Altos Hills town, CA	7,922
Louisville city, CO	18,376
Lower Merion township, PA	57,825
Lynchburg city, VA	75,568
Lynnwood city, WA	35,836
Macomb County, MI	840,978
Manassas city, VA	37,821
Manhattan Beach city, CA	35,135
Manhattan city, KS	52,281
Mankato city, MN	39,309
Maple Grove city, MN	61,567
Maplewood city, MN	38,018
Maricopa County, AZ	3,817,117
Marion city, IA	34,768
Marshfield city, WI	19,118
Martinez city, CA	35,824
Marysville city, WA	60,020
Matthews town, NC	27,198
McAllen city, TX	129,877
McKinney city, TX	131,117
McMinnville city, OR	32,187
Menlo Park city, CA	32,026
Menomonee Falls village, WI	35,626
Mercer Island city, WA	22,699
Meridian charter township, MI	39,688
Meridian city, ID	75,092
Merriam city, KS	11,003
Mesa city, AZ	439,041
Mesa County, CO	146,723
Miami Beach city, FL	87,779
Miami city, FL	399,457
Middleton city, WI	17,442
Midland city, MI	41,863
Milford city, DE	9,559
Milton city, GA	32,661
Minneapolis city, MN	382,578
Missouri City city, TX	67,358
Modesto city, CA	201,165
Monterey city, CA	27,810
Montgomery city, MN	2,956
Montgomery County, MD	971,777
Monticello city, UT	1,972
Montrose city, CO	19,132
Monument town, CO	5,530
Mooresville town, NC	32,711
Moraga town, CA	16,016
Morristown city, TN	29,137
Morrisville town, NC	18,576
Morro Bay city, CA	10,234
Mountain Village town, CO	1,320
Mountlake Terrace city, WA	19,909
Murphy city, TX	17,708
Naperville city, IL	141,853
Napoleon city, OH	8,749
Needham CDP, MA	28,886
Nevada City city, CA	3,068
Nevada County, CA	98,764
New Braunfels city, TX	57,740
New Brighton city, MN	21,456
New Hanover County, NC	202,667
New Hope city, MN	20,339
New Orleans city, LA	343,829
New Port Richey city, FL	14,911
New Smyrna Beach city, FL	22,464
New Ulm city, MN	13,522
Newberg city, OR	22,068
Newport city, RI	24,672
Newport News city, VA	180,719
Newton city, IA	15,254
Noblesville city, IN	51,969
Nogales city, AZ	20,837
Norcross city, GA	9,116
Norfolk city, VA	242,803
North Mankato city, MN	13,394
North Port city, FL	57,357
North Richland Hills city, TX	63,343
North Yarmouth town, ME	3,565
Novato city, CA	51,904
Novi city, MI	55,224
O'Fallon city, IL	28,281
O'Fallon city, MO	79,329
Oak Park village, IL	51,878
Oakland city, CA	390,724
Oakley city, CA	35,432
Oklahoma City city, OK	579,999
Olathe city, KS	125,872
Old Town city, ME	7,840
Olmsted County, MN	144,248
Olympia city, WA	46,478
Orange village, OH	3,323
Orland Park village, IL	56,767
Orleans Parish, LA	343,829
Oshkosh city, WI	66,083
Oshtemo charter township, MI	21,705
Oswego village, IL	30,355
Otsego County, MI	24,164
Ottawa County, MI	263,801
Paducah city, KY	25,024
Palm Beach Gardens city, FL	48,452
Palm Coast city, FL	75,180
Palo Alto city, CA	64,403
Palos Verdes Estates city, CA	13,438
Papillion city, NE	18,894
Paradise Valley town, AZ	12,820
Park City city, UT	7,558
Parker town, CO	45,297
Parkland city, FL	23,962
Pasco city, WA	59,781
Pasco County, FL	464,697
Payette city, ID	7,433
Pearland city, TX	91,252
Peoria city, AZ	154,065
Peoria city, IL	115,007
Pflugerville city, TX	46,936
Phoenix city, AZ	1,445,632
Pinehurst village, NC	13,124
Piqua city, OH	20,522
Pitkin County, CO	17,148
Plano city, TX	259,841
Platte City city, MO	4,691
Pleasant Hill city, IA	8,785
Pleasanton city, CA	70,285
Plymouth city, MN	70,576
Polk County, IA	430,640
Pompano Beach city, FL	99,845
Port Orange city, FL	56,048
Port St. Lucie city, FL	164,603
Portland city, OR	583,776
Post Falls city, ID	27,574

Powell city, OH	11,500
Prince William County, VA	402,002
Prior Lake city, MN	22,796
Pueblo city, CO	106,595
Purcellville town, VA	7,727
Queen Creek town, AZ	26,361
Raleigh city, NC	403,892
Ramsey city, MN	23,668
Raymond town, ME	4,436
Raymore city, MO	19,206
Redmond city, OR	26,215
Redmond city, WA	54,144
Reno city, NV	225,221
Reston CDP, VA	58,404
Richland city, WA	48,058
Richmond city, CA	103,701
Richmond Heights city, MO	8,603
Rio Rancho city, NM	87,521
River Falls city, WI	15,000
Riverside city, CA	303,871
Riverside city, MO	2,937
Roanoke city, VA	97,032
Roanoke County, VA	92,376
Rochester Hills city, MI	70,995
Rock Hill city, SC	66,154
Rockville city, MD	61,209
Roeland Park city, KS	6,731
Rogers city, MN	8,597
Rohnert Park city, CA	40,971
Rolla city, MO	19,559
Roselle village, IL	22,763
Rosemount city, MN	21,874
Rosenberg city, TX	30,618
Roseville city, MN	33,660
Round Rock city, TX	99,887
Royal Oak city, MI	57,236
Saco city, ME	18,482
Sahuarita town, AZ	25,259
Salida city, CO	5,236
Sammamish city, WA	45,780
San Anselmo town, CA	12,336
San Diego city, CA	1,307,402
San Francisco city, CA	805,235
San Jose city, CA	945,942
San Juan County, NM	130,044
San Marcos city, CA	83,781
San Marcos city, TX	44,894
San Rafael city, CA	57,713
Sanford city, FL	53,570
Sangamon County, IL	197,465
Santa Clarita city, CA	176,320
Santa Fe city, NM	67,947
Santa Fe County, NM	144,170
Santa Monica city, CA	89,736
Sarasota County, FL	379,448
Savage city, MN	26,911
Schaumburg village, IL	74,227
Schertz city, TX	31,465
Scott County, MN	129,928
Scottsdale city, AZ	217,385
Seaside city, CA	33,025
Sedona city, AZ	10,031
Sevierville city, TN	14,807
Shakopee city, MN	37,076
Sharonville city, OH	13,560
Shawnee city, KS	62,209
Shawnee city, OK	29,857
Sherborn town, MA	4,119
Shoreview city, MN	25,043
Shorewood village, IL	15,615
Shorewood village, WI	13,162
Sierra Vista city, AZ	43,888
Silverton city, OR	9,222
Sioux Center city, IA	7,048
Sioux Falls city, SD	153,888
Skokie village, IL	64,784
Snellville city, GA	18,242
Snoqualmie city, WA	10,670
Somerset town, MA	18,165
South Jordan city, UT	50,418
South Lake Tahoe city, CA	21,403
Southlake city, TX	26,575
Spearfish city, SD	10,494
Spring Hill city, KS	5,437
Springboro city, OH	17,409
Springfield city, MO	159,498
Springville city, UT	29,466
St. Augustine city, FL	12,975
St. Charles city, IL	32,974
St. Cloud city, FL	35,183
St. Cloud city, MN	65,842
St. Joseph city, MO	76,780
St. Joseph town, WI	3,842
St. Louis County, MN	200,226
State College borough, PA	42,034
Steamboat Springs city, CO	12,088
Sterling Heights city, MI	129,699
Sugar Grove village, IL	8,997
Sugar Land city, TX	78,817
Suisun City city, CA	28,111
Summit city, NJ	21,457
Summit County, UT	36,324
Summit village, IL	11,054
Sunnyvale city, CA	140,081
Surprise city, AZ	117,517
Suwanee city, GA	15,355
Tacoma city, WA	198,397
Takoma Park city, MD	16,715
Tamarac city, FL	60,427
Temecula city, CA	100,097
Tempe city, AZ	161,719
Temple city, TX	66,102
Texarkana city, TX	36,411
The Woodlands CDP, TX	93,847
Thousand Oaks city, CA	126,683
Tigard city, OR	48,035
Tracy city, CA	82,922
Trinidad CCD, CO	12,017
Tualatin city, OR	26,054
Tulsa city, OK	391,906
Twin Falls city, ID	44,125
Tyler city, TX	96,900
Unalaska city, AK	4,376
University Heights city, OH	13,539
University Park city, TX	23,068
Upper Arlington city, OH	33,771
Urbandale city, IA	39,463
Vail town, CO	5,305
Vancouver city, WA	161,791
Ventura CCD, CA	111,889
Vernon Hills village, IL	25,113
Vestavia Hills city, AL	34,033
Victoria city, MN	7,345
Vienna town, VA	15,687
Virginia Beach city, VA	437,994
Walnut Creek city, CA	64,173
Washington County, MN	238,136
Washington town, NH	1,123
Washoe County, NV	421,407
Washougal city, WA	14,095

Wauwatosa city, WI 46,396
Waverly city, IA 9,874
Weddington town, NC 9,459
Wentzville city, MO.. 29,070
West Carrollton city, OH 13,143
West Chester borough, PA.. 18,461
West Des Moines city, IA.. 56,609
Western Springs village, IL 12,975
Westerville city, OH... 36,120
Westlake town, TX 992
Westminster city, CO...106,114
Weston town, MA... 11,261
White House city, TN 10,255
Wichita city, KS...382,368
Williamsburg city, VA... 14,068
Willowbrook village, IL 8,540
Wilmington city, NC..106,476

Wilsonville city, OR.. 19,509
Windsor town, CO.. 18,644
Windsor town, CT 29,044
Winnetka village, IL 12,187
Winter Garden city, FL... 34,568
Woodbury city, MN.. 61,961
Woodinville city, WA.. 10,938
Woodland city, CA... 55,468
Wrentham town, MA 10,955
Wyandotte County, KS 157,505
Yakima city, WA... 91,067
York County, VA... 65,464
Yorktown town, IN... 9,405
Yorkville city, IL 16,921
Yountville city, CA 2,933

Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Englewood funded this research. Please contact Eric Keck of the City of Englewood at ekeck@EnglewoodCO.gov if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Englewood were eligible to participate in the survey. A list of all households within the zip codes serving Englewood was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Englewood households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Englewood boundaries were removed from consideration.

To choose the 1,500 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household **by asking the "person whose birthday has most recently passed" to complete the** questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households**, a link to an online "opt-in" survey was publicized and** posted to the City of Englewood website. This opt-in survey was identical to the scientific survey and open to all City residents. The data presented in this report exclude the opt-in survey data. These data can be found in the *Supplemental Online Survey Results* provided under separate cover.

Figure 1: Location of Survey Recipients

Survey Recipients in Englewood, CO
• Survey Recipients
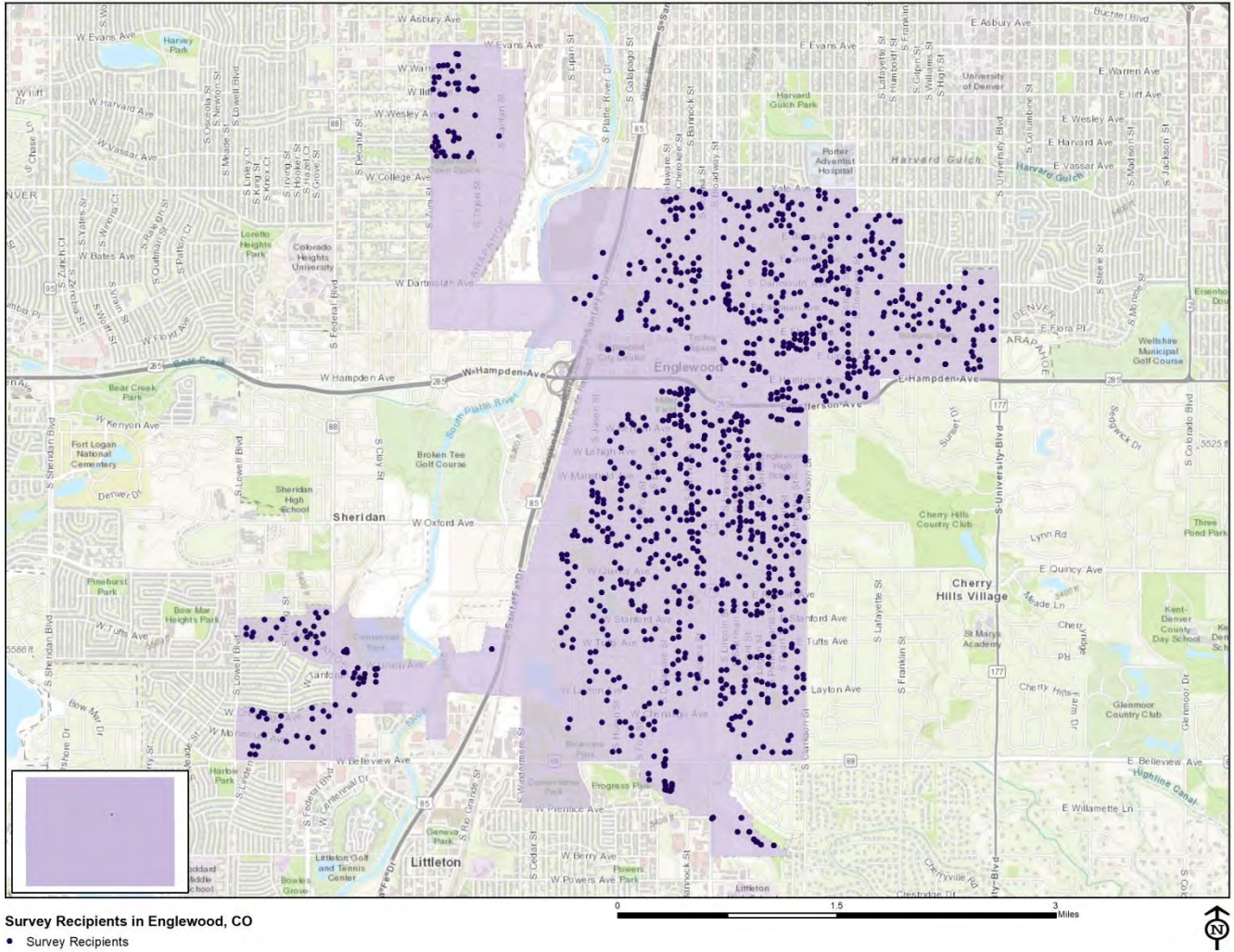
Survey Administration and Response

Selected households received three mailings, one week apart, beginning on January 5, 2018. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor Pro Tem inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. Completed surveys were collected over the following eight weeks. **The online "opt-in" survey** became available to all residents on February 9, 2018 and remained open for four weeks.

About 5% of the 1,500 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 1,427 households that received the survey, 364 completed the survey, providing an overall response rate of 26%. Of the 364 completed surveys, 309 were completed by mail and 55 were completed online. Additionally, 375 residents completed the online opt-in survey; results of the opt-in survey can be found in the *Supplemental Online Survey Results* report provided under separate cover.

Table 71: Survey Response Rate

	Overall
Total sample used	1,500
I=Complete Interviews	358
P=Partial Interviews	6
R=Refusal and break off	0
NC=Non Contact	0
O=Other	0
UH=Unknown household	0
UO=Unknown other	1,063
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	26%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions.[1]

The margin of error for the City of Englewood survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (364 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and "cleaned" as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

---

[1] A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the "true" population response. This theory is applied in practice to mean that the "true" perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as "excellent" or "good," then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically "skipped" to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Survey Data Weighting

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Englewood. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were housing tenure, housing unit type, ethnicity and sex and age. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

Table 72: Englewood, CO 2018 Weighting Table

Characteristic	2010 Census	Unweighted Data	Weighted Data
Housing			
Rent home	51%	28%	50%
Own home	49%	72%	50%
Detached unit*	58%	74%	58%
Attached unit*	42%	26%	42%
Race and Ethnicity			
White	87%	91%	86%
Not white	13%	9%	14%
Not Hispanic	85%	93%	85%
Hispanic	15%	7%	15%
Sex and Age			
Female	50%	60%	50%
Male	50%	40%	50%
18-34 years of age	35%	18%	35%
35-54 years of age	36%	28%	36%
55+ years of age	28%	54%	29%
Females 18-34	17%	10%	17%
Females 35-54	17%	17%	17%
Females 55+	16%	33%	17%
Males 18-34	18%	7%	18%
Males 35-54	19%	11%	19%
Males 55+	13%	22%	13%

* American Community Survey 2011 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The data for the opt-in survey are presented separately in the report titled *Supplemental Online Survey Results*.
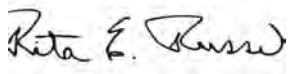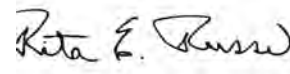
Appendix D: Survey Materials

Dear Englewood Resident,

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

We would appreciate your participation in this important project. It won't take much of your time to make a big difference!

Thank you for helping create a better city!

Sincerely,

Rita E. Russell

Rita Russell
Mayor Pro Tem

CITY OF Englewood

1000 Englewood Parkway
Englewood, CO 80110

CITY OF Englewood

1000 Englewood Parkway
Englewood, CO 80110

CITY OF Englewood

1000 Englewood Parkway
Englewood, CO 80110

CITY OF Englewood

1000 Englewood Parkway
Englewood, CO 80110

January 2018

Dear City of Englewood Resident:

Please help us shape the future of Englewood! You have been selected at random to participate in the 2018 Englewood Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Englewood make decisions that affect our City.

A few things to remember:
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

http://bit.ly/2kgnQ

If you have any questions about the survey please call 303-762-2310.

Thank you for your time and participation!

Sincerely,

Rita E. Russell

Rita Russell
Mayor Pro Tem

CITY OF Englewood

January 2018

Dear City of Englewood Resident:

Here's a second chance if you haven't already responded to the 2018 Englewood Citizen Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Englewood! You have been selected at random to participate in the 2018 Englewood Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Englewood make decisions that affect our City.

A few things to remember:
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

http://bit.ly/2kgnQ

If you have any questions about the survey please call 303-762-2310.

Thank you for your time and participation!

Sincerely,

Rita Russell
Mayor Pro Tem

The City of Englewood 2018 Citizen Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Englewood:

	Excellent	Good	Fair	Poor	Don't know
Englewood as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Englewood as a place to raise children	1	2	3	4	5
Englewood as a place to work	1	2	3	4	5
Englewood as a place to visit	1	2	3	4	5
Englewood as a place to retire	1	2	3	4	5
The overall quality of life in Englewood	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Englewood as a whole:

	Excellent	Good	Fair	Poor	Don't know
Overall feeling of safety in Englewood	1	2	3	4	5
Overall ease of getting to the places you usually have to visit	1	2	3	4	5
Quality of overall natural environment in Englewood	1	2	3	4	5
Overall "built environment" of Englewood (including overall design, buildings, parks and transportation systems)	1	2	3	4	5
Health and wellness opportunities in Englewood	1	2	3	4	5
Overall opportunities for education and enrichment	1	2	3	4	5
Overall economic health of Englewood	1	2	3	4	5
Sense of community	1	2	3	4	5
Overall image or reputation of Englewood	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Recommend living in Englewood to someone who asks	1	2	3	4	5
Remain in Englewood for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
In your neighborhood during the day	1	2	3	4	5	6
In Englewood's downtown/commercial area during the day	1	2	3	4	5	6

5. Please rate each of the following characteristics as they relate to Englewood as a whole:

	Excellent	Good	Fair	Poor	Don't know
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Englewood	1	2	3	4	5
Ease of travel by public transportation in Englewood	1	2	3	4	5
Ease of travel by bicycle in Englewood	1	2	3	4	5
Ease of walking in Englewood	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Englewood	1	2	3	4	5
Overall appearance of Englewood	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Englewood as a whole:

	Excellent	Good	Fair	Poor	Don't know
Availability of affordable quality child care/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Englewood	1	2	3	4	5
Overall quality of business and service establishments in Englewood	1	2	3	4	5
Vibrant downtown/commercial area	1	2	3	4	5
Overall quality of new development in Englewood	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5
Neighborliness of residents in Englewood	1	2	3	4	5

7. Please indicate whether or not you have done each of the following in the last 12 months.

	No	Yes
Made efforts to conserve water	1	2
Made efforts to make your home more energy efficient	1	2
Observed a code violation or other hazard in Englewood (weeds, abandoned buildings, etc.)	1	2
Household member was a victim of a crime in Englewood	1	2
Reported a crime to the police in Englewood	1	2
Stocked supplies in preparation for an emergency	1	2
Campaigned or advocated for an issue, cause or candidate	1	2
Contacted the City of Englewood (in-person, phone, email or web) for help or information	1	2
Contacted Englewood elected officials (in-person, phone, email or web) to express your opinion	1	2

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Englewood?

	2 times a week or more	2-4 times a month	Once a month or less	Not at all
Used Englewood recreation centers or their services	1	2	3	4
Visited a neighborhood park or City park	1	2	3	4
Used Englewood public libraries or their services	1	2	3	4
Participated in religious or spiritual activities in Englewood	1	2	3	4
Attended a City-sponsored event	1	2	3	4
Used bus, rail, subway or other public transportation instead of driving	1	2	3	4
Carpooled with other adults or children instead of driving alone	1	2	3	4
Walked or biked instead of driving	1	2	3	4
Volunteered your time to some group/activity in Englewood	1	2	3	4
Participated in a club	1	2	3	4
Talked to or visited with your immediate neighbors	1	2	3	4
Done a favor for a neighbor	1	2	3	4

9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

	2 times a week or more	2-4 times a month	Once a month or less	Not at all
Attended a local public meeting	1	2	3	4
Watched (online or on television) a local public meeting	1	2	3	4

The City of Englewood 2018 Citizen Survey

10. Please rate the quality of each of the following services in Englewood:

	Excellent	Good	Fair	Poor	Don't know
Police services	1	2	3	4	5
Fire services	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Garbage collection	1	2	3	4	5
Recycling	1	2	3	4	5
Storm drainage	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services	1	2	3	4	5
Utility billing	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Land use, planning and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Animal control	1	2	3	4	5
Economic development	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Public information services	1	2	3	4	5
Cable television	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts	1	2	3	4	5
Englewood open space	1	2	3	4	5
City-sponsored special events	1	2	3	4	5
Overall customer service by Englewood employees (police, receptionists, planners, etc.)	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	Excellent	Good	Fair	Poor	Don't know
The City of Englewood	1	2	3	4	5
The Federal Government	1	2	3	4	5
Arapahoe County	1	2	3	4	5

12. Please rate the following categories of Englewood government performance:

	Excellent	Good	Fair	Poor	Don't know
The value of services for the taxes paid to Englewood	1	2	3	4	5
The overall direction that Englewood is taking	1	2	3	4	5
The job Englewood government does at welcoming citizen involvement	1	2	3	4	5
Overall confidence in Englewood government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5

13. Please rate how important, if at all, you think it is for the Englewood community to focus on each of the following in the coming two years:

	Essential	Very important	Somewhat important	Not at all important
Overall feeling of safety in Englewood... 1		2	3	4
Overall ease of getting to the places you usually have to visit 1		2	3	4
Quality of overall natural environment in Englewood 1		2	3	4
Overall "built environment" of Englewood (including overall design, buildings, parks and transportation systems) 1		2	3	4
Health and wellness opportunities in Englewood 1		2	3	4
Overall opportunities for education and enrichment... 1		2	3	4
Overall economic health of Englewood.. 1		2	3	4
Sense of community.. 1		2	3	4

14. The City of Englewood is exploring options to fund improvements, maintenance and renovations at our parks and recreational facilities. For each of the following items, please mark the <u>one</u> method of funding you <u>most prefer</u> for that item:

	Tax increase	Government debt/bond	Public/private partnerships	Not willing to pay	Don't know
Updates to park shelters, restrooms, playgrounds and landscaping........ 1		2	3	4	5
Englewood Recreation Center improvements (e.g., new locker rooms youth activity areas, pool updates) 1		2	3	4	5
Malley Recreation Center improvements (e.g., updated activity spaces, building maintenance and repairs)... 1		2	3	4	5
Pirates Cove Water Park improvements (e.g., new children's play structure, picnic areas, equipment and safety upgrades)................... 1		2	3	4	5
Broken Tee Golf Course improvements (e.g., updated irrigation system, upgraded club house, course renovations)............................. 1		2	3	4	5

15. The City of Englewood is exploring options to fund improvements, maintenance and renovations for the following areas. For each of the following items, please mark the <u>one</u> method of funding you <u>most prefer</u> for that item:

	Tax increase	Government debt/bond	Public/private partnerships	Not willing to pay	Don't know
Maintenance of City roads and bridges 1		2	3	4	5
Capital improvements (e.g. improved water quality, improved streetscape and lighting on Broadway, energy efficiency projects, etc.) 1		2	3	4	5
Civic Center building repairs, maintenance and improvements 1		2	3	4	5
Library repairs, maintenance and improvements................................... 1		2	3	4	5

The City of Englewood 2018 Citizen Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

	Never	Rarely	Sometimes	Usually	Always
Recycle at home	1	2	3	4	5
Purchase goods or services from a business located in Englewood	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day	1	2	3	4	5
Participate in moderate or vigorous physical activity	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.)	1	2	3	4	5
Vote in local elections	1	2	3	4	5

D2. Would you say that in general your health is:
○ Excellent   ○ Very good   ○ Good   ○ Fair   ○ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
○ Very positive   ○ Somewhat positive   ○ Neutral   ○ Somewhat negative   ○ Very negative

D4. What is your employment status?
○ Working full time for pay
○ Working part time for pay
○ Unemployed, looking for paid work
○ Unemployed, not looking for paid work
○ Fully retired

D5. Do you work inside the boundaries of Englewood?
○ Yes, outside the home
○ Yes, from home
○ No

D6. How many years have you lived in Englewood?
○ Less than 2 years   ○ 11-20 years
○ 2-5 years   ○ More than 20 years
○ 6-10 years

D7. Which best describes the building you live in?
○ One family house detached from any other houses
○ Building with two or more homes (duplex, townhome, apartment or condominium)
○ Mobile home
○ Other

D8. Is this house, apartment or mobile home…
○ Rented
○ Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?
○ Less than $300 per month
○ $300 to $599 per month
○ $600 to $999 per month
○ $1,000 to $1,499 per month
○ $1,500 to $2,499 per month
○ $2,500 or more per month

D10. Do any children 17 or under live in your household?
○ No   ○ Yes

D11. Are you or any other members of your household aged 65 or older?
○ No   ○ Yes

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
○ Less than $25,000
○ $25,000 to $49,999
○ $50,000 to $99,999
○ $100,000 to $149,999
○ $150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?
○ No, not Spanish, Hispanic or Latino
○ Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)
○ American Indian or Alaskan Native
○ Asian, Asian Indian or Pacific Islander
○ Black or African American
○ White
○ Other

D15. In which category is your age?
○ 18-24 years   ○ 55-64 years
○ 25-34 years   ○ 65-74 years
○ 35-44 years   ○ 75 years or older
○ 45-54 years

D16. What is your sex?
○ Female   ○ Male

D17. Do you consider a cell phone or land line your primary telephone number?
○ Cell   ○ Land line   ○ Both

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

CITY OF Englewood

1000 Englewood Parkway
Englewood, Colorado 80110