

Our Commitment to Clean, Reliable Drinking Water



The City of Englewood is committed to delivering high-quality drinking water to our community.

We recognize that clean and reliable drinking water is vital for your family's health, and our dedicated team of experts is focused on water quality around the clock. We use advanced treatment processes, technologies and regular testing to ensure that our drinking water meets all public health standards.

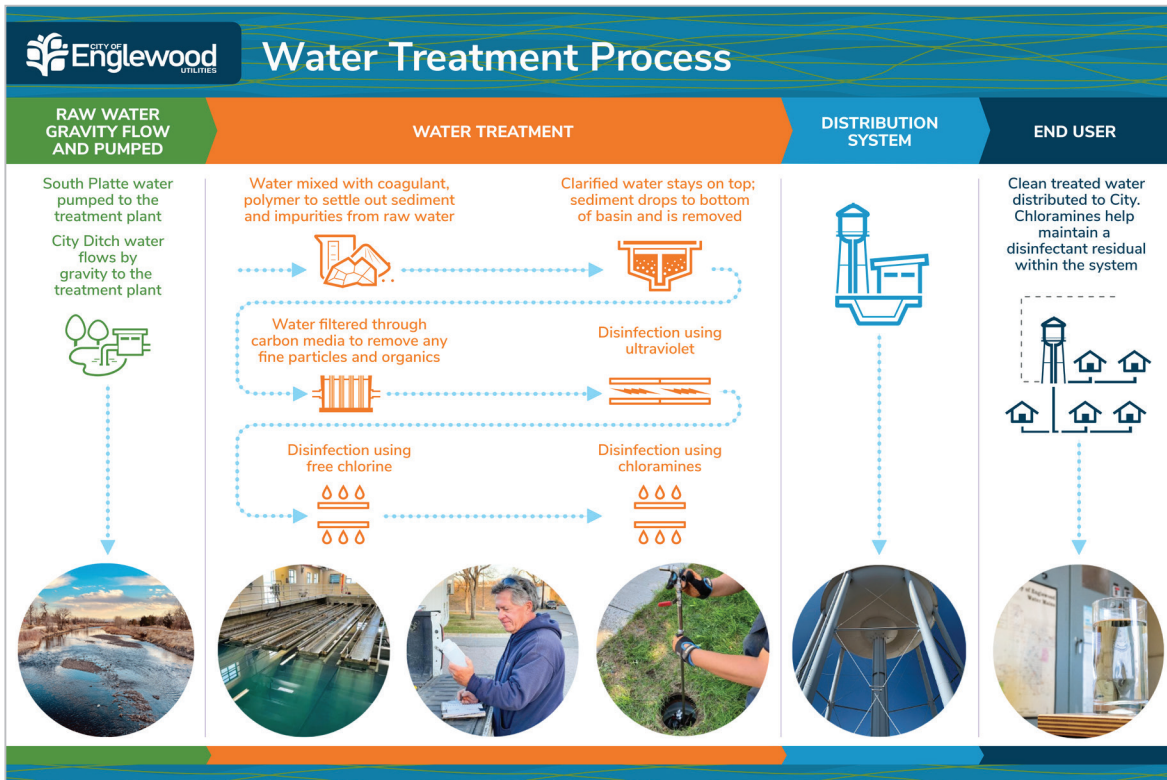
Where does our drinking water come from?

Our water begins as mountain snow that melts and flows into rivers and reservoirs that supply Englewood's water. The untreated (raw) water is delivered from the mountain system through the South Platte River and City Ditch before arriving at the city's Charles Allen Water Treatment Plant.

The **Charles Allen Water Treatment Plant** has provided clean, safe drinking water for people living and working in Englewood for over 65 years. At the plant, the water undergoes a multistep cleaning process to meet federal and state drinking water standards.

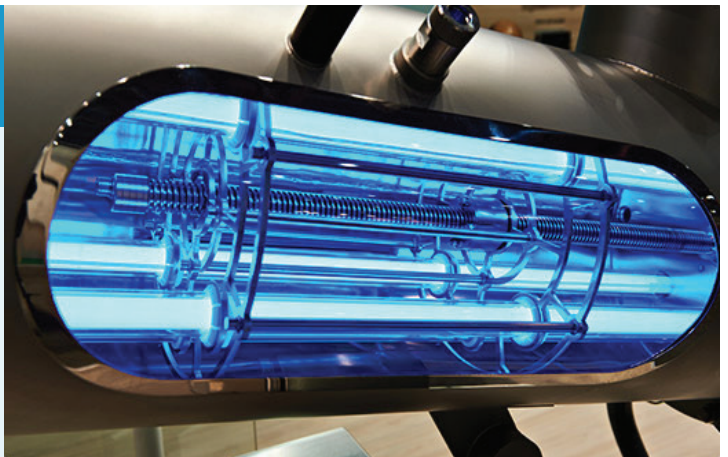
The plant has the capacity to treat up to 14 million gallons of water per day. Licensed water treatment operators oversee the treatment operations and water testing around the clock. Once water is cleaned and purified at the plant, the drinking water is then stored in tanks before being delivered through 166 miles of pressurized pipes to homes and businesses or stored in one of the city's drinking water storage tanks.





Benefits of Ultraviolet Disinfection

Englewood is one of a few public water systems in the state of Colorado using multiple Ultraviolet (UV) treatment units for disinfection. UV cleans water by reducing the level of bacteria, viruses and other harmful biological contaminants. UV disinfection is effective, chemical-free, environmentally friendly, low maintenance and efficient.



Water Treatment & Testing: By the Numbers

Up to **14**
Million Gallons
Treated per Day

20,000+
Annual Tests on
Source Water

40,000+
Annual Tests on
Drinking Water

7,000+
Test Results Reported
To Regulators

70+
YEARS
of Treating and Delivering
Safe, Reliable Water
to Englewood
Customers



What is Englewood doing to improve our water?

Englewood is investing nearly \$100 million over the next several years to improve our water system’s reliability and drinking water quality. Some system components are more than 70 years old — well beyond their recommended lifespan, and it’s time to upgrade. Optimization and modernization of treatment processes and equipment is also in progress.

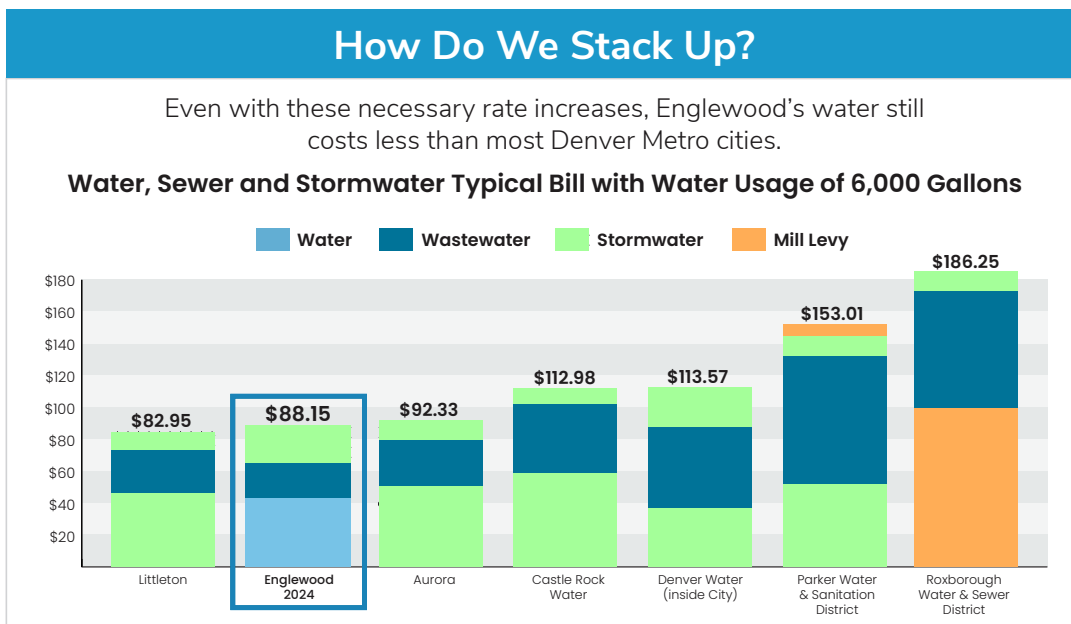
As these projects are completed, customers should notice incremental improvements to the taste, odor, and hardness of the drinking water over time. Key improvements include:

- Converting open channel sections of City Ditch to underground pipe
- Adjusting where raw water is delivered into the treatment plant
- Implementing ozone and optimizing chemicals during treatment
- Upgrading control systems, water treatment and filtration equipment and processes

- Improving how we monitor and treat odor-causing compounds in our water sources
- Testing new treatment, distribution and storage technologies and operations processes

Water utilities across the U.S. face rising costs for operating and upgrading their systems. Englewood’s rates are in line with other utilities in our region.

While system improvements have an impact on rates and fees, these costs are part of the City’s long-term financial plan. The monthly Capital Improvement Fee (CIF) helps fund these projects. The return on this investment will be better drinking water to serve our citizens and local businesses. Additionally, Englewood is continually monitoring for opportunities to apply for funding support to ease the burden on our customers.



BEHIND YOUR WATER BILL

Ever wonder what your monthly water bill pays for?

It takes an extensive system and a dedicated, technical team working behind-the-scenes to provide safe and reliable drinking water to your home or business:



Water Services

Collect, store, treat and deliver clean water to homes/businesses.



Wastewater Services

Collect and treat wastewater from homes/businesses.



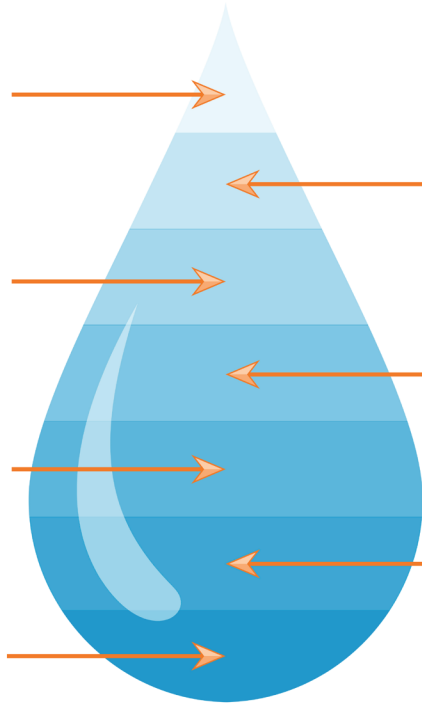
Infrastructure Updates & Additions

Maintain, upgrade and expand our pipes, pumps, systems and technology.



Monitoring & Quality Control

Monitor systems and water use. Regularly test reservoir and treated water.



Regulatory Compliance

Make updates to comply with Federal and State regulations.



Customer Service & Public Outreach

Read meters, assist customers, and share project and conservation information.



City Management

Train and oversee crews and a team of experts on call 24/7.



For all of these services, your water still costs less than one penny per gallon. Englewood's utility bill remains affordable.



Learn more about the Englewood water system and planned improvements at:

www.Englewoodco.gov/utilities



For More Information:

City of Englewood Utilities | 303-762-2635
utilities@englewoodco.gov

